

Using Sybase Failover in A High Availability System

Adaptive Server Enterprise Version 12.5

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Contents

About This Book.		ix
CHAPTER 1	What is High Availability?	1
	What is High Availability?	
	Requirements for Failover	
	Resource Requirements	
	Applications Running with Sybase's Failover	
	How Does Sybase's Failover Work with High Availability?	
	Single System Presentation	
	Special Considerations for Sybase's Failover	
	Using Failover with Disk Mirroring	
	installhasvss Script	
	SYB_HACMP Server Entry	
	Define User-Defined Data types in Adaptive Servers Bef	
	Configuring Them for Failover	
	Adaptive Server and Two-Phase Commit Transactions	
CHAPTER 2	Failover and Failback	a
OHAI IER E	What is Failover?	
	Client Connections During Failover	
	User Logins in Failover	
	What is Failback?	
	Performing Failback	
	Cluster Locks in a High Availability Node	
	Ç	
CHAPTER 3	Asymmetric and Symmetric Setup	17
	Asymmetric and Symmetric Configuration	
	Asymmetric Companion Configuration	
	Symmetric Companion Configuration	
	Determining the Name of the Companion Server with	
	@@hacmpservername	20
	Auditing in A High Availability System	
	Setting Auditing Options	23

CHAPTER 4	Modes of Failover	
	What are Modes?	
	Determining the Companion's Mode	
	The Different Modes of a Companion Server	27
	Domains	30
CHAPTER 5	Proxy Databases, User Databases, and Proxy System Tables.	31
	Proxy Databases	
	How are Proxy Databases Created?	
	Size of the Proxy Databases	
	Behavior of Commands and System Procedures in Proxy	
	Databases	34
	Manually Updating the Proxy Databases	
	Proxy System Tables in master	
CHAPTER 6	Running do_advisory	39
01.5.1. 12.1.0	What is the do_advisory Option?	
	How Do I Run the do_advisory Option?	
	Quorum Attributes	
CHAPTER 7	Configuring Adaptive Server for Failover on HP	47
	Configure Hardware and Operating System for High Availability	
	Prepare Adaptive Server to Work with The HA Subsystem	
	Install Adaptive Servers	
	Add Entries for Both Adaptive Servers to the Interfaces File	
	Set the Value of \$SYBASE the Same on a Local File System	
	The sybha Executable	50
	Create New Default Device Other Than Master	51
	Add the Local Server to sysservers	51
	Run installhasvss to Install HA Stored Procedures	52
	Assign ha_role to SA	52
	Verify Configuration Parameters	
	Configuring HP for Failover	
	Create the Package Configuration	
	Edit the ASE_HA.sh Script	
	Verify and Distribute the Configuration	
	Configure Companion Servers for Failover	
	Run sp_companion With do_advisory Option	
	Configure for Asymmetric Configuration	
	Configure for Symmetric Configuration	
	Administering Sybase's Failover	
	Failing Back to the Primary Companion and Resuming Norma	al

	Companion Mode	. 68
	Suspending Companion Mode	
	Dropping Companion Mode	. 70
	Troubleshooting Sybase Failover on HP	
	Error Message 18750	. 71
	Recovering from a Failed prepare_failback	
	Location of Error Logs	. 73
CHAPTER 8	Configuring Adaptive Server for Failover on IBM AIX	75
	Configure Hardware and Operating System for High Availability	
	Requirements for Running Sybase's Failover on IBM AIX	
	Prepare Adaptive Server to Work with the HA Subsystem	
	Install Adaptive Servers	
	Add Entries for Both Adaptive Servers to the Interfaces File	
	Set \$SYBASE the Same on a Local File system	
	The sybha Executable	
	Verify Configuration Parameters	
	Add Thresholds to the Master Log	
	Create New Default Device Other Than Master	. 82
	Add The Local Server to sysservers	. 82
	Run installhasvss to Install HA Stored Procedures	. 83
	Assign ha_role to SA	. 83
	Configure the IBM AIX Subsystem for Sybase's Failover	. 83
	Modify the ASE_HA.sh Script	. 84
	Configure the Resource Groups in HACMP	. 89
	Configure Companion Servers for Failover	
	Run sp_companion With do_advisory Option	. 91
	Configure for Asymmetric Configuration	. 91
	Configure for Symmetric Configuration	
	Bring Up Primary Companion as a Monitored Resource	
	Administering Sybase's Failover	
	Failing Back to the Primary Node	
	Suspending Companion Mode	
	Resuming Normal Companion Mode	
	Dropping Companion Mode	
	Troubleshooting Failover on HACMP for AIX	
	Error Message 18750	
	Recovering From a Failed prepare_failback	
	Location of Failover Logs	100
CHAPTER 9	Configuring Adaptive Server for Failover on Compaq Tru64	
	TruCluster Server 5.x	
	Configure Hardware and Operating System for High Availability.	103

	Requirements for Running Sybase's Failover on Compaq
	TruCluster 104
	Prepare Adaptive Server to Work with The HA Subsystem 104
	Install Adaptive Servers
	Add Entries for Both Adaptive Servers to the Interfaces File 105
	The sybha Executable
	Verify Configuration Parameters
	Add Thresholds to the Master Log
	Create New Default Device Other Than Master 108
	Add the Local Server to sysservers 108
	Run installhasvss to Install HA Stored Procedures 109
	Assign ha_role to SA 109
	Configure the Compaq Tru64 Subsystem for Sybase's Failover . 109
	Modify the ASE_HA.sh Script110
	Modify the ASE_HA.cap profile 110
	Configure Companion Servers for Failover
	Run sp_companion with do_advisory Option 115
	Configure for Asymmetric Configuration 115
	Configure for Symmetric Configuration
	Bring Up Primary Companion as a Monitored Resource 118
	Administering Sybase's Failover118
	Failing Back to the Primary Node119
	Suspending Companion Mode
	Resuming Normal Companion Mode
	Dropping Companion Mode 122
	Troubleshooting Failover on TruCluster Server for Compaq Tru64 122
	Error Message 18750 123
	Recovering from a Failed prepare_failback 124
	Location of Failover Logs 124
CHAPTER 10	Configuring Adoptive Converter Failever on Cun
CHAPIER IU	Configuring Adaptive Server for Failover on Sun
	Configure Hardware and Operating System for High Availability. 125
	Prepare Adaptive Server to Work with the HA Subsystem
	Install Adaptive Servers
	Add Entries for Both Adaptive Servers to the Interfaces File 127 Make the Value of \$SYBASE the Same for Both Companions
	127
	The sybha Executable
	Create New Default Device Other Than Master 129
	Add the Local Server to sysservers
	Run installhasvss to Install HA Stored Procedures 130
	Assign ha_role to SA
	Verify Configuration Parameters
	Add Thresholds to the Master Log

	Configuring the Sun Cluster Subsystem for Sybase's Failover	132
	Configure Companion Servers for Failover	
	Run sp_companion with do_advisory Option	
	Configure for Asymmetric Configuration	
	Configure for Symmetric Configuration	
	Administrating Sybase's Failover	139
	Failing Back to the Primary Companion	139
	Suspending Normal Companion Mode	
	Resuming Normal Companion Mode	
	Dropping Companion Mode	
	Troubleshooting Failover for Sun Cluster	
	Recovering from a Failed prepare_failback	144
	Location of the Logs	
CHAPTER 11	Configuring Adaptive Server for Failover on Windows NT	147
	Configure Hardware and Operating System for High Availability.	
	Prepare Adaptive Server for HA Configuration	
	Install Adaptive Servers	
	Add Entries for Both Adaptive Servers to sql.ini	
	Create New Default Device Other Than Master	
	Add Primary Companion as a Local Server	151
	Run insthasy to Install HA Stored Procedures	
	Assign ha_role to SA	151
	Verify Configuration Parameters	152
	Run sp_companion with do_advisory Option	152
	Configuring Windows NT for Failover	153
	Configure for Asymmetric Configuration from the Command I 153	∟ine
	Configure for Symmetric Setup from the Command Line	154
	Configure Windows NT for Failover Using the Cluster Administrat	or
	Configuring and Securing Microsoft Cluster Server	157
	Check the MSCS Configuration	
	Securing the MSCS Cluster	
	Troubleshooting Sybase Failover on Windows NT	
	Error Message 18750	160
	Recovering from a Failed prepare_failback	161
APPENDIX A	Troubleshooting Second Point of Failures	163
	Troubleshooting with dbcc ha_admin	
	Re-Installing installmaster and installhasvss	163
	Using dbcc ha_admin to Address Second Point of Failures fo	r
	Failover and prepare failback	165

	Error Messages 18805, 18769, 18836	166
APPENDIX B	Changes to Commands, System Procedures, System Da	tabases,
	and New dbcc Commands, and Functions	
	Changes to System Procedures in Adaptive Server Configu	
	Failover	
	System Procedures Hold Table Lock When Modifying S	•
	Tables	
	Changes to System Procedures in A Failover Configura	
	dbcc Options for High Availability Systems	
	dbcc dbrepair Option for Sybase Failover	179
APPENDIX C	Open Client Functionality in a Failover Configuration	181
	CTLIB Application Changes	181
Glossary		183
Index		185

About This Book

Audience

How to use this book

This manual is intended for Sybase System Administrators and Database Owners.

This book describes how to install, configure, and use Sybase Failover in a high availability system.

- Chapter 1, "What is High Availability?" introduces the concepts of a high availability system and Sybase's Failover.
- Chapter 2, "Failover and Failback" provides an overview of the concepts of failing over and failing back between Adaptive Servers in a high availability system.
- Chapter 3, "Asymmetric and Symmetric Setup" discusses the differences between asymmetric and symmetric configurations.
- Chapter 4, "Modes of Failover" describes the different modes in which Adaptive Server operates when configured for failover.
- Chapter 5, "Proxy Databases, User Databases, and Proxy System Tables" discusses the concepts of proxy databases, the effect of failover on user databases, and the concepts of proxy system tables.
- Chapter 6, "Running do_advisory" describes how to configure two Adaptive Servers for failover.
- Chapter 7, "Configuring Adaptive Server for Failover on HP" describes the steps for configuring Failover on HP.
- Chapter 8, "Configuring Adaptive Server for Failover on IBM AIX" describes the steps for configuring Failover on IBM AIX.
- Chapter 9, "Configuring Adaptive Server for Failover on Compaq Tru64 TruCluster Server 5.x" describes the steps for configuring Failover on Digital Unix TruCluster.
- Chapter 10, "Configuring Adaptive Server for Failover on Sun" describes the steps for configuring Failover on Sun Cluster.
- Chapter 11, "Configuring Adaptive Server for Failover on Windows NT" describes the steps for configuring Failover on Windows NT.

- Chapter A, "Troubleshooting Second Point of Failures" describes methods of troubleshooting second point of failures.
- Chapter B, "Changes to Commands, System Procedures, System
 Databases, and New dbcc Commands, and Functions" describes how
 commands, system procedures, and system databases change when
 Adaptive Server is configured for failover.
- Chapter C, "Open Client Functionality in a Failover Configuration" describes changes required for Open Client to work with Sybase's 'Failover.
- The Glossary at the end of the book defines the terms used specifically with Sybase's Failover.

Related documents

The following documents comprise the Sybase Adaptive Server Enterprise documentation:

- The release bulletin for your platform contains last-minute information that was too late to be included in the books.
 - A more recent version of the release bulletin may be available on the World Wide Web. To check for critical product or document information that was added after the release of the product CD, use the Sybase Technical Library.
- The *Installation Guide* for your platform describes installation, upgrade, and configuration procedures for all Adaptive Server and related Sybase products.
- Configuring Adaptive Server Enterprise for your platform provides instructions for performing specific configuration tasks for Adaptive Server.
- What's New in Adaptive Server Enterprise? describes the new features in Adaptive Server version 12.5, the system changes added to support those features, and the changes that may affect your existing applications.
- Transact-SQL User's Guide documents Transact-SQL, Sybase's
 enhanced version of the relational database language. This manual serves
 as a textbook for beginning users of the database management system.
 This manual also contains descriptions of the pubs2 and pubs3 sample
 databases.

- System Administration Guide provides in-depth information about administering servers and databases. This manual includes instructions and guidelines for managing physical resources, security, user and system databases, and specifying character conversion, international language, and sort order settings.
- Reference Manual contains detailed information about all Transact-SQL commands, functions, procedures, and datatypes. This manual also contains a list of the Transact-SQL reserved words and definitions of system tables.
- Performance and Tuning Guide explains how to tune Adaptive Server for maximum performance. This manual includes information about database design issues that affect performance, query optimization, how to tune Adaptive Server for very large databases, disk and cache issues, and the effects of locking and cursors on performance.
- The *Utility Guide* documents the Adaptive Server utility programs, such as isgl and bcp, which are executed at the operating system level.
- The *Quick Reference Guide* provides a comprehensive listing of the names and syntax for commands, functions, system procedures, extended system procedures, datatypes, and utilities in a pocket-sized book. Available only in print version.
- The *System Tables Diagram* illustrates system tables and their entity relationships in a poster format. Available only in print version.
- *Error Messages and Troubleshooting Guide* explains how to resolve frequently occurring error messages and describes solutions to system problems frequently encountered by users.
- Component Integration Services User's Guide explains how to use the Adaptive Server Component Integration Services feature to connect remote Sybase and non-Sybase databases.
- Java in Adaptive Server Enterprise describes how to install and use Java classes as datatypes, functions, and stored procedures in the Adaptive Server database.
- Using Sybase Failover in a High Availability System provides instructions for using Sybase's Failover to configure an Adaptive Server as a companion server in a high availability system.
- Using Adaptive Server Distributed Transaction Management Features explains how to configure, use, and troubleshoot Adaptive Server DTM features in distributed transaction processing environments.

- EJB Server User's Guide explains how to use EJB Server to deploy and execute Enterprise JavaBeans in Adaptive Server.
- XA Interface Integration Guide for CICS, Encina, and TUXEDO –
 provides instructions for using Sybase's DTM XA interface with X/Open
 XA transaction managers.
- Glossary defines technical terms used in the Adaptive Server documentation.
- Sybase jConnect for JDBC Programmer's Reference describes the jConnect for JDBC product and explains how to use it to access data stored in relational database management systems.
- Full-Text Search Specialty Data Store User's Guide describes how to use the Full-Text Search feature with Verity to search Adaptive Server Enterprise data.
- *Historical Server User's Guide* –describes how to use Historical Server to obtain performance information for SQL Server and Adaptive Server.
- *Monitor Server User's Guide* describes how to use Monitor Server to obtain performance statistics from SQL Server and Adaptive Server.
- *Monitor Client Library Programmer's Guide* describes how to write Monitor Client Library applications that access Adaptive Server performance data.

Other sources of information

Use the Sybase Technical Library CD and the Technical Library Product Manuals Web site to learn more about your product:

- Technical Library CD contains product manuals and is included with your software. The DynaText browser (downloadable from Product Manuals at http://www.sybase.com/detail/1,3693,1010661,00.html) allows you to access technical information about your product in an easy-to-use format.
 - Refer to the *Technical Library Installation Guide* in your documentation package for instructions on installing and starting the Technical Library.
- Technical Library Product Manuals Web site is an HTML version of the Technical Library CD that you can access using a standard Web browser. In addition to product manuals, you will find links to the Technical Documents Web site (formerly known as Tech Info Library), the Solved Cases page, and Sybase/Powersoft newsgroups.

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- 4 Select a product.
- 5 Click an EBF/Update title to display the report.

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Set up a MySybase profile. MySybase is a free service that allows you to create a personalized view of Sybase Web pages.

- 1 Point your Web browser to Technical Documents at http://www.sybase.com/support/techdocs/
- 2 Click MySybase and create a MySybase profile.

Conventions

If you need help

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you cannot resolve a problem using the manuals or online help, please have the designated person contact Sybase Technical Support or the Sybase subsidiary in your area.

CHAPTER 1 What is High Availability?

This chapter includes the following sections:

Name	Page
What is High Availability?	1
How Does Sybase's Failover Work with High Availability?	4
Single System Presentation	5
Special Considerations for Sybase's Failover	6

What is High Availability?

A high availability cluster includes two machines that are configured so that, if one machine (or application) is brought down, the second machine assumes the workload of both machines. Each of these machines is called one **node** of the high availability cluster. A high availability cluster is typically used in an environment that must always be available, for example, a banking system to which clients must connect continuously, 365 days a year.

Sybase's Failover product enables Adaptive Server to work in a high availability cluster in an active-active configuration. That is, both the nodes in the cluster include Adaptive Servers managing independent workloads, and are capable of taking over each other's workload in the event of a failure. The Adaptive Server that takes over the workload is called a **secondary companion**, and the Adaptive Server that fails is called the **primary companion**. Together they are **companion servers**. This movement from one node to another is called **failover**. After the primary companion is ready to resume its workload, it is moved back to its original node. This movement is called **failback**. Clients connected to the failed Adaptive Server automatically reestablish their network connections via the second machine.

You must tune your operating system to successfully manage both Adaptive Servers during failover. See your operating system documentation for information about reconfiguring your system for high availability.

Note An Adaptive Server configured for Failover can be shutdown using the shutdown command only after you have suspended it from companion configuration both at the server level and at the platform level. See the configuration chapter of this manual for your platform for more information

Requirements for Failover

The two Adaptive Servers in a high availability system must have similar configurations. They must both be:

- Running any version 12.0 or higher Adaptive Server
- Running the latest version of Open ClientTM
- At the same release level
- The must have a compatible configuration.
- Running Component Integration Services (CIS)
- Running a high availability subsystem (or example Sun Cluster, Windows NT running the Microsoft Server Cluster, and so on).
- Configured for either parallel or non-parallel processing.

Resource Requirements

Adaptive Servers configured as companions in a high availability system have different resource requirements than Adaptive Servers that function individually. These different resource requirements exists because the secondary companion must process all the work during failover. This is true even if the companions are setup asymmetrically. Consequently, an Adaptive Server in a high availability system has higher resource requirements than it would have if it was a single server. For more information, see "Single System Presentation" on page 5.

The following are some of the resource requirements that you should consider when you configure Adaptive Server as a cluster companion (your site will have its own set of resource requirements that must be addressed).

- Logins, roles, and databases— You must set the number of logins, roles, and databases for the cluster equal to the total number for one Adaptive Server.
- number of user connections Each companion must be configured for the total number of user connections required for the system, not each companion.
- number of open databases Each companion must be configured for the total number of open databases required for the system, not each companion.
- srids Each companion must be configured for the total number of srids required for the system, not each companion.
- number of devices Each must be configured for the total number of devices used by the cluster, not the number of devices used individually.
 That is, if one companion uses 14 devices and the second uses 23, each Adaptive Server must be configured 37 for its number of devices.
- The sp_configure option number of open databases on an Adaptive Server configured for Failover is reduced by two to ensure a successful failover. That is, if you currently have the number of open databases set to 10, you will only be able to open eight databases.
- The sp_configure option number of user connections on an Adaptive Server configured for Failover is reduced by two to ensure a successful failover. That is, if you currently have the number of user connections set to 50, you will only be able to have 48 user connections.

Applications Running with Sybase's Failover

Client applications that connect to companion servers must re-link their libraries with the libraries included with failover software. See "CTLIB Application Changes" on page 181 for more information about using Open Client with failover.

How Does Sybase's Failover Work with High Availability?

A high availability system includes the hardware and software necessary to limit the amount of downtime a system suffers. Sybase's Failover is one piece of software in this high availability system. It provides the ability for the companion to withstand a single point of failure in the cluster. That is, after the primary companion fails over to the secondary companion, subsequent fail overs are not addressed.

A system that uses Sybase Failover includes only two machines. Each machine is one **node** of the high availability **cluster**. Each Adaptive Server is either a **primary companion** or **secondary companion**. Each companion performs the work during operations; the secondary companion takes over the workload when the primary companion fails or is brought down. The primary companion can be brought down for any number of reasons: scheduled maintenance, system failure, power outage, and so on. The event of the second server assuming another server's workload is called **failover**. The event of moving the workload back to the original server once it is up and running again is called **failback**. Figure 1-1 describes a typical configuration consisting of two Adaptive Servers.

Included with the operating system is a high availability subsystem (for example, Sun Cluster for Sun, Microsoft Cluster Server for Windows NT, and so on) that detects and broadcasts to the cluster that part of the system is crashing or is being shut down for maintenance. When Adaptive Server goes down, the high availability subsystem informs the second machine to take over its workload. Any clients connected to the Adaptive Server going down are reconnected to the second Adaptive Server. Figure 1-1illustrates a high availability cluster comprised of two machines using Sybase's Failover:

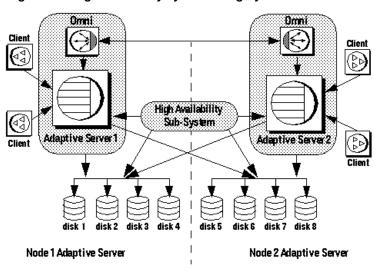


Figure 1-1: High availability system using Sybase's Failover

High Availability Cluster

The machines in Figure 1-1 are configured so that each machine can read the other machine's disks, although not at the same time (all the disks that are failed over should be shared disks).

For example, if Adaptive Server 1 is the primary companion, and it crashes, Adaptive Server 2, as the secondary companion, reads its disks (disks 1-4) and manages any databases on them until Adaptive Server 1 can be rebooted. Any clients connected to Adaptive Server 1 are automatically connected to Adaptive Server 2.

Single System Presentation

One of the hallmarks of a cluster system is that users are unaware that they are logged into a system comprised of two Adaptive Servers. To the users, it appears as if they are logging into a single system with access to all the databases on the cluster. Applications, also, only see a single system. They log into either of the companions and have access to all the databases on the cluster.

However, the System Administrator must treat the system as being comprised of two distinct Adaptive Servers. Both Adaptive Server's must be installed and configured individually, and their configuration may not be exactly the same. Both individual Adaptive Servers as well as the cluster may require system maintenance.

Special Considerations for Sybase's Failover

The following are functionality of Adaptive Server that requires special consideration while configuring a Sybase's Failover.

Using Failover with Disk Mirroring

Sybase's failover and the high availability system enable users to access data while the server to which they were originally connected is down. However, neither of these systems prevent disk failures. To make sure you do not lose any data because of a disk failure, you should use Sybase's failover in conjunction with a data protection mechanism, such as disk mirroring or RAID.

Sybase disk mirroring is not supported in an Adaptive Server companion cluster, and is disabled when you issue sp_companion to configure the Adaptive Servers as companions. Use a third-party vendor mirroring system to protect your disk devices.

installhasvss Script

The stored procedures required for failover are not included with the *installmaster* script. Run the *installhasvss* script to install the stored procedures and perform many of the tasks required to configure Adaptive Server for failover. *installhasvss* is located in the \$SYBASE/ASE-12_5/scripts directory.

On Windows NT, this script is *insthasv*, and is located in *%SYBASE%\ASE-12 5\scripts*

Note Do not run the *installmaster* script after running *installhasvss*. Do not use an *installhasvss* script that is a different release than Adaptive Server.

For more information, see the configuration chapter for your platform.

SYB_HACMP Server Entry

The *installhasvss* script creates an entry in sysservers for a server named SYB_HACMP. Before the Adaptive Server is configured as a companion, the SYB_HACMP server entry points to the local server. The SYB_HACMP sysservers entry allows the primary companion to communicate with the secondary companion using their respective entries in the interfaces file. The SYB_HACMP server entry should not be used to create any queries or stored procedures with the companion server.

Never drop the SYB_HACMP server entry. If this entry is inadvertently dropped, you must first re-run *installmaster* and then *installhasvss*.

Define User-Defined Data types in Adaptive Servers Before Configuring Them for Failover

Updates to tables that include either java or user-defined data types are not synchronized after Adaptive Servers in high availability system are configured as primary and secondary companion servers. For example, if a table in the pubs2 database on the primary companion stores java objects as column data, updates to this column are not propagated to the proxy table. Instead, you must manually update any changes made to columns that store user-defined data types.

And, for another example, if your pubs2 database on the primary companion includes a table that uses user-defined data types, the pubs2 proxy table on the secondary companion does not include any updates that you made to pubs2 on the primary companion.

Adaptive Server and Two-Phase Commit Transactions

Adaptive Servers configured as companion servers using Sybase Failover do not support SYB2PC transactions, which use the Sybase two-phase commit protocol.

CHAPTER 2 Failover and Failback

This chapter describes the characteristics of the failover and failback modes.

It includes the following sections:

Name	Page
What is Failover?	9
What is Failback?	12
Cluster Locks in a High Availability Node	14

What is Failover?

Failover is the process of moving databases, metadata, and user connections from a failed or shut down primary companion to a secondary companion so that users can still access data. There are three sequential steps for failover:

- 1 System failover The primary node fails over to the secondary node.
- 2 Companion failover The primary companion fails over to the secondary node.
- 3 Connection failover Connection with the failover property (for example, isql -Q) fails over to the secondary companion.
 - Steps two and three are described in detail below. See your high availability subsystem documentation for a description of step one.

During failover, the secondary Adaptive Server detects the primary Adaptive Server's failure through the operating system's high availability system and initiates the failover mechanism, which performs the following:

- 1 Performs a disk reinit to remap the master device path name to its local drive, disk reinit does not disturb the contents of the master device.
- 2 Mounts the master database, recovers, and brings it online.

- 3 Maps each of the devices listed in the primary companion's sysdevices to the secondary companion's sysdevices and performs a disk reinit on the disks.
- 4 Mounts all the primary companion databases on the secondary companion. The secondary companion brings all databases online, after performing recovery from the logs. tempdb and model are not mounted. Proxy databases are mounted with the name comp_dbid_dbname.
 - Each database the secondary companion mounts has the suffix _companion appended to its name (for example, the master database becomes master_companion, sybsystemprocs becomes sybsystemprocs_companion, and so on). The secondary Adaptive Server adds this suffix to ensure the unique identity of the databases currently on its system. The user databases do not have the _companion suffix appended to their name; they are guaranteed to be unique.
- 5 User connections with the failover property (for example, isql -Q) and clients using the CS_FAILOVER property are retained and reestablished on the secondary companion. Uncommitted transactions must be resubmitted.

Figure 2-1 describes the failover process:

Machine HUM1

Adaptive Server

Client connections dropped from primary Adaptive Server and re-established on secondary Adaptive Server and secondary Adaptiv

Figure 2-1: The failover process

Once the secondary companion receives the failover message from the high availability system, no new transactions are started on the clients connected to the primary companion. Any transactions that are not complete at the time of failover are rolled back. After failover is complete, clients or users must resubmit rolled-back transactions.

Client Connections During Failover

Clients with the failover property reconnect automatically during failover. To accommodate this, you must add a line labeled "hafailover" to the interfaces file to provide the connection information necessary for the client to connect to the secondary companion. You can add this line using either a file editor or the dsedit utility.

The following interfaces file entry is for an asymmetric configuration between the primary companion PERSONEL1 and its secondary companion MONEY1. It includes an additional hafailover entry that enables clients connected to PERSONEL1 to reconnect to MONEY1 during failover:

PERSONEL1

On Windows NT, the connection information is included in the *sql.ini* file, which also includes an entry for *hafailover*. The following is a *sql.ini* entry for a symmetric configuration between the MONEY1 and PERSONEL1 companions:

```
[MONEY1]
query=TCP,FN1,9835
master=TCP,FN1,9835
hafailover=PERSONEL1
[PERSONEL1]
query=TCP,HUM1,7586
master=TCP,HUM1,7586
hafailover=MONEY1
```

For more information about adding this information to the interfaces file, see the configuration chapter for your platform.

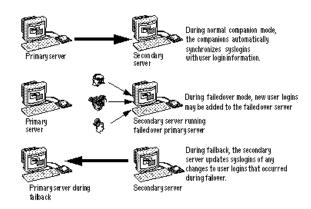
Client applications must re-send any queries that were interrupted by failover. See Chapter C, "Open Client Functionality in a Failover Configuration" for more information about client applications.

User Logins in Failover

During normal companion mode, companions automatically synchronize any changes to user logins, access and security information, and so on. Any logins added during failover are automatically added to the primary companion when it gets updated during failback. Any uncommitted transactions must be resubmitted and any options set at the session level must be re-established once the companion has successfully failed over.

The synchronization process is described in Figure 2-2:

Figure 2-2: Synchronizing syslogins between primary and secondary servers



All user roles and privileges are maintained after failover.

What is Failback?

When the primary companion or machine is prepared to resume operation, the user with the ha_role performs a failback to return the servers to normal companion mode. Because failback temporarily shuts down the databases of the failed-over companion, you should choose a time for the failback when the application load is light. If you choose a time when the Adaptive Server is very busy, failback succeeds, but it is very slow, and the performance of the secondary companion is sacrificed. Choosing the appropriate time for failback can dramatically reduce the amount of time the clients have to wait to reconnect.

Performing Failback

Failback is accomplished in four steps:

1 Prepare for Failback.

Note IBM HACMP for AIX automatically fails back when the primary node is ready to resume normal companion mode. See Chapter 8 Configuring Adaptive Server for Failover on IBM AIX for more information.

Issuing sp_companion with the prepare_failback option forces the secondary companion to release the database devices and the databases. Issue prepare_failback from the secondary companion. The syntax is:

```
sp_companion server_name 'prepare_failback'
```

Where *server_name* is the name of the secondary companion. The secondary companion issues messages similar to the following during failback:

```
Step:Access across the servers verified
Step:Primary databases are shutdown in secondary
Step:Primary databases dropped from current secondary
Step:Primary devices released from current secondary
Step:Prepare failback for primary server complete
(return status = 0)
```

The last step of prepare_failback is to move the devices back to the primary node according to individual platform subsystem.

2 Reboot Adaptive Server on the Primary Machine.

The high availability subsystem reboots the primary companion automatically.

3 Run do_advisory.

Run sp_companion with the do_advisory option to make sure there are no attribute settings that will prevent the failback operation from succeeding. For more information about do_advisory, see Chapter 6, "Running do_advisory"

4 Resume Normal Companion Mode

After failback is complete, issue sp_companion from the primary companion (the companion that originally failed) to return to normal companion mode. For example:

```
sp_companion PERSONEL1, resume
Step: Checkin to See if the remote server is up
Step:Access across the servers verified
Step: User information syncup succeeded
(return status = 0)
```

See the configuration chapter for your platform for more information about sp_companion resume.

Note You cannot connect clients with the failover property (for example isql -Q) until you issue sp_companion resume. If you try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume

Cluster Locks in a High Availability Node

The companions in a high availability cluster must have their user information synchronized. Operations that affect the configuration of the companions are called cluster operations, and are usually initiated by sp_companion. Because the companions must be synchronized, clients performing cluster operations that affect the configuration of the node are only allowed to run in serial, not parallel. That is, only one client can perform a cluster operation at a time.

Before a client performs a cluster operation, it obtains a *cluster-wide lock*, which prevents any other client from performing a cluster operation at the same time. The cluster lock is not released until both companions are synchronized. If a client cannot obtain a cluster lock, its cluster operation fails. Even though the operations are performed in serial, there is no queue for the clients; you must resubmit the failed cluster operations.

Generally, you will never notice a cluster lock. They do not affect any other transactions that occur in the database, only cluster operations. However, if the client connection that holds the cluster lock fails during its cluster operation (for example, if you terminate a cluster operation using Control – c before it is finished). The client that failed leaves behind a lock that blocks the next client attempting to obtain a cluster lock.

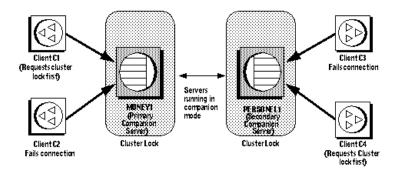
Issue dbcc ha admin to release leftover cluster locks:

```
dbcc ha_admin server_name clusterlock
```

For more information about dbcc ha_admin, see "dbcc Options for High Availability Systems" on page 177.

Figure 2-3 describes two companion servers to which four clients are connecting. All of them attempting to perform cluster operations:

Figure 2-3: Clients connecting for cluster operations



- 1 Client connections C1 and C2 simultaneously attempt to obtain a clusterwide lock to perform a cluster operation.
- 2 Client C1 connects to MONEY1 first and receives the cluster-wide lock.
- 3 Client C2 cannot get a cluster-wide lock, so it cannot perform a cluster operation.
- 4 Clients C3 and C4 attempt to obtain a cluster-wide lock from PERSONEL1 while C1 is performing its cluster operation.
- 5 Clients C3 and C4 cannot obtain a cluster-wide lock because it is held by C1.
- 6 After client C1 is done with its cluster operation, it releases the clusterwide lock.
- 7 Client connections C2, C3, and C4 inform the SA that they were not able obtain a cluster-wide lock. The SA can resubmit these client connections for their cluster operations after client C1 has released its cluster-wide lock.

CHAPTER 3 Asymmetric and Symmetric Setup

This chapter describes asymmetric and symmetric setups for Adaptive Server in a high availability system.

It includes the following sections:

Name	Page
Asymmetric and Symmetric Configuration	17
Determining the Name of the Companion Server with	20
@ @hacmpservername	
Auditing in A High Availability System	21

Asymmetric and Symmetric Configuration

You can configure companion servers either asymmetrically or symmetrically. You must configure companions asymmetrically before you can configure them symmetrically.

Asymmetric Companion Configuration

An asymmetric configuration consists of two Adaptive Servers running on separate machines. The primary Adaptive Server performs the work during day-to-day operations, while the secondary Adaptive Server is prepared to take over the work during a system failure or a scheduled maintenance. The secondary companion is an independent Adaptive Server, and can have its own applications running. To configure for failover, the secondary companion must be a newly installed Adaptive Server, and cannot yet have any user logins or user databases. After configuration is complete, you can add user logins and databases to the secondary companion.

When you install and configure Adaptive Server for failover, Adaptive Server is in single-server mode. Use sp_companion to change it from single-server mode to a companion server in an asymmetric setup. See the *Adaptive Server* Reference Manual for information about sp_companion.

The primary companion issues messages similar to the following when you configure Adaptive Server for failover:

sp_companion "MONEY1", configure

```
Step: Server 'PERSONEL1' is alive and cluster aware
Changing physical name of server 'SYB_HACMP' from 'PERSONEL1' to 'MONEY1'
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
Step: Server 'MONEY1' is alive and cluster aware
Changing physical name of server 'SYB_HACMP' from 'MONEY1' to 'PERSONEL1'
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'PERSONEL1' and 'MONEY1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Figure 3-1 describes an asymmetric configuration:

Secondary Companion Primary Companion Machine HUM1 Has access to both During fallover, the primary companion migrates the user kgins, databases, client MONEYS connections, and system databases to the secondary /de.widskic0t3dDs7

companion.

Figure 3-1: Asymmetric configuration in a high availability system

lde vldsklc0s3d0s8

In this setup, MONEY1 is the primary companion and fails over to PERSONEL1, the secondary companion. Both disks are visible to machine HUM1, which connects to machine FIN1 with a dual-ported SCSI. Because this is an asymmetric setup, PERSONEL1 cannot fail over to MONEY1. Disk 1 must be a shared disk, and disk 2 can be a local disk.

See the configuration chapter for your platform for information about configuring Adaptive Server for an assymetric setup.

Performance of Adaptive Server in an Asymmetric Configuration

During normal companion mode, the performance of the system procedures that update user information (sp_addlogin, sp_addrole, and so on) and commands like create database is slightly degraded because the primary companion must perform the command locally and then synchronize this information with the secondary companion. For example, if you add user "joe" to the primary companion, both the primary companion and the secondary companion must update syslogins to include this new user.

Performance after failover depends on the configuration of the secondary companion. If the secondary server is configured similarly to the primary companion's server, the performance should be similar before and after failover. However, if the secondary server is not as robust (for example, has less memory or fewer CPUs) as the primary server, then the performance after failover will be degraded. The performance of the secondary companion can also be degraded after failover because it is now running both the primary companion and any applications it was running before the failover.

Symmetric Companion Configuration

Like asymmetric configuration, symmetric configuration consists of two fully functional Adaptive Servers running on separate machines, with their own system devices, system databases, user databases, and user logins. However, when failover occurs, either of the Adaptive Servers acts as a primary or secondary companion for the other Adaptive Server.

Before you configure two Adaptive Servers as symmetric companions, you must first configure them for asymmetric companions.

Figure 3-2 describes a symmetric configuration for failover between a financial department machine (FIN1 running Adaptive Server MONEY1) and a human resources machine (HUM1 running Adaptive Server PERSONEL1):

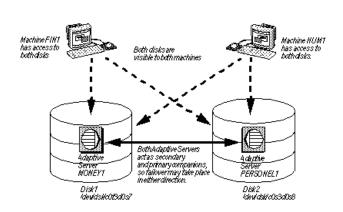


Figure 3-2: Symmetric configuration in a high availability system

During scheduled maintenance or system failure, either MONEY1 fails over to PERSONEL1 or PERSONEL1 fails over to MONEY1. For this configuration, both Disk 1 and Disk 2 are shared disks.

See the configuration chapter for your platform for information about configuring the Adaptive Servers in a symmetric setup.

Performance of Adaptive Server in a Symmetric Configuration

During normal companion mode, do not run both Adaptive Servers in a symmetric configuration at the full capacity of their system resources (for example, they could run at 60% of the possible configuration for user connections, data cache, remote server connections, and so on). This allows the secondary companion to manage both the failed over Adaptive Server and its own Adaptive Server during failover mode with a reasonable level of performance. If the Adaptive Servers maximize their system resources, failover still succeeds, but performance may be poor.

Determining the Name of the Companion Server with @ @ hacmpservername

Use the @@hacmpservername global variable to determine the name of the companion server. The syntax is:

```
select @@hacmpservername
```

For example, if you issue this command from primary companion MONEY1 you receive output similar to this:

```
select @@hacmpservername
------
PERSONE1
(1 row affected)
```

Auditing in A High Availability System

This section describes the special considerations for auditing in a system configured for Sybase Failover.

Configure a companion for auditing the same as you would configure a server that does not use failover. If a primary companion is configured for auditing, the secondary companion checks to determine whether it also needs to be configured for auditing as well. For more information see "Auditing in A High Availability System" on page 21

All updates to user and security information (for example, sp_addlogin, sp_addrole, and so on) are done on both the systems in transactional fashion. This keeps the user and security data identical on both the companions.

Table 3-1 describes changes to the auditing configuration parameters.

Table 3-1: Auditing configuration parameters

Configuration Parameter	Functionality in Sybase Failover
auditing	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
	Turning this parameter on and off is not synchronized dynamically for the companions. You must manually update the remote companion if you change this parameter locally.
allow procedure grouping	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
max roles enabled per user	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
unified login required	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
secure default login	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
systemwide password expiration	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
use security services	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
check password for digit	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.

Configuration Parameter	Functionality in Sybase Failover
minimum password length	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.
maximum failed logins	Both companions must be configured the same for this parameter.
	Checked as quorum attribute, or when explicitly listed with do_advisory.

Setting Auditing Options

You can configure auditing options (global, database-wide, and per-login) for each companion server on a per-node basis. That is, each companion has its own auditing setting. Global options are not synchronized between the companions.

During failover, database-wide options are audited as they are currently configured.

After failover:

- Auditing continues to enforce the global options, and database-wide options run the same as before.
- Users are still allowed to set their database-wide options.
- The audit options of the local domain are used for both local and remote logins (that is, either the failed over primary companion or local secondary companion logins)

Audit Trails and Sybase Failover

Audit trails are logged in the audit tables of sybsecurity database. During failover, sybsecurity for the failed server is mounted as sybsecurity_companion on the secondary companion. However, audit trails are always placed in the audit table of the current server. That is, after failover any new audit trails are placed in the audit table of the secondary companion. Also, auditing configuration changes and auditing record changes that are made on one companion are not implemented on the other companion. For example, if you change one of the auditing configuration parameters on the primary companion, this change would not be made on the secondary companion that requires an audit record, this audit record is not made on the secondary companion as well.

On failback, no audit trails are transferred from the failed-over domain to the failed domain.

sybsecurity and Sybase Failover

Sybsecurity database is created by *installsecurity* as part of audit installation. If it exists in either companion during the initial configuration of Sybase Failover, it must exists in both companions.

CHAPTER 4 Modes of Failover

This chapter describes the different modes that Sybase Failover moves through during its operation.

It includes the following sections:

Name	Page
What are Modes?	25
Domains	30

What are Modes?

High availability consists of a series of modes in which Adaptive Server runs during its operation. There are two types of modes, stable and transitional. A **stable mode** is a system state in which Adaptive Server can exist for an extended period of time, such as the day-to-day operation of Adaptive Server.

Stable modes include:

- Single-server mode
- Normal companion mode
- Failover mode
- Suspended companion mode

The failback **transitional mode** occurs when Adaptive Server shifts from failed over mode to normal companion mode. The failback transitional mode is typically of a very short duration. The different modes and the movement that the primary companion makes while changing modes are shown in Figure 4-1:

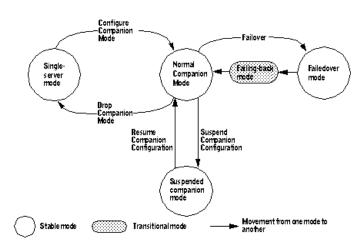


Figure 4-1: Modes of operation for high availability

Before you can configure two Adaptive Servers as companions, both must be in single-server mode, which is the default mode of a newly installed Adaptive Server after running *installhasvss*. After you configure the Adaptive Servers as companions, they are in one of three stable modes:

- Normal companion mode
- Failed-over mode
- Suspended companion mode

Determining the Companion's Mode

You can issue sp_companion without any options to display the mode the companion is currently in. For example:

```
sp_companion
Server 'MONEY1' is alive and cluster configured.
Server 'MONEY1' is configured for HA services.
Server 'MONEY1' is currently in 'Symmetric normal' mode.
```

Companion MONEY1 is configured for symmetric failover and is currently running in normal companion mode.

Determining the Mode with @@cmpstate

You can also determine the mode using the @@cmpstate global variable. At the isql prompt, enter:

select @@cmpstate

Table 4-1 describes values that @@cmpstate returns:

Table 4-1: @@cmpstate return values

@@cmpstate	Companion Mode
0	Single server
1	Reserved
2	Secondary normal
3	Secondary suspended
4	Secondary failover
5	Secondary failback
6	Reserved
7	Primary normal
8	Primary Suspended
9	Primary failback
10	Reserved
11	Symmetric normal
12	Symmetric failover
13	Symmetric suspended
14	Symmetric failback
15	Reserved

The Different Modes of a Companion Server

This sections describe each modes in detail.

Single-Server Mode

In this mode, Adaptive Server acts as a standalone server. A newly installed Adaptive Server is in single-server mode by default.

Normal Companion Mode

When both companions are running and are configured for failover, they operate in normal companion mode. This is the mode in which the day-to-day operations of Adaptive Server occur. For asymmetrical systems, this means that the primary companion can failover to the secondary companion. For a symmetric system, this means that either companion can fail over to the remaining companion.

Suspended Mode

Use suspended mode to temporarily suspend the companions from normal companion mode. In suspended mode, both servers act as single servers. Suspended mode is useful for performing system maintenance because you can start and stop the Adaptive Server and associated resources without risking failover.

Even though the companions cannot fail over, the nodes upon which they are working can still fail over; you must perform some platform-specific steps to suspend node failover. Also, before you shut down a companion in suspended mode, you must perform some platform-specific tasks. See the chapter for your platform for more information.

Many utilities and commands are severely restricted in suspended mode. See Chapter B, "Changes to Commands, System Procedures, System Databases, and New dbcc Commands, and Functions" for more information.

Note Always suspend companion mode from the secondary companion

To suspend a companion from running in normal companion mode for any length of time (typically for maintenance), enter:

```
sp_companion 'primary_server_name', 'suspend'
```

For example, to suspend primary companion MONEY1 from normal companion mode with its secondary companion PERSONEL1, issue the following from MONEY1:

```
sp_companion "PERSONEL1", suspend
```

The companion produces messages similar to the following:

```
Step: Server 'MONEY1' is alive and cluster aware
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Step: Server 'PERSONEL1' is alive and cluster aware
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
Step: Companion servers configuration check succeeded
Step: Access across the servers verified
```

Failback Mode

Adaptive Server must enter the transitional failback mode to move from failover mode on the secondary companion to normal companion mode on the primary companion.

Failback mode is a planned even. That is, it is only done when the SA determines that the system is ready to resume normal operations. Use sp_companion "prepare_failback" to initiate failback and migrate the failed-over Adaptive Server to its original node. "Performing Failback" on page 13 describes the steps necessary to perform failback.

Resuming Normal Companion Mode from Suspended Mode To resume normal companion mode:

```
sp_companion "primary_server_name", resume
```

For example, to resume normal companion mode between primary companion MONEY1 and its secondary companion PERSONEL1, issue the following from MONEY1:

```
sp_companion "PERSONEL1", resume
```

The companion from which you issued the command produces messages similar to the following:

```
Step: Server 'MONEY1' is alive and cluster aware
Step: Access verified from Server:'MONEY1' to Server:'PERSONEL1'
Step: Server 'PERSONEL1' is alive and cluster aware
Step: Access verified from Server:'PERSONEL1' to Server:'MONEY1'
Step: Companion servers configuration check succeeded
Step: Checkin to See if the remote server is up
Step: Access across the servers verified
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
```

Drop Failover Mode

To permanently disable companion mode, enter:

```
sp_companion "server_name", 'drop'
```

The companion from which you issued the command produces messages similar to the following:

```
Step:Local server 'MONEY1' is alive and cluster aware
Step:HA Versions and DLL check succeeded
Step:Access across the servers verified
Step: Removed the servers 'MONEY1' and 'PERSONEL1' for cluster config
(return status = 0)
```

After completing this command the two Adaptive Servers are no longer companion servers and are running in single-server mode.

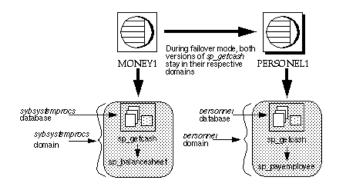
Note Drop is an irreversible operation. Once you have reverted the companion servers to single-server mode, you must dump, drop, and reload all user databases to reconfigure them as companions.

If the companion you drop is in a symmetric setup, the cluster automatically assumes an asymmetric setup between the companions.

Domains

Both the primary and the secondary companions can have stored procedures, users, and devices with the same names. Adaptive Servers configured for failover use *domains* to determine which database these objects belong to. For example, using the financial/human resources configuration outlined in Figure 3-1 and Figure 3-2, suppose both Adaptive Servers MONEY1 and PERSONEL1 have a stored procedure named sp_getcash, as described in Figure 4-2:

Figure 4-2: Domains during failover



In MONEY1, sp_getcash (which issues a secondary stored procedure named sp_balancesheet) is defined in the domain of sybsystemprocs. In PERSONEL1, sp_getcash (which issues a secondary stored procedure named sp_payemployee) is defined in the domain of the database personnel. During failover, even though sybsystemprocs for MONEY1 migrates to PERSONEL1 as sybsystemprocs_companion, its domain does not change, nor do the objects that are defined for this domain. Users that issue sp_getcash in sybsystemprocs for MONEY1 during failover mode still issue the correct secondary-stored procedure, sp_balancesheet.

The concept of domains is transparent to the users; they issue the same stored procedure or use their same login and login password.

System procedures that are stored in the master database are not controlled by domains. System procedures should never have a dependency on an object that are stored in the master database.

CHAPTER 5 Proxy Databases, User Databases, and Proxy System Tables

This chapter describes how proxy databases and tables are used in a failover system.

This chapter includes the following sections:

Name	Page
Proxy Databases	31
Proxy System Tables in master	36

For complete information about proxy databases and tables, see the *Component Integration Services User's Guide*.

Proxy Databases

Proxy databases are not created by default when you configure the Adaptive Servers as companions. They are created in the remote server only if you configure for Failover using the with_proxydb option of sp_companion. The discussion in this chapter assumes you used sp_companion with the with_proxydb option. The companions still failover whether or not you include the with_proxydb option when you configure the Adaptive Servers as companion server; the proxy database are created dynamically as they are needed. For more information about sp_companion with_proxydb, see the *Adaptive Server Reference Manual*.

Databases in companion servers are either primary or proxy databases. Primary database are where the data is physically located. Each proxy database corresponds to a primary database; it has the same name as the primary database, and proxy entries for all the objects in the primary database, but it contains no data.

After you configure the companions for failover and the proxy databases are created, the user databases are visible to both companions. This means that you can perform transactions on a primary database from either companion. For example, if a primary companion named PERSONEL1 includes a database named salary, its secondary companion, MONEY1, includes a salary proxy database. You can perform inserts, updates, and deletes on salary from either MONEY1 or from PERSONEL1. Also, sysdatabases on either companion lists the salary database. For example, the following query produces the same result on both PERSONEL1 and MONEY1:

```
1> select name from sysdatabases name
------
master
model
salary
sybsystemdb
sybsystemprocs
tempdb
```

How are Proxy Databases Created?

Adaptive Server uses Component Integration Services (CIS) to create the proxy databases. Both the primary Adaptive Server and the secondary Adaptive Server must have CIS running before they are configured for Sybase Failover. To determine if you have CIS running, enter:

```
sp_configure "enable cis"
```

Parameter Name	Default	Memory Used	Config Value	Run Value
enable cis	1	0	1	1

A Run Value of 1 indicates that CIS is running.

For information about configuring Adaptive Server for CIS, see the *Component Integration Services User's Guide*.

CIS performs the following when it creates the proxy databases:

- 1 If you do not specify a size or a database device, estimates the size of the database required to contain all the proxy tables.
- 2 Creates all proxy tables. These act as placeholders for the tables and views found in the primary companion's database.

- 3 Imports the metadata (column names, size, indexes, and so on) from the primary companion.
- 4 Grants all permissions on the proxy tables to public.
- 5 Adds the user guest to the proxy database.
- 6 Sets the database status to indicate that the database is a proxy database. The status is indicated in the status3 column of sysdatabases. sp_helpdb includes information about whether a database is either a proxy or primary database.

When Are Proxy Databases Created?

Proxy database are only created if you configured for Sybase Failover using the sp_companion...with_proxydb option. After the companions are configured with this option, proxy databases are created during the following situations:

- Proxy databases for all the primary companions user databases are created when you create a companion configuration.
- Proxy databases are created for any new user databases you create in the primary companion using the create database command.
- During failover, the secondary companion first mounts the primary databases and then drops the proxy databases. During failback, the secondary companion reverses the process, amounting the primary databases and then re-creating the proxy databases.

Size of the Proxy Databases

When Adaptive Server creates a proxy database, it checks the number of tables and views in the primary database and calculates the amount of space required to accommodate the same number of proxy tables in the proxy database. Each proxy table requires eight pages (one extent). Each index on a proxy table also requires eight pages. Adaptive Server also adds either an additional 10 percent or 500 page — whichever is larger—to the database to allow for table growth.

As a result, the size of the proxy databases depends on the number of tables and views in the primary database. Proxy databases do not have a default size; the minimum size is at least the size of the model database.

Behavior of Commands and System Procedures in Proxy Databases

The behavior of some commands and system procedures changes if you issue them in proxy databases.

Changes to Commands in Proxy Databases

For most commands, it does not matter whether you issue them from within the primary database or the proxy database; only the primary database is updated. However, the following list describes the commands that you cannot issue from within the proxy database:

- create or drop procedure
- create or drop view
- create or drop trigger
- create or drop rule
- · create or drop default

You must run dump and load database commands from the primary companion. If you issue these commands from the proxy database, they will only update the proxy database; they will not update the primary companion.

Changes to System Procedures in Proxy Databases

System procedures always perform their tasks *locally*. That is if you issue any system procedure in a proxy database, any changes it makes do not appear in the primary database, and vice-versa.

System procedures begin with either the sp_ or xp_ prefix.

Issuing User-defined Stored Procedures in Proxy Databases

Whether you issue a user-defined stored procedure from the primary database or the proxy database, the user-defined stored procedure performs its tasks within the primary database. That is, if you issue user_created_proc on the pubs2 primary database or from the pubs2 proxy database it always executes on the pubs2 proxy database, you see the same output. However, if you issue the system procedure from within a proxy database, it is treated differently depending on the following:

- CIS first looks for the system procedure in the local server. If it finds the system procedure locally, it is executed as a local stored procedure.
- If the system procedure cannot be found locally, it is forwarded to the primary companion as a remote procedure call (RPC).
- If it is a user defined stored procedure, it is turned into an RPC and forwarded to the primary companion.

Generally, users do not see any difference whether they issue the system procedure from within the proxy or primary database.

System procedures issued in a companion configuration are processed according to the same rules as for a single server. For a description of how system procedures are processed, see the *Adaptive Server Reference Manual*.

sp_dboption Does Not Update Proxy Databases

If you use sp_dboption to change the database options on the primary database, these changes are not automatically forwarded to the proxy databases on the secondary companion. You must set the sp_dboption on the proxy database as well.

For example, if you use sp_dboption to change the pubs2 database so that select into bulkcopy/pllsort is on the primary companion, the pubs2 proxy database on the secondary companion is not set.

Manually Updating the Proxy Databases

alter database allows you to manually re-synchronize your proxy databases with their primary databases using the for proxy_update option. You must issue this command from the master database

```
alter database <dbname>
  [existing options]
  [for proxy_update]
```

for proxy_update is useful for synchronizing changes to the primary databases that are not automatically migrated to the proxy databases. For example, if you rename the primary database using sp_rename, the proxy database is not automatically renamed. However, if you issue the alter database... for proxy_update after renaming the database, the proxy database is rebuilt using the new database name.

If you enter for proxy_update with no other options (for example, alter database pubs2 for proxy_update), the size of the database is not extended; instead, the proxy tables are dropped from the proxy database and then re-created using the metadata from the primary companion's database.

If you use alter database to extend the size of the database, the proxy table update is performed after the size extensions are made.

for proxy_update is supported for all external data sources, not just the primary companion in a cluster environment. Also, a database does not have to be created with the for proxy_update clause for it to be manually updated. If you specify a default storage location, either through the create database command or sp_defaultloc, the primary companion's metadata can be synchronized with the metadata at the remote storage location.

For more information about alter database, see the *Adaptive Server Reference Manual*.

Proxy System Tables in master

Proxy system tables enable a secondary companion to access the primary companion's system tables. One extent is allocated for the proxy system tables in sysobjects. You cannot drop these proxy system tables. Proxy system tables use the following naming syntax:

rmt_ha_system_table_name

Table 5-1 lists the proxy system tables in the secondary companions sysobjects:

Table 5-1: Proxy table names in secondary companion's sysobjects

Proxy System Table name	System Table Name
rmt_ha_sysalternates	sysalternates
rmt_ha_sysattributes	sysattributes
rmt_ha_sysconfigures	sysconfigures
rmt_ha_sysdatabases	sysdatabases
rmt_ha_syslanguages	syslanguages
rmt_ha_sysloginroles	sysloginroles
rmt_ha_syslogins	syslogins
rmt_ha_sysmessages	sysmessages
rmt_ha_sysobjects	sysobjects
rmt_ha_sysprotects	sysprotects

Proxy System Table name	System Table Name
rmt_ha_sysremotelogins	sysremotelogins
rmt_ha_sysresourcelimits	sysresourcelimits
rmt_ha_sysroles	sysroles
rmt_ha_sysservers	sysservers
rmt_ha_syssessions	syssessions
rmt_ha_syssrvroles	syssrvroles
rmt_ha_systhresholds	systhresholds
rmt_ha_systypes	systypes
rmt_ha_sysusers	sysusers

CHAPTER 6 Running do_advisory

This chapter describes how to run sp_companion with the do_advisory option.

It includes the following sections:

Name	Page
What is the do_advisory Option?	39
Quorum Attributes	44

What is the do_advisory Option?

When you perform a cluster operation (for example, moving from failover mode to normal companion mode), either companion may have attribute settings that prevent the cluster operation from succeeding. For example, the secondary companion may be configured with a stack size that is too small to accommodate both companions during failover mode, or the companions may be configured for different languages.

To prevent these problems, the sp_companion command includes a do_advisory option which checks hundreds of attribute settings for each of the companions and issues warnings about any settings that will prevent a successful cluster operation. The attributes do not necessarily have to have the same values on both companions; for many attributes, the values must only be compatible between the two companions. sp_companion do_advisory does not change any of the attributes, it only advises you about any potential problems.

sp_companion...do_advisory is not triggered automatically (for example, during a sp_companion...resume). You should run sp_companion...do_advisory periodically to make sure there are no compatibility issues between your companions that will prevent a successful failover.

do_advisory allows you to specify the granularity of the attributes you want to investigate. You can either look at all the attributes, or you can specify subsets of attributes. When you specify that you want to look at all the attributes, sp_companion issues a list of all the attributes that will prevent a successful cluster operation.

The subset consists of *group*, *base*, or *quorum* attributes. A group attribute comprises a broad set of server settings (for example, all the login attributes or all the space attributes); a base attribute comprises specific settings within the group attributes (for example, user logins or CIS settings). When you specify that you want to investigate a subset of attributes, do_advisory only reports the attributes of this subset that will prevent a successful cluster operation.

Quorum attributes are configuration parameters that sp_companion checks every time it is run, regardless of whether or not you specify group or base attributes. If sp_companion finds that a quorum attribute is set such that it will prevent a successful cluster operation, the command fails. For more information, see "Quorum Attributes" on page 44.

• Application group – Checks to make sure the configuration settings for the applications running on the local companion are compatible with the remote companion. The application group includes the following:

Charsets – Verifies that the character sets for which the secondary companion is configured includes all the character sets for which the primary companion is configured.

Java Archives – Checks to make sure the Java archive on the primary companion has the same name and class definition on the secondary companion. If a class definition belongs to java archive on the primary companion, it must belong to the same java archive on the secondary companion.

Note These are not automatically synchronized; if you configure one companion for Java, you must manually configure the other as well.

Languages – Verifies that the languages for which the secondary companion is configured includes all the languages for which the primary companion is configured.

Remote servers – Checks that remote server entries used by the application on the primary companion are the same on the secondary, if they exist. This ensures that server names and the associated server IDs used by the companions are unique and consistent within the cluster.

All default server entries (including SYB_BACKUP, local server name, companion server name, SYB_HACMP, local XP server, and companion XP server) are automatically synchronized.

Sort order – Verifies that the sort orders for which the secondary companion is configured includes all the sort orders for which the primary companion is configured.

Time ranges – Verifies that time range definitions defined and used by the primary companion must be the same used by the secondary companion, if they exist.

User types – Checks to make sure that all user-defined data type definitions in master used by an application on the primary companion are defined the same on the secondary companion, if they exist.

Config group – Checks for compatibility between configuration parameters defined in the configuration file (located in \$SYBASE/server_name.cfg). Configuring the Adaptive Server as companions does not automatically synchronize the configuration options. The config group includes the following base attributes:

CIS – Verifies that CIS is correctly configured for the cluster operation.

between the companions.

DTM – Verifies that the Distributed Transaction Manager parameters are compatible between the companions.

Disk i/o – Makes sure the disk configuration (disk i/o structures, allow sql server async i/o, and so on) is compatible between the companions. ESP – Makes sure the extended stored procedures are compatible

Errorlog – Makes sure that the error log information (event logging, event log computer name, and so on) is compatible between the companions.

General config – Verifies that all the general configuration parameters (those set in the configuration file) are correctly set for the cluster operation.

Java – Makes sure that Java is either enabled or disabled for both companions.

Languages – Makes sure that both companions have the same language, character set, and sort order.

Network – Makes sure that the network related parameters (allow remote access, default network packet size, and so on) are compatible between the companions.

Parallel – Verifies that the parallel configuration parameters (max parallel degree, memory per worker process, and so on) are compatible between the companions.

Q Diag – Verifies that the Q Diagnostic attributes (autostart collector, sql text pipe active, and so on) are compatible between the companions.

Security – Verifies that the security configuration (auditing, allow procedure grouping, and so on) for the companions is compatible.

• *Database group* – Checks that database attributes are compatible between the companions. The database group includes:

Unique Dbid – Verifies that database IDs on the primary companion are not used on the secondary companion.

Note If a user database ID conflicts with a system database ID on the secondary companion (for example sybsystemprocs), you must drop and recreate the system database on the secondary companion.

• *Devices group* – Checks that device attributes are compatible between the companions. The devices group includes:

Devnames – Verifies that logical device names on the primary companion are not used on the secondary companion.

• Logins group – Verifies that login and permissions are consistent between the primary and secondary companions.

Logins – All user information (logins, permissions, and so on) defined on the primary companion must be defined, available, and compatible on the secondary companion, if it exists. Logins on the primary companion are checked that they have unique names and suids on the secondary companions, if they exist. The logins group also checks that remote logins, external logins, aliases, (in master), and user names (in master) are compatible across the companions. do_advisory automatically corrects any issues that it finds with a value of 1 (for example, a login that exists on the primary companion that does not conflict with any logins on the secondary companion, but does not exists in secondary).

Default login incompatibilities of probe, quollector, qrepositiry, and so on are fixed automatically.

• Roles group – Verifies that roles are consistent between the primary and secondary companions.

Roles – Verifies that all user-defined roles, login roles and server wide permissions are compatible.

• Space group – Verifies that the secondary companion has sufficient space available for the primary companion databases during failover.

Master Space – Estimates the space required to synchronize the metadata during the initial configuration of the companion server or during sp_companion...resume.

Proxydb Space – Estimates the space required for creating the proxy databases (when you configure the companion servers with with_proxydb).

How Do I Run the do_advisory Option?

The syntax for sp_companion do_advisory is:

sp_companion server_name, do_advisory [, all | help | group_attribute_name |
base attribute name |

where:

- *server_name* is the name of the remote Adaptive Server.
- all indicates that you want information about both the group and the base attributes.
- help prints the sp_companion do_advisory syntax and a list of the group and base attributes
- *group_attribute_name* is the name of the group attribute upon which you want sp_companion to report.
- base_attribute_name is the name of the base attribute upon which you want sp_companion do_advisory to report.

sp_companion do_advisory output includes:

- Attribute name The name of the attribute that sp_companion do_advisory is investigating.
- Attribute type The type of attribute. For example, the type might be CIS, disk i/o, General Config (these are the configuration parameters set in the *server_name.cfg* file).
- Local value The value of the attribute on the companion from which you entered sp_companion do_advisory command.
- Remote value The value of the attribute on the remote companion.
- Advisory After accessing the attributes on the two companions, sp_companion do_advisory prints its findings in the Advisory column. The values in this column are:

- 0 The attributes will not affect the cluster operation.
- 1 The attributes are not configured for the best configuration, but they will not prevent a cluster operation.
- 2 The attributes need to be altered before proceeding with the cluster operation.

For example, the following checks the attributes between Adaptive Servers MONEY1 and PERSONEL1:

```
sp_companion "MISS", do_advisory, 'all'
go
```

Attribute Name	Attrib Type	Local Value	Remote Value	Advisory
cis connect time	CIS	1	0	2
cis rpc handling	CIS	1	0	2
max cis remote se	CIS	10	25	2

```
(1 row affected)
(return status = 0)
```

In this example, the attributes cis rpc handling, max cis remote connections, and max cis remote servers all have a value of 2 under the Advisory column, which indicates that these attributes will prevent a successful companion configuration between MONEY1 and PERSONEL1. Note that the Local Values for these three attributes are different from the Remote Values. The companions must be reconfigured to have the same or compatible values.

Quorum Attributes

Whether or not you include the do_advisory option, if you issue sp_companion with either the configure or resume option, sp_companion checks a select group of attributes to make sure the companions have compatible values. These are called quorum attributes. If one of the companions has a value for a quorum attribute that is not compatible with the other companion, sp_companion fails.

Note If sp_companion issues a message stating that a quorum attribute prevented it from successfully finishing, run sp_companion. . . do_advisory for a list of the problem attributes.

The following is a list of the quorum attributes:

- enable cis
- cis packet size
- max cis remote connections
- max cis remote servers
- number of devices
- · esp execution stack size
- start mail session
- xp_cmdshell context
- default character set id
- default language id
- default sortorder id
- disable character set conversions
- enable repagent thread
- · allow backward scans
- allow netsted triggers
- allow resource limits
- parition groups
- · size of auto identity columns
- SQL perform integration
- cfg read committed with lock
- enable Java
- enable DTM
- number of DTX participants
- strict dtm enforcement
- · allow remote access
- default network packetsize
- · max network packetsize

- max parallel degree
- number or remote logins
- number of remote sites
- max parallel degree
- Charsets
- Java Archives
- Languages
- Remote Servers
- Sort order
- Time Ranges
- User Types
- Unique Dbid
- Devnames
- Logins
- Roles

CHAPTER 7 Configuring Adaptive Server for Failover on HP

This chapter lists the steps necessary to configure Adaptive Server for Failover on HP.

It includes the following sections:

Name	Page
Configure Hardware and Operating System for High Availability	47
Prepare Adaptive Server to Work with The HA Subsystem	48
Configuring HP for Failover	53
Configure Companion Servers for Failover	65
Administering Sybase's Failover	68
Troubleshooting Sybase Failover on HP	71

Configure Hardware and Operating System for High Availability

Sybase high availability requires the following hardware and system components:

- Two homogenous, networked systems with similar configurations in terms of resources like CPU, memory, etc.
- These systems should be equipped with the high availability subsystem package and the associated hardware.
- Must have devices that are accessible to both nodes.
- The system must have a logical volume manager (LVM) to maintain unique device pathnames across the cluster nodes.
- Vendor provided mirroring, not Sybase mirroring, should be used for media failure protection.

See your hardware and operating system documentation for information about installing platform specific high availability software.

Prepare Adaptive Server to Work with The HA Subsystem

Perform the tasks in this section to prepare Adaptive Server for a high availability configuration

Install Adaptive Servers

Install both the primary and the secondary servers. They must be installed in the same location on each node. The primary companion can be either a newly installed Adaptive Server, or it can be upgraded from a previous version of Adaptive Server with existing databases, users, and so on. The secondary companion must be a newly installed Adaptive Server and cannot have any user logins or user databases. This is to make sure that all user logins and database names are unique within the cluster. After configuration for failover is complete, you can add user logins and databases to the secondary companion.

If you are installing on the local disk, make sure any databases are created on the multihost disk.

See your the installation documentation for your platform for information about installing and configuring Adaptive Server.

Add Entries for Both Adaptive Servers to the Interfaces File

The interfaces file for both primary and secondary companion must include entries for both companions. For example, the interfaces file for the servers used in the examples above would have entries for both MONEY1 and PERSONEL1. The server entry in the interfaces file must use the same network name that is specified in sysservers. For information about adding entries to the interfaces file, see the installation documentation for your platform.

Add Entries to interfaces File for Client Connections During Failover

To enable clients to reconnect to the failed over companion, you must add an additional line to the interfaces file. By default, clients connect to the port listed in the query line of the server entry. If that port is not available (because that server has failed over), the client connects to the server listed in the *hafailover* line of the server entry. Here is a sample interfaces file for a primary companion named MONEY1 and a secondary companion named PERSONEL1:

MONEY1

master tcp ether FIN1 4100 query tcp ether FIN1 4100 hafailover PERSONEL1

Use dsedit to add entries to the interfaces file. If the interfaces entries already exist, you must modify them to work for Failover.

See the Utility Programs manual for your platform for information about dsedit.

Set the Value of \$SYBASE the Same on a Local File System

If you installed *\$SYBASE* on a local file system, *\$SYBASE* must point to the same directory name on both companions. You can accomplish this by either:

- Making sure that the \$SYBASE release directory on each companion is created in the same directory.
- If the companions have the \$SYBASE release directory in different locations, create a directory with the same path on both companions that acts as a symbolic link to the actual \$SYBASE release directory.

For example, even though primary companion MONEY1 has a release directory of /usr/u/sybase1 and PERSONEL1 has uses /usr/u/sybase2 as its release directory, their \$SYBASE must point to the same path.

Both MONEY1 and PERSONEL1 have /SYBASE, which they establish as a symbolic link to their respective \$SYBASE release directories. On MONEY1, /SYBASE is a link to /usr/u/sybase1, and on PERSONEL1, /SYBASE is a link to /use/u/sybase2.

If you installed \$SYBASE on a local file system, you must also have copies of both companion's RUNSERVER files in \$SYBASE/\$SYBASE_ASE/install on both nodes.

The sybha Executable

The sybha executable provides the ability for the Adaptive Server High Availability Basis Services library to interact with each platform's high availability cluster subsystem. The Adaptive Server High Availability Basis Services library calls sybha. sybha is located in the \$\$SYBASE_\$\$SYBASE_ASE/bin directory. Before sybha can run, you must change its ownership and permissions. You must also edit a file named \$\$sybhauser\$ in the \$\$SYBASE_\$\$SYBASE_ASE/install\$ directory. This file contains a list of the users who have System Administrator privileges on the cluster. Sybase strongly recommends that severely limit the number of users who have System Administrator privileges on the cluster.

As root, perform the following:

1 Change directory to \$SYBASE\\$SYBASE_ASE\bin directory:

```
cd $SYBASE/$SYBASE ASE/bin
```

2 Change the ownership of the sybha to root:

```
chown root sybha
```

3 Modify the file permissions for sybha to 4755

```
chmod 4755 sybha
```

4 Change directory to \$SYBASE/\$SYBASE_ASE/install directory.

```
cd $SYBASE/$SYBASE ASE/install
```

5 Add the users to the *sybhauser* file who need to administer the high availability subsystem. These logins must be in the format of UNIX login IDs, not Adaptive Server logins. For example:

```
sybase
coffeecup
spooner
venting
howe
```

6 Change the permissions of sybhauser to root:

```
chown root sybhauser
```

Modify the file permissions for *sybhauser* so it can only be modified by root:

```
chmod 644 sybhauser
```

Create New Default Device Other Than Master

By default, the master device is the default device in a newly installed Adaptive Server. This means that, if you create any databases (including the proxy databases used by failover), they are automatically created on the master device. However, adding user databases to master makes it more difficult to restore the master device from a system failure. To make sure that the master device contains as few extraneous user databases as possible, create a new device using disk init. Use sp_diskdefault to specify the new device as the default before you configure Adaptive Server as a companion for failover. For example, to add a new default device named money_default_1 to the MONEY1 Adaptive Server, enter:

```
sp_diskdefault money1_default1, defaulton
```

The master device continues to also be a default device until you specifically issue the following to suspend it as the default device:

```
sp_diskdefault master, defaultoff
```

See the *Adaptive Server Reference Manual* for more information about disk init and sp_diskdefault.

Add the Local Server to sysservers

Using sp_addserver, add the local server as the local server in sysservers using the network name specified in the interfaces file. For example, if the companion MONEY1 uses the network name of MONEY1 in the interfaces file:

```
sp_addserver MONEY1, local, MONEY1
```

You must reboot Adaptive Server for this change to take effect.

Add Secondary Companion to sysservers

Add the secondary companion as a remote server in *sysservers*:

```
sp_addserver server_name
```

By default, Adaptive Server adds the server with an srvid of 1000. You do not need to reboot Adaptive Server for the change to take effect.

Run installhasvss to Install HA Stored Procedures

Note You must perform the tasks described in Add Entries for Both Adaptive Servers to the Interfaces File, above, before running *installhasvss*. If you run *installhasvss* before performing these tasks you will have to re-run *installmaster* to re-install all the system stored procedures.

The *installhasvss* script performs the following tasks to configure Adaptive Server for failover:

- Installs the stored procedures required for failover (for example, sp_companion).
- Installs the SYB_HACMP server in sysservers.

You must have System Administrator privileges to run the *installhasvss* script.

installhasvss in located in the \$SYBASE_\$SYBASE_ASE/scripts directory. To execute the *installhasvss* script, enter:

```
$SYBASE/$SYBASE_OCS/bin/isql -Usa -Ppassword -Sservername < $SYBASE/$SYBASE_ASE/scripts/installhasvss
```

installhasvss prints messages as it creates stored procedures and creates the SYB_HACMP server.

Assign ha_role to SA

You must have the ha_role on both Adaptive Servers to run sp_companion. To assign the ha_role, issue the following from isql:

```
sp_role "grant", ha_role, sa
```

You must log out and then log back in to the Adaptive Server for the change to take effect.

Verify Configuration Parameters

You must enable the following configuration parameters before you configure Adaptive Server for failover:

• enable CIS – Enables Component Integration Services (CIS). This configuration parameter is enabled by default.

- enable xact coordination Enables Distributed Transaction Management (DTM). This configuration parameter is enabled by default.
- enable HA Enables Adaptive Server to function as a companion in a high availability system. enable HA is off by default. This configuration is static, so you must reboot Adaptive Server for it to take effect. This parameter causes a message to be written to your errorlog stating that you have started the Adaptive Server in a high availability system.

See the *System Administration Guide* for information about enabling configuration parameters.

Configuring HP for Failover

This section describes the steps for preparing your HP MC/ServiceGuard high availability subsystem for Sybase's Failover. This section assumes:

- You are familiar with HP MC/ServiceGuard.
- You have configured a two-node cluster hardware for MC/ServiceGuard
- You have installed HP MC/ServiceGuard version 11.05 on both nodes running under HPUX 11.0.
- The cluster system has been installed and configured.
- You have set up volume groups to contain all the database devices in the cluster on the shared disk devices.
- All the shared volume groups are already part of the cluster configuration.

See your HP documentation Managing MC/ServiceGuard for more information about installing, configuring, and managing MC/ServiceGuard.

Create the Package Configuration

The package configuration process defines the Adaptive Server and its associated resources that are run by the package manager when a package starts on a node in the cluster. The package configuration also includes a prioritized list of cluster nodes on which the package runs as well as defines the different types of failover the package allows. You must defined a package for each companion server.

Note The name of the Adaptive Server specified in the interfaces file must be the same as the name of the HP MC/ServiceGuard package

For example, for the companion servers described in this manual, you would create a package named MONEY1 for primary companion MONEY1 and another package named PERSONEL1 for secondary companion PERSONEL1

Note You can use either SAM or MC/ServiceGuard commands to create and customize your package configuration file. This document describes the steps using MC/ServiceGuard commands. See the HP MC/ServiceGuard document for information on how to use SAM to perform these operations

As root, perform the following steps for both the primary and secondary companions:

1 Create a subdirectory on the primary node in the /etc/cmcluster directory to contain the package information for your primary companion. For example, to create a directory for primary companion MONEY1:

```
mkdir /etc/cmcluster/MONEY1
```

2 Change the permissions for this directory so it is only accessible by root:

```
chmod 700 /etc/cmcluster/MONEY1
```

3 Create the same subdirectory on the secondary node. For example, to create this directory on machine FIN1 for primary companion MONEY1:

```
rsh FIN1 chmod 700 /etc/cmcluster/MONEY1
```

4 Change the permissions for this directory so it is only accessible by root:

```
rsh FIN1 "mkdir /etc/cmcluster/MONEY1"
```

5 Generate a package configuration template for the primary companion using the cmmakepkg command. This command uses the following syntax:

```
/usr/sbin/cmmakepkg -p
/etc/cmcluster/subdirectory_name/companion_name.ascii
```

Where *subdirectory_name* is the name of the subdirectory you created in step 1, and *companion_name* is the name of the companion for which you are configuring the package. For example, to create a package configuration template for primary companion, MONEY1:

```
/usr/sbin/cmmakepkg -p
/etc/cmcluster/MONEY1/MONEY1.ascii
```

6 Edit the configuration template file you just created so it specifies the package name, a prioritized list of nodes, the location of the control script, and the failover parameters for each package.

The following are the edits made to the MONEY1.ascii configuration file (your edits will be different):

```
PACKAGE_NAME
                                   MONEY1
FAILOVER POLICY
                                   CONFIGURED_NODE
FAILBACK_POLICY
                                   MANUAL
NODE_NAME
                                   FIN1
NODE NAME
                                   HUM1
RUN_SCRIPT
                                   /etc/cmcluster/MONEY1/MONEY1.cntl
HALT_SCRIPT
                                   /etc/cmcluster/MONEY1/MONEY1.cntl
SERVICE_NAME
                                   MONEY1
SERVICE_FAIL_FAST_ENABLED
                                   NO
SERVICE_HALT_TIMEOUT
                                   300
```

Copy this file to the subdirectory on the second node you created in step 3. For example, to copy the *MONEY1.ascii* file using rcp:

rcp /etc/cmcluster/MONEY1/MONEY1.ascii HUM1:/etc/cmcluster/MONEY1/MONEY1.ascii

Edit the ASE_HA.sh Script

The ASE_HA.sh template script configures the high availability subsystem to start, stop, and monitor Adaptive Server for failover. The ASE_HA.sh template script is included in the \$SYBASE/\$SYBASE_ASE/install directory. Make a copy of this script in the package subdirectory you created in step 1, above, and modify it to include the environment variables for your cluster environment. Both the primary and secondary companions require a copy of this script. As root, perform the following steps:

- 1 If you are currently using a script to configure Adaptive Server applications to run in your high availability system, make a backup copy of this file. For example, if you have a script named *SYBASE1.sh*, copy it to *SYBASE1.sh.backup*. Otherwise proceed to step 2
- On the primary node, change to the package subdirectory under /etc/cmcluster. For example, if you are configuring the primary companion MONEY1:

```
cd /etc/cmcluster/MONEY1
```

3 Copy the ASE_HA.sh template script from the \$SYBASE/\$SYBASE_ASE/install directory to the primary companion's package subdirectory. Use the following syntax for the package template name:

```
<package_name>.sh
```

Where *package_name* is the name of the companion server you are configuring. For example, to make a copy of the *ASE_HA.sh* file for MONEY1:

cp ASE_HA.sh /etc/cmcluster/MONEY1/MONEY1.sh

4 Edit the *server_name.sh* file for your environment. Edit the lines that include "__FILL_IN__" (and any other lines that require editing for you site). This is a list of these lines:

Where:

- ASE_12_5 specifies the version of Adaptive Server. Set this to:

 yes if both servers are using Sybase ASE version 12.5 or greater,
 no if you are using earlier versions of Adaptive Server.
- ASE_HAFAILOVER specifies whether you are using Sybase Failover. Set this to:
 - yes if you are using Sybase Failover,
 - no if you are using mode 0 failover
- BASIC_FAILOVER is set to either "yes" or "no:"
 - yes Use the failover mechanisms provided by the HP MC/ServiceGuard high availability subsystem if it determines the servers are running in modes that allow failover. When a failover occurs, the script first checks if the companions are in a correct mode to perform a failover. If the companions are not enabled for Sybase's Failover (that is, they are running in singleserver mode), the script attempts to start up the primary companion on the secondary node.

- no Do not revert to mode 0 failover. That is, if BASIC_FAILOVER is set to no, failover does not happen at either the node or the companion level.
- PACKAGE_NAME the name of the package as specified in the MC/ServiceGuard package configuration script.

Note You must specify the value of the PACKAGE_NAME to be the same as the companion name. For example, if the PRIM_SERVER value is MONEY1, the value of the PACKAGE_NAME must be MONEY1 as well.

- MONITOR_INTERVAL The amount of time in seconds this scripts waits between checks to see if the Adaptive Server process is alive.
- SHUTDOWN_TIMEOUT The maximum amount of time in seconds to wait for a companion server abort to complete before killing the SYBASE Adaptive Server process. The SHUTDOWN_TIMEOUT protects a hung companion server that prevents the halt script from completing. The value of SHUTDOWN_TIMEOUT must be less than the time out variable set in the package configuration file
- RECOVERY_TIMEOUT is the maximum amount of time the high availability subsystem waits, in seconds, before determining the companion failed to start. Make sure you set this number that is sufficiently long enough for a loaded companion to reboot.
 RECOVERY_TIMEOUT is also used as the maximum amount of time the subsystem waits for failover and failback to complete.
- SYBASE The location in which the Sybase products are installed.
 This value is automatically set to PRIM_SYBASE if you are on primary host and to SEC_SYBASE if you are on the secondary host
- SYBASE_ASE is the installation directory of Sybase Adaptive Server products. The default is ASE-12_5.
- SYBASE_OCS is the installation directed of Sybase Open Client products. The default is OCS-12_5
- SYBUSER The name of the user who starts the Adaptive Server session
- HALOGIN is the login of the user with the sa_role and ha_role. This has to be the same on both the primary and secondary companion.

• HAPWD – is the password for the HA_LOGIN. This has to be the same on both the primary and secondary companion.

Note The HA_LOGIN and HA_PWD must be the same name and password used when you are configuring Adaptive Server as a companion server. (that is, running sp_companion.

- PRIM_SYBASE is the path to the directory in the primary node in which the Adaptive Server products are installed. If you are using local devices, the location must be the same on both nodes. If you are using a shared device, this location must be different on both nodes.
- PRIM_ASE_HOME The path to the directory in which the Adaptive Server products are installed on the primary node. The default is \$SYBASE/\$SYBASE_ASE
- PRIM_SERVER is the name of the primary companion.
- PRIM_HOSTNAME is the name of the primary node.
- PRIM_CONSOLE_LOG is the full path to the errorlog for the current primary companion session. This can be any file that has sufficient space and is writable by SYBUSER. The default is \$SYBASE/\$SYBASE_ASE/install/server_name.cs_log
- PRIM_RUNSCRIPT is the name of the RUNSERVER file that is used to bring up the primary companion. The default is \$SYBASE/\$SYBASE_ASE/install/RUN_server_name
- SEC_SYBASE is the directory in which the Adaptive Server
 products are installed on the secondary node. If you are using local
 devices, the location must be the same on both nodes. If you are using
 a shared device, this location must be different on both nodes.
- SEC_ASE_HOME The path to the directory in which the Adaptive Server products are installed on the secondary node. The default is \$SYBASE\\$SYBASE ASE
- SEC SERVER is the name of the secondary companion.
- SEC_HOSTNAME is the name of the secondary node.
- SEC_CONSOLE_LOG is the full path to the errorlog for the current secondary companion session. This can be any file that has sufficient space and is writable by SYBUSER. The default is \$SYBASE_\\$SYBASE_ASE/install/server_name.cs_log

 ISQL – is the path to the isql binary. The default is \$SYBASE/\$SYBASE ASE/install/server name.cs log

The example below shows the settings in *MONEY1.sh* for the primary companion MONEY1 running on host FIN1, and for the secondary companion PERSONEL1, running on host HUM1. Both of these use a local file system. During failover, MONEY1 restarts on the HUM1 if PERSONEL1 is down or not in companion mode:

Table 7-1: Settings for MONEY1 in the ASE_HA.sh script

Variable	Setting	
ASE_12_5	yes	
ASE_HAFAILOVER	yes	
BASIC_FAILOVER	yes	
PACKAGE_NAME	MONEY1	
MONITOR_INTERVAL	5	
SHUTDOWN_TIMEOUT	60	
RECOVERY_TIMEOUT	300	
HALOGIN	"SA"	
HAPASSWD	"Odd2Think	
PRIM_SYBASE	/opt/sybase	
PRIM_SERVER	MONEY1	
PRIM_HOSTNAME	FIN1	
PRIM_CONSOLE_LOG	\$PRIM_SYBASE/\$SYBASE_ASE/install/ MONEY1.cs_log	
SEC_SYBASE	/opt/sybase	
SEC_SERVER	PERSONEL1	
PRIM_HOSTNAME	HUM1	
SEC_CONSOLE_LOG	\$PRIM_SYBASE/\$SYBASE_ASE/install/ PERSONEL1.cs_log	

5 Change the permission on the file to 700 so it is only readable, writable, and executable by root. For example, to change permissions for *MONEY1.sh*:

chmod 700 MONEY1.sh

6 Distribute the script to the secondary node. For example, to distribute the file to the secondary node HUM1:

rcp /etc/cmcluster/MONEY1/MONEY1.sh
HUM1:/etc/cmcluster/MONEY1/MONEY1.sh

7 Repeat the above steps for the secondary companion.

The secondary companion package script uses values for PRIM_SERVER, PRIM_HOST, PRIM_SYBASE, SEC_SERVER, SEC_HOST, and SEC_SYBASE that are the opposite of the primary companion package script. Below are the values for PERSONEL1.sh:

Table 7-2: Settings for PERSONEL1 in the ASE_HA.sh script

Variable	Setting
ASE_12_5	yes
ASE_HAFAILOVER	yes
BASIC_FAILOVER	yes
PACKAGE_NAME	MONEY1
MONITOR_INTERVAL	5
SHUTDOWN_TIMEOUT	60
RECOVERY_TIMEOUT	300
HALOGIN	"SA"
HAPASSWD	"Odd2Think
PRIM_SYBASE	/opt/sybase
PRIM_SERVER	PERSONEL1
PRIM_HOSTNAME	HUM1
PRIM_CONSOLE_LOG	\$PRIM_SYBASE/\$SYBASE_ASE/in stall/MONEY1.cs_log
SEC_SYBASE	/opt/sybase
SEC_SERVER	MONEY1
PRIM_HOSTNAME	FIN1
SEC_CONSOLE_LOG	\$PRIM_SYBASE/\$SYBASE_ASE/in stall/PERSONEL1.cs_log

Create the Package Control Script

The package control script contains the information necessary to:

- Run the companion servers in the package
- Monitor the companion servers
- Respond to failure
- Halt the package

For security reasons, the control script must reside in a directory that includes *cmcluster* in its path.

Each package requires a separate control script. The control script is placed in the package subdirectory under /etc/cmcluster is given the same name that it has in the package configuration file. It must be executable.

Perform the following as root:

1 Use the cmmakepkg utility to generate a package control script template for the primary companion in the same directory you created in step 1 on page 68. The cmmakepkg utility uses the following syntax:

/usr/sbin/cmmatlesplageluster/package_name/companion_name.cntl

Where *package_name* is the name of the directory you created in step 1 on page 68, and *companion_name* is the name of the companion you are configuring.

For example, to create a package control script for primary companion MONEY1:

```
/usr/sbin/cmmakepkg -s
/etc/cmcluster/MONEY1/MONEY1.cntl
```

2 Edit the package control script to reflect your cluster environment

Follow the steps below to edit your package control script:

1 Define the volume groups that are used by this companion server package:

```
VG[0]=""
```

For example, if primary companion MONEY1 uses volume group *ha_vg1*, enter the following:

```
VG[0]="ha_vg1"
```

If you are using a shared file system, define the logical volumes and file system in the following line in the FILESYSTEMS section of the script:

```
LV[0]="";FS[0]="", FS_MOUNT_OPT[0]="-Fvxfs -o rw, suid, log, mincache, dync, blkclear, detainlog, largefiles"
```

For example, if primary companion MONEY1 has data on a *ha_fs1* file system on logical volume *ha_lv1*:

```
LV[0]="ha_lv1";FS[0]="/ha_fs1", FS_MOUNT_OPT[0]=""
```

3 Enter the command to halt the companion service. Enter this command inside the customer_defined_halt_cmds function. This command includes the location of the *ASE_HA.sh* file (described in "Edit the ASE_HA.sh Script" on page 55). Before editing, this section looks similar to:

function customer defined halt cmds

```
# ADD customer defined run commands.
: # do nothing instruction, because a function must contain some command.
test_return 52
                  Edit the function to include the halt command. For example, to include the
                  halt command for companion MONEY1:
function customer_defined_halt_cmds
# ADD customer defined run commands.
: # do nothing instruction, because a function must contain some command.
/etc/cmcluster/MONEY1/MONEY1.sh halt
test_return 52
                  Move to the START OF CUSTOMER DEFINED FUNCTIONS section
                  of companion name.cntl and enter the command to start the companion
                  service. Enter this command inside the customer_defined_run_cmds
                  function. This command includes the location of the ASE HA.sh file
                  (described in "Edit the ASE HA.sh Script" on page 55). Before editing
                  this section looks similar to:
function customer_defined_run_cmds
# ADD customer defined run commands.
: # do nothing instruction, because a function must contain some command.
test_return 51
                  Edit the function to include the start command. For example, to include the
                  start command for companion MONEY1:
function customer_defined_run_cmds
# ADD customer defined run commands.
: # do nothing instruction, because a function must contain some command.
/etc/cmcluster/MONEY1/MONEY1.sh start
test_return 51
```

5 Define the script that monitors the server process as a service in the SERVICE NAMES AND COMMANDS section of the script:

```
SERVICE_NAME[0]=""
SERVICE_CMD[0]=""
SERVICE RESTART[0]=""
```

For example, configure monitoring for primary companion MONEY1:

```
SERVICE_NAME[0]="MONEY1"
SERVICE_CMD[0]="/etc/cmcluster/MONEY1/MONEY1.sh monitor"
SERVICE_RESTART[0]="-R"
```

6 Distribute the script to each node in the cluster. For example, to distribute the script to the secondary node HUM1:

```
# rcp /etc/cmcluster/MONEY1/MONEY1.cntl
HUM1:/etc/cmcluster/MONEY1/MONEY1.cntl
```

7 Repeat these steps for the secondary companion.

Verify and Distribute the Configuration

Perform the following steps to verify and distribute the configuration.

1 Use the cmcheckconf utility to verify that the package configuration file is correct. cmcheckconf uses the following syntax:

```
cmcheckconf -C /etc/cmcluster/cmclconfig.ascii -P
/etc/cmcluster/package_name/primary_companion_name.ascii
-p /etc/cmcluster/secondary_package_name/secondary_companion_name.ascii
```

Where *package_name* is the name of the directory you created in step 1 on page 68, *primary_companion_name* is the name of the companion you are configuring, and *secondary_companion_name* is the name of its secondary companion. For example, to verify the package configuration file for MONEY1:

```
cmcheckconf -C /etc/cmcluster/cmclconfig.ascii -P
/etc/cmcluster/MONEY1/MONEY1.ascii
-p /etc/cmcluster/PERSONEL1/PERSONEL1.ascii
```

- 2 Perform the following steps to distribute the binary cluster configuration file:
 - a Issue the vgchange command to activate the cluster lock volume group so that the lock disk can be initialized:

```
/usr/sbin/vgchange -a y /dev/vglock
```

b Use the cmapplyconf utility to generate the binary configuration file and distribute it across the nodes. cmapplyconf uses the following syntax:

```
/usr/sbin/cmapplyconf -v -C
/etc/cmcluster/cmclconf.ascii -P
/etc/cmcluster/primary_package_name/primary_com
panion_name.ascii
-p
/etc/cmcluster/secondary_package_name/secondary
_companion_name.ascii
```

Where *primary_package_name* is the name of the directory you created in step 1 on 68, *primary_companion_name* is the name of the companion you are configuring, and similar definitions for *secondary_package_name* and *secondary_companion_name*. For example, to generate a binary configuration file for MONEY1:

```
# cmapplyconf -v -C /etc/cmcluster/cmclconf.ascii -P
/etc/cmcluster/MONEY1/MONEY1.ascii
-p /etc/cmcluster/PERSONEL1/PERSONEL1.ascii
```

c Issue the vgchange command to deactivate the cluster lock volume group:

```
/etc/sbin/vgchange -a n /dev/vglock
```

Note The cluster lock volume group must be activated only on the node from which you issue the cmapplyconf command so that the lock disk can be initialized. When you configure the cluster, the cluster lock volume group must be active only on the configuration node and deactivated on all other nodes. Make sure you deactivate the cluster lock volume group on the configuration node after cmapplyconf is executed.

Note You must run cmcheckconf and cmapplyconf any time you make changes to the cluster and package configuration files.

Start Up Both the Primary and Secondary Companions

At this point, you are ready to start the package which starts and monitors the Adaptive Server. As root, start the primary companion using the following syntax:

```
/usr/sbin/cmrunpkg -n node_name primary_companion_name
```

For example, to start primary companion MONEY1 on node FIN1:

/usr/sbin/cmrunpkg -n FIN1 MONEY1

Start the secondary companion using the same command and syntax.

Configure Companion Servers for Failover

Perform the tasks in this section to configure the Adaptive Servers as primary and secondary companions in a high availability system.

Run sp_companion With do_advisory Option

You must configure the secondary companion with sufficient resources to perform the work of both servers during failover. The secondary companion may have attributes that will prevent a successful cluster operation. For example, if both the primary and secondary companions are configured for 250 user logins, during failover, the secondary companion only has the resources for half the number of potential user logins necessary. Instead, both MONEY1 and PERSONEL1 should be configured for 500 user logins.

The sp_companion do_advisory option checks the configuration options on both the primary and the secondary companion to make sure a cluster operation (such as configuring an Adaptive Server as a secondary companion) will be successful. sp_companion do_advisory advises you of any configuration options that should be changed.

See Chapter 6, "Running do_advisory" for a complete description of the sp_companion do_advisory option.

Configure for Asymmetric Configuration

Use sp_companion to configure the primary companion for asymmetric configuration:

sp_companion'primary_server_name" configure with_proxydb null login_name password

Where:

• *primary_server_name* is the name of the primary Adaptive Server as defined in the interfaces file entry and in sysservers.

- The *with_proxydb* indicates that proxy databases are created on the secondary companion for all databases other than system databases. Any subsequent databases that are added also create proxy databases.
- login_name is the name of the user performing this cluster operation (they
 must have the ha role).
- password is the password of the person performing this cluster operation

This example configures an Adaptive Server named PERSONEL1 as a secondary companion:

```
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
                     If there are user databases during the sp_companion configuration, you see
                     messages similar to these:
Step: Created proxy database 'pubs2'
 Step: Proxy status for database has been set. Please Checkpoint the database
'pubs2'
 Step: Server configured in normal companion mode"
 Starting companion watch thread
```

sp_companion "PERSONEL1", configure, with proxydb, null, sa, Odd2Think

Before you configure the companions for symmetric configuration, you must first configure them for asymmetric configuration.

See "Asymmetric Companion Configuration" on page 17 for more information about asymmetric configuration.

Configure for Symmetric Configuration

After you configure your companions for asymmetric failover, you can configure them for symmetric configuration. In a symmetric configuration, both servers act as primary and secondary companions. See Figure 3-2 on page 20 for a description of symmetric configuration.

Issue sp_companion from the secondary companion to configure it for symmetric configuration. Use the same syntax as for asymmetric configuration. See "Configure for Asymmetric Configuration," above, for a description of the syntax for sp_companion.

The following example adds an Adaptive Server named MONEY1 as the secondary companion to the Adaptive Server named PERSONEL1 described in "Configure for Asymmetric Configuration" on page 65:

```
sp_companion 'MONEY1', configure, with_proxydb, null, sa, Think2Odd
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Administering Sybase's Failover

This section describes information about:

- Failing back to the primary companion
- Resuming normal companion mode
- Suspending normal companion mode
- Troubleshooting information about common problems with Sybase's Failover.

Failing Back to the Primary Companion and Resuming Normal Companion Mode

Failback moves the primary companion's shared disks from the secondary node back to the primary node and starts the primary companion on the primary node. Failback is a planned event. To failback to the primary companion:

1 Issue sp_companion command from the secondary companion to verify that it is in failover mode.

Note The high availability subsystem automatically restarts the primary companion.

2 Issue the following from the secondary companion:

```
sp_companion primary_companion_name,
prepare_failback
```

Where *primary_companion_name* is the name of primary companion server.

For example, to fail back the primary companion MONEY1, issue the following from the secondary companion PERSONEL1:

```
sp_companion MONEY1, prepare_failback
```

3 From the primary companion, issue:

```
sp_companion secondary_companion_name, resume
```

Where *secondary_companion_name* is the name of the secondary companion server. For example, to resume normal companion mode between primary companion MONEY1 and secondary companion PERSONEL1:

```
sp_companion PERSONEL1, 'resume'
```

4 Issue sp_companion with out any options from either companion to make sure you are in normal companion mode.

Note You cannot connect clients with the failover property (for example isql-Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Suspending Companion Mode

Suspended mode temporarily disables the ability of the primary companion to failover to the secondary companion. When you move the companions to suspended mode, synchronization between the companions does not occur, and the primary companion cannot failover to the secondary companion. However, suspended mode is very useful for performing such maintenance tasks as changing configuration parameters. Perform the following steps to switch from normal companion mode to suspended mode:

1 As root, issue cmhaltserv to disable the monitoring process so that it does not trigger a failover when you shut down the companion server:

```
cmhaltserv -v primary_package_name
```

Where *primary_package_name* is the name of the primary package, which is also the same as the name of the primary companion. For example, to disable the monitoring process for primary companion MONEY1:

```
cmhaltserv -v MONEY1
```

2 Move the companions from normal companion mode to suspended mode. Issue the following from the secondary companion:

```
sp_companion primary_server_name, suspend
```

For example, To suspend primary companion MONEY1, issue the following from secondary companion PERSONEL1:

```
sp_companion MONEY1, suspend
```

You can now shut down the primary companion as necessary and it will not failover to secondary companion.

Resuming Normal Companion Mode from Suspended Mode

To resume normal companion mode between two companions that have been moved to suspend mode:

1 As root, issue cmhaltpkg from primary node to shutdown down the primary companion:

```
cmhaltpkg primary_package_name
```

Where *primary_package_name* is the name of the primary package, which is the same as the name of the primary companion server. For example to halt the MONEY1 package:

```
cmhaltpkg MONEY1
```

As root, issue cmmodpkg and cmrunpkg from the primary companion to run the package which restarts the primary companion:

```
cmmodpkg -e primary_package_name
cmrunpkg primary_package_name
```

Where *primary_package_name* is the name of the primary package, which is the same as the name of the primary companion server. For example to run the MONEY1 package to restart the MONEY1 primary companion:

```
cmmodpkg -e MONEY1
cmrunpkg MONEY1
```

Dropping Companion Mode

To drop companion mode, issue:

```
sp_companion companion_name, "drop"
```

Dropping companion mode is an irreversible process; you must reconfigure the Adaptive Servers companion servers before you they will failover in a high availability system and retain all the functionality that Sybase's Failover provides. However, the nodes upon which the Adaptive Servers are running are still a monitored by the high availability subsystem.

If you drop the companion mode while the monitor script is running, the script continues to monitor the server for any down or hung instances. If you plan to shutdown the server and do not want the node to failover, you need to kill the monitor process by issuing:

```
/usr/sbin/cmhaltsrv service_name
```

For example, to halt the service for primary companion MONEY1:

/usr/sbin/cmhaltsrv MONEY1

Alternatively, you can halt the package, reactivate the volume group, and then restart the companion only.

If you do not kill the monitor process and it detects that the companion has gone down, it triggers a failover to the secondary node. It restarts the primary companion on the secondary node depending on your settings for BASIC_FAILOVER.

Troubleshooting Sybase Failover on HP

This section includes troubleshooting information about common errors.

Error Message 18750

If a companion server issues error message 18750, check the @@cmpstate of your servers. If your primary companion is in normal companion mode, but the secondary companion is in secondary failover mode, your cluster is in an inconsistent state, and you need to manually recover from this. This inconsistent state may be caused by an sp_companion 'prepare_failback' command failing on the secondary companion. You can determine whether this happened by examining the log on the secondary node. To recover from this, perform the following steps manually:

- 1 Shut down both the primary and the secondary companions by halting both their packages.
- Reboot the secondary companion by starting the package for the secondary companion.
- 3 Repair all databases marked "suspect." To determine which databases are suspect, issue:

select name, status from sysdatabases

Databases marked suspect have a status value of 320.

4 Allow updates to system tables:

```
sp_configure "allow updates", 1
```

5 For each suspect, failed-over database, perform the following:

```
1> update sysdatabase set status=status-256 where name='database_name'
2> go
1> dbcc traceon(3604)
2> go
1> dbcc dbrecover(database_name)
2>go
```

6 From the secondary companion, issue:

```
sp_companion primary_companion_name, prepare_failback
```

For example, from secondary companion PERSONEL1:

```
sp_companion MONEY1, prepare_failback
```

Make sure that this command executes successfully.

7 Resume normal companion mode. From the primary companion, issue:

```
sp_companion secondary_companion, resume
```

For example, from the primary companion MONEY1:

```
sp_companion PERSONEL1, resume
```

Recovering from a Failed prepare_failback

During a failback, if prepare_failback was executed successfully on the secondary companion but the primary companion fails to boot, perform the following to rollback and then reissue the prepare_failback command:

- 1 Check the primary companion's errorlog the HP MC/ServiceGuard package log, or the system log to find the reason the server failed to boot, and correct the problems.
- 2 If the package for the primary companion is running on the primary node, halt the package.
- 3 Login to the secondary companion and issue:

```
dbcc ha_admin ("", "rollback_failback")
dbcc ha_admin ("", "rollback_failover")
```

- 4 Verify secondary companion is in normal companion mode
- 5 As root, start up the package for the primary companion to run on secondary node.

/usr/sbin/cmrunpkg -n secondary_node primary_companion_package_name

Your secondary companion is now in failover mode. Once you verify that everything is ready for the primary companion to failback to normal companion mode, you can issue sp_companion...prepare_failback.

Location of Error Logs

Sybase's Failover and HP MC/ServiceGuard includes the following error logs:

- /var/adm/syslogs/syslog.log contains the output of HP MC/ServiceGuard cluster-level activities as well as operating system level activities.
- /etc/cmcluster/<package_name>/<package_name>.cntl.log contains
 the output of the HP MC/ServiceGuard package activities and Sybase's
 Failover activities from the companion start, stop, and monitor script
 - For output from the companion start, stop, and monitor script, search for "SYBASE HA".
 - For MC/ServiceGuard package failure, search for the string "ERROR".
- \$PRIMARY_CONSOLE_LOG The location of this log is defined in /etc/cmcluster/<package_name>/<package_name>.sh. This errorlog includes information from the last execution of Adaptive Server from the ASE_HA.sh script.

CHAPTER 8 Configuring Adaptive Server for Failover on IBM AIX

Perform the tasks in this chapter to configure Adaptive Server for Failover on IBM AIX.

It includes the following sections:

Name	Page
Configure Hardware and Operating System for High Availability	75
Prepare Adaptive Server to Work with the HA Subsystem	77
Configure the IBM AIX Subsystem for Sybase's Failover	83
Configure Companion Servers for Failover	90
Administering Sybase's Failover	94
Troubleshooting Failover on HACMP for AIX	99

Configure Hardware and Operating System for High Availability

Sybase high availability requires the following hardware and system components:

- Two homogenous, networked systems with similar configurations in terms of resources like CPU, memory, etc.
- These systems should be equipped with the high availability subsystem package and the associated hardware.
- Must have devices that are accessible to both nodes.
- The system must have a logical volume manager (LVM) to maintain unique device pathnames across the cluster nodes.
- Vendor provided mirroring, not Sybase mirroring, should be used for media failure protection.

See your hardware and operating system documentation for information about installing platform specific high availability software.

Requirements for Running Sybase's Failover on IBM AIX

Configuring for high availability on IBM HACMP requires:

- 2 hardware-compatible nodes running HACMP for AIX, Version 4.2.2, that are configured in the same cluster.
- Each node has 3 IP addresses, one for service, one for boot, and one for standby. The standby IP address should be on a different subnet from the other two.
- Shared disk devices that are set up for the high availability system between the nodes.
- Shared logical volume groups that are set up to contain all the database
 devices in the cluster. Make sure that both nodes have the same major
 number for each of the shared volume groups that you define in the cluster.
 In this chapter, these resources are referred to as:
 - shared_vg1 for the primary node
 - shared_vg2 for the secondary node

See the *HACMP for AIX Installation or Administration Guide* for information about installing the high availability subsystem.

Sybase also recommends that you identify the following resources in advance.

- A shared volume group name for the primary node (for example, shared_vg1).
- A shared volume group name for the secondary node (for example, *shared_vg2*).
- A resource group name for the primary companion (for example, *resgrp1*).
- A resource group name for the secondary companion (for example, resgrp2).
- The name of the primary companion name.
- The name of the secondary Adaptive Server companion name.

Special Considerations for Running Adaptive Server on HACMP for AIX

When the primary companion fails over on HACMP 4.2.2, the entire node fails over, not just the primary companion. During this node failover, the IP address of the servicing host (the primary node) is swapped with another standby address. In some networking environments, this may cause all the processes on the initial IP address to freeze and eventually time out. Because of this, when you use Sybase's Failover with HACMP on AIX:

- Do not allow clients to log in directly to the primary node
- Limit the primary node to running only one high availability application at a time

Prepare Adaptive Server to Work with the HA Subsystem

Perform the tasks in this section to prepare Adaptive Server for a high availability configuration.

Install Adaptive Servers

Before you install Adaptive Server, start the HACMP services on the same node on which you are installing the Adaptive Server. Make sure that the HACMP node is running on its service IP address and not the boot or standby IP address.

Install both the primary and the secondary servers. You can install the companions on either local or shared file systems. If they are installed on shared file systems, the file system must not be the same. This is to prevent the file systems from overwriting each other during a device failover. For example, you can install the primary companion on /node1_sybase, but install the secondary companion on /node2_sybase.

If the servers are installed on local file system, the name of the file systems must be the same. For example, both the primary and the secondary companion could be installed in /sybase.

The file systems that contain *\$SYBASE* must be either local or shared; you cannot mix local and shared file systems for *\$SYBASE* in the cluster.

The database devices for the primary companion must be devices in the shared volume group on the primary node (for example, *shared_vg1*), so the volume group for this node must be "varied on."

If you are creating an asymmetric configuration, you can use any device (either shared or local) for the database device. If you are creating a symmetric configuration, you must use a device in the shared volume group on the secondary node (for example, *shared_vg2*) for its database devices, so the volume group for this node must be "varied on."

The primary companion can be either a newly installed Adaptive Server, or it can be upgraded from a previous version of Adaptive Server with existing databases, users, and so on.

The secondary companion must be a newly installed Adaptive Server without any user logins or user databases. This ensures that all user logins and database names are unique within the cluster. After configuration for failover is complete, you can add user logins and databases to the secondary companion.

See your the installation documentation for your platform for information about installing and configuring Adaptive Server.

Add Entries for Both Adaptive Servers to the Interfaces File

The interfaces file for both primary and secondary companion must include entries for both companions. For example, the interfaces file for the servers used in the examples above would have entries for both MONEY1 and PERSONEL1. The server entry in the interfaces file must use the same network name that is specified in sysservers. For information about adding entries to the interfaces file, see the installation documentation for your platform.

Add Entries to interfaces File for Client Connections During Failover

To enable clients to reconnect to the failed over companion, you must add an additional line to the interfaces file. By default, clients connect to the port listed in the query line of the server entry. If that port is not available (because that server has failed over), the client connects to the server listed in the *hafailover* line of the server entry. Here is a sample interfaces file for a primary companion named MONEY1 and a secondary companion named PERSONEL1:

```
MONEY1

master tcp ether FIN1 4100
query tcp ether FIN1 4100
```

hafailover PERSONEL1

Use dsedit to add entries to the interfaces file. If the interfaces entries already exist, you must modify them to work for Failover.

See the Utility Programs manual for your platform for information about dsedit.

Set \$SYBASE the Same on a Local File system

If you installed *\$SYBASE* on a local file system, *\$SYBASE* must point to the same directory name on both companions. You can accomplish this by either:

- Making sure that the \$SYBASE release directory on each companion is created in the same directory.
- If the companions have the \$SYBASE release directory in different locations, create a directory with the same path on both companions that acts as a symbolic link to the actual \$SYBASE release directory.

For example, even though primary companion MONEY1 has a release directory of /usr/u/sybase1 and PERSONEL1 has uses /usr/u/sybase2 as its release directory, their \$SYBASE must point to the same path.

Both MONEY1 and PERSONEL1 have /SYBASE, which they establish as a symbolic link to their respective \$SYBASE release directories. On MONEY1, /SYBASE is a link to /usr/w/sybase1, and on PERSONEL1, /SYBASE is a link to /use/w/sybase2.

If you installed \$SYBASE on a local file system, you must also have copies of both companion's RUNSERVER files in \$SYBASE/\$SYBASE_ASE/install on both nodes.

The sybha Executable

The sybha executable provides the ability for the Adaptive Server High Availability Basis Services library to interact with each platform's high availability cluster subsystem. The Adaptive Server High Availability Basis Services library calls sybha. sybha is located in the \$\$SYBASE_\$\$SYBASE_ASE/bin directory. Before sybha can run, you must change its ownership and permissions. You must also edit a file named \$\$sybhauser\$ in the \$\$SYBASE_\$\$SYBASE_ASE/install\$ directory. This file contains a list of the users who have System Administrator privileges on the cluster. Sybase strongly recommends that severely limit the number of users who have System Administrator privileges on the cluster.

As root, perform the following:

1 Change directory to \$SYBASE/\$SYBASE_ASE/bin directory:

```
cd $SYBASE/$SYBASE ASE/bin
```

2 Change the ownership of the sybha to root:

```
chown root sybha
```

3 Modify the file permissions for sybha to 4755

```
chmod 4755 sybha
```

4 Change directory to \$SYBASE/\$SYBASE_ASE/install directory.

```
cd $SYBASE/$SYBASE ASE/install
```

5 Add the users to the *sybhauser* file who need to administer the high availability subsystem. These logins must be in the format of UNIX login IDs, not Adaptive Server logins. For example:

```
sybase
coffeecup
spooner
venting
howe
```

6 Change the permissions of sybhauser to root:

```
chown root sybhauser
```

Modify the file permissions for *sybhauser* so it can only be modified by root:

```
chmod 644 sybhauser
```

Verify Configuration Parameters

You must enable the following configuration parameters before you configure Adaptive Server for failover:

- enable CIS Enables Component Integration Services (CIS). This configuration parameter is enabled by default.
- enable xact coordination Enables Distributed Transaction Management (DTM). This configuration parameter is enabled by default.
- enable HA Enables Adaptive Server to function as a companion in a high availability system. enable HA is off by default. This configuration is static, so you must reboot Adaptive Server for it to take effect. This parameter causes a message to be written to your errorlog stating that you have started the Adaptive Server in a high availability system.

See the *System Administration Guide* for information about enabling configuration parameters.

Add Thresholds to the Master Log

If you have not already done so, you must add a threshold to the master log.

- Define and execute sp_thresholdaction on the master database's log to set a threshold on the number of pages left before a dump transaction occurs. Sybase does not supply sp_thresholdaction. See the Adaptive Server Reference Manual for information about creating this system procedure.
- 2 Place thresholds on the master and sybsystemprocs log segments so they do not fill up:

```
sp_addthreshold "master", "logsegment", 250, sp_thresholdaction
sp_addthreshold "sybsystemprocs", "logsegment", 250, sp_thresholdaction
```

3 You must reboot the primary companion for this static parameter to take effect.

Create New Default Device Other Than Master

By default, the master device is the default device in a newly installed Adaptive Server. This means that, if you create any databases (including the proxy databases used by failover), they are automatically created on the master device. However, adding user databases to master makes it more difficult to restore the master device from a system failure. To make sure that the master device contains as few extraneous user databases as possible, create a new device using disk init. Use sp_diskdefault to specify the new device as the default before you configure Adaptive Server as a companion for failover.

For example, to add a new default device named money_default_1 to the MONEY1 Adaptive Server, enter:

```
sp_diskdefault money1_default1, defaulton
```

The master device continues to also be a default device until you specifically issue the following to suspend it as the default device:

```
sp_diskdefault master, defaultoff
```

See the *Adaptive Server Reference Manual* for more information about disk init and sp_diskdefault.

Add The Local Server to sysservers

Using sp_addserver, add the local server as the local server in sysservers using the network name specified in the interfaces file. For example, if the companion MONEY1 uses the network name of MONEY1 in the interfaces file:

```
sp_addserver MONEY1, local, MONEY1
```

You must reboot Adaptive Server for this change to take effect.

Add Secondary Companion to sysservers

Add the secondary companion as a remote server in *sysservers*:

```
sp_addserver server_name
```

By default, Adaptive Server adds the server with an srvid of 1000. You do not need to reboot Adaptive Server for the change to take effect.

Run installhasvss to Install HA Stored Procedures

Note You must perform the tasks described in Add Entries for Both Adaptive Servers to the Interfaces File, above, before running *installhasvss*. If you run *installhasvss* before performing these tasks you will have to re-run *installmaster* to re-install all the system stored procedures.

The *installhasvss* script performs the following tasks to configure Adaptive Server for failover:

- Installs the stored procedures required for failover (for example, sp_companion).
- Installs the SYB_HACMP server in sysservers.

You must have System Administrator privileges to run the *installhasvss* script.

installhasvss in located in the \$SYBASE/\$SYBASE_ASE/scripts directory. To execute the *installhasvss* script, enter:

```
$SYBASE_$SYBASE_OCS/bin/isql -Usa -Ppassword -Sservername < ../scripts/installhasvss
```

installhasvss prints messages as it creates stored procedures and creates the SYB HACMP server.

Assign ha_role to SA

You must have the ha_role on both Adaptive Servers to run sp_companion. To assign the ha_role, issue the following from isql:

```
sp_role "grant", ha_role, sa
```

You must log out and then log back in to the Adaptive Server for the change to take effect.

Configure the IBM AIX Subsystem for Sybase's Failover

Perform the steps in this section to configure IBM AIX for Failover.

Modify the ASE_HA.sh Script

The ASE_HA.sh script is used to start, stop, and monitor an Adaptive Server in a high availability environment. Adaptive Server includes this script in the \$SYBASE_\$SYBASE_ASE_install directory. You must make a copy of this script and modify it for your environment for both Adaptive Servers running in the cluster. The modifications you make to the script will slightly differ depending on whether the script is for the primary or secondary companion. Each node has a copy of this script at the same location (for example, both nodes have a copy of the script in /usr/w/sybase), and both copies only have read, write, and execute permissions for "root." An easy way to do this is to first modify both scripts on the same node, copy both the scripts to the other node, and then set the appropriate permissions for the scripts on both nodes.

To modify the script for your environment:

- 1 Change to the \$SYBASE/\$SYBASE_ASE/install directory.
- 2 As root, copy *ASE_HA.sh* to the HACMP event handler script directory, usually in /usr/sbin/cluster/events, and name it:

```
RUNHA_<server_name>.sh
```

where server_name is the Adaptive Server to be monitored.

For example, to copy a *ASE_HA.sh* script for a server named MONEY1 to the /usr/sbin/cluster/events directory, enter:

cp ASE_HA.sh /usr/sbin/cluster/events/RUNHA_MONEY1.sh

- 3 You must edit the *RUNHA_server_name.sh* script for your environment. The original *ASE_HA.sh* script contains the variables listed below. Edit the lines that include "__FILL_IN__" (and any other lines that require editing) with the values for your site:
 - MONITOR_INTERVAL is the interval of time, in seconds, RUNHA_server_name.sh waits between checks to see if the dataserver process is alive.
 - RECOVERY_TIMEOUT is the maximum amount of time the high availability subsystem waits, in seconds, before determining the companion failed to start. Make sure you set this number that is sufficiently long enough for a loaded companion to reboot.
 RECOVERY_TIMEOUT is also used as the maximum amount of time the subsystem waits for failover and failback to complete.

 SHUTDOWN_TIMEOUT – is the maximum time the high availability subsystem waits for the companion to shutdown before killing it.

Note This value should always be less the amount of time it takes for the HACMP wait time parameter to go into a config_too_long state. This is 360 seconds by default. If there is a possibility that your server will take longer than this to boot up, you can reconfigure this value by executing:

```
chssys -s clstrmgr -a "-u milliseconds_to_wait"
```

- RESPONSE_TIMEOUT is the maximum amount of time the subsystem allows for a simple query to return a result set, and is used to diagnose whether or not the companion server is hung. For example, if isql fails to establish a connection in 60 seconds, it automatically times out and exits. However, if isql successfully connects, but does not return a result set, RESPONSE_TIMEOUT may determine that the companion server is hung. By default, RESPONSE_TIMEOUT is set to 999999.
- ASE FAILOVER can be set to either yes or no:
 - yes Monitors the companion server for hung or dead processes and stops HACMP services on this node so the devices failover to the secondary node. If set to "yes", one must run sp_companion configure on the server as well to keep the high availability consistent.
 - no Do not bring down the HACMP subsystem on this node even
 if the primary companion fails over. This setting is useful if you
 need to bring down a companion for maintenance or
 reconfiguration.

Note If you are configuring an asymmetric setup, set ASE_FAILOVER to "no."

BASIC_FAILOVER – is set to either "yes" or "no:"

- yes Use the failover mechanisms provided by the HACMP subsystem if it determines the servers are running in modes that allow failover. When a failover occurs, the HACMP subsystem monitor first checks if the companions are in a correct mode to perform a failover. If the companions are not enabled for Sybase's Failover (that is, they do have enable ha set to 1), or they are running in single-server mode, or if the secondary companion is down, the HACMP subsystem monitor checks if BASIC_FAILOVER is set. If it is, the monitor attempts to start up the primary companion on the secondary node.
- no Do not revert to mode 0 failover even if Sybase's Failover criteria is not met. That is, if BASIC_FAILOVER is set to no, failover does not happen at either the node or the companion level.
- retry is the number of times the HACMP subsystem attempts
 rebooting on the local node before failing over. Set this to a high
 number for an asymmetric setup so the secondary companion is more
 likely to reboot itself if it ever goes down. The default is 0, which
 means that the companion will not reboot on the same node if it goes
 down.
- SYBASE_ASE is the installation directory of Sybase Adaptive Server products. The default is ASE-12_5.
- SYBASE_OCS is the installation directed of Sybase Open Client products. The default is OCS-12 5
- PRIM_SERVER is the name of the primary companion.
- SEC SERVER is the name of the secondary companion.
- PRIM_HOST is the name of the primary host or service interface name.
- SEC_HOST is the name of the secondary host or service interface name.
- PRIM_SYBASE is the directory to which the \$SYBASE environment variable should be set on the primary host. If you are using local devices, the location must be the same on both nodes. If you are using a shared device, this location must be different on both nodes.

- SEC_SYBASE is the directory to which the \$SYBASE environment variable should be set on the secondary host. If you are using local devices, the location must be the same on both nodes. If you are using a shared device, this location must be different on both nodes.
- PRIM_SYBASE_HOME is the path to the directory in the secondary host in which the Adaptive Server products are installed. Usually this is \$SYBASE/\$SYBASE_ASE
- PRIM_ISQL is the path to the isql binary on the primary host.
- SEC_ISQL is the path to the isql binary on the secondary host.
- HA_LOGIN is the login of the user with the sa_role and ha_role.
 This has to be the same on both the primary and secondary companion.
- HA_PWD is the password for the HA_LOGIN. This has to be the same on both the primary and secondary companion.
- PRIM_RUNSCRIPT is the name of the RUNSERVER file that is used to bring up the primary companion.
- PRIM_CONSOLE_LOG is the full path to the errorlog for the current primary companion session. This can be any file that has sufficient space and is writable by root. The default is \$SYBASE/install.
- SEC_CONSOLE_LOG is the full path to the errorlog for the current secondary companion session. This can be any file that has sufficient space and is writable by root. The default is \$SYBASE/install.
- 4 Edit the script for the primary companion. The example below shows the settings in the *RUNHA_MONEY1.sh* script for primary companion MONEY1 running on host FIN1, and for secondary companion PERSONEL1 running on host HUM1. In this example, when the primary companion shuts down, the monitor script tries one time to reboot the primary companion on node FIN1. If this fails, the script shuts down the HACMP services on FIN1 and moves the database devices for MONEY1 to PERSONEL1 on HUM1. If PERSONEL1 is down or in an inconsistent state, the script starts MONEY1 on HUM1

Variable	Primary Companion
ASE_FAILOVER	yes
BASIC_FAILOVER	yes
RETRY	1

Variable	Primary Companion	
PRIM_SERVER	MONEY1	
PRIM_HOST	FIN1	
HA_LOGIN	"sa"	
HA_PWD	"Odd1Think	
PRIM_CONSOLE_LOG	\$SYBASE/\$SYBASE_ASE/install/MO NEY1.CS_log	
SEC_SERVER	PERSONEL1	
SEC_HOST	HUM1	
SEC_CONSOL_LOG	\$SYBASE/\$SYBASE_ASE/install/PE RSONEL.CS_log	

5 Edit the script for the secondary companion. These values will differ depending on whether you are using an asymmetric or a symmetric setup.

If this is an asymmetric setup, the values for PRIM_SERVER should be the same as SEC_SERVER (the name of the secondary companion). PRIM_HOST should be the same as SEC_HOST, and PRIM_SYBASE should be the same as SEC_SYBASE.

If this is a symmetric setup, the values for the PRIM_SERVER, PRIM_HOST, PRIM_SYBASE, SEC_SERVER, SEC_HOST, and SEC_SYBASE in the secondary companion script are the opposite of what is set in the primary companion script.

Table 8-1 describes the values for the variables for both an asymmetric setup and a symmetric setup on primary companion MONEY1 and secondary companion PERSONEL1:

Table 8-1: Values for the seconday companion

Variables	Asymmetric Secondary companion	Symmetric Secondary Companion
RETRY	10	1
ASE_FAILOVER	no	yes
BASIC_FAILOVER	no	yes
PRIM_SERVER	PERSONEL1	PERSONEL1
PRIM_HOST	HUM1	HUM1
SEC_SERVER	PERSONEL1	MONEY1
SEC_HOST	HUM1	FIN1

Configure the Resource Groups in HACMP

Note You can perform the steps described in this section either from the command line or through the configuration utility SMIT. This document describes only SMIT. See the HACMP for AIX documentation for information about performing these steps the command line.

Shut down the cluster services on both nodes in 'graceful' mode, and then log in to the boot IP addresses of the primary node as 'root' and perform the following tasks.

- 1 Start SMIT.
- 2 From the Cluster Resources screen, select Add a Resource Group if you are creating a new resources group, or select Change/Show a Resource Group if you are changing an existing resources group.
- 3 Enter "cascading" in the Node Relationship field, as described below:

```
Define the Resource Group for the Primary Companion:
Resource Group Name
                                         [<resgrp1>]
Node Relationship
                                         [cascading]
Participating Node Names
                                       [<primary_node> <secondary_node>]
Define the Resource Group for the Secondary Companion:
(For Asymmetric Failover Configuration)
Resource Group Name
                                         [<resgrp2>]
Node Relationship
                                         [cascading]
Participating Node Names
                                         [<secondary node>]
(For Symmetric Failover Configuration)
Resource Group Name
                                         [<resgrp2>]
Node Relationship
                                         [cascading]
Participating Node Names
                                       [<secondary_node> <primary_node>]
```

- 4 Configure each of the resource groups defined in step 2 on page 104. For the Application Server field, enter the name of the primary companion. Enter the information in all the required fields, such as IP Label, Volume Groups, and File systems. Repeat this step for each of the companions.
- 5 Define the primary and secondary companions as application servers in HACMP Cluster Resources. Select either Add Application Server or Change Application Server, and enter these values:
 - For the Start/Stop Scripts, enter the name of the scripts you created in step 2 on page 99.

- For primary and symmetric secondary companions, enter "monitor" and "failover" as the arguments for the start and stop scripts, respectively.
- For an asymmetric secondary companion, use "monitor" and "stop" as the arguments for the start and stop script, respectively.

For example:

```
Define the Primary Companion Server
Server Name
              [<primary ase>]
Start Script [/usr/sbin/cluster/events/RUN_<primary_ase>_ha monitor]
Stop Script
              [/usr/sbin/cluster/events/RUN_<primary_ase>_ha failover]
Define the Secondary Companion Server:
(For Asymmetric Failover Configuration)
Server Name [<secondary_ase>]
Start Script [/usr/sbin/cluster/events/RUN_<secondary_ase>_ha monitor]
              [/usr/sbin/cluster/events/RUN_<secondary_ase>_ha stop]
Stop Script
(For Symmetric Failover Configuration)
Server Name [<secondary_ase>]
Start Script [/usr/sbin/cluster/events/RUN_<secondary_ase>_ha monitor]
Stop Script
           [/usr/sbin/cluster/events/RUN_<secondary_ase>_ha failover]
```

6 Synchronize the cluster resources. Using SMIT on the node on which you have performed steps 1 through 6, go to the Cluster Resources screen and select Synchronize Cluster Resources. This propagates the changes you made to all the other nodes within the same cluster. In some cases, you may need to stop the HACMP services and reboot both the nodes before performing the synchronization. Make sure the synchronization does not produce any errors.

Configure Companion Servers for Failover

Perform the tasks in this section to configure the Adaptive Servers as primary and secondary companions in a high availability system.

Run sp_companion With do_advisory Option

You must configure the secondary companion with sufficient resources to perform the work of both servers during failover. The secondary companion may have attributes that will prevent a successful cluster operation. For example, if both the primary and secondary companions are configured for 250 user logins, during failover, the secondary companion only has the resources for half the number of potential user logins necessary. Instead, both MONEY1 and PERSONEL1 should be configured for 500 user logins.

The sp_companion do_advisory option checks the configuration options on both the primary and the secondary companion to make sure a cluster operation (such as configuring an Adaptive Server as a secondary companion) will be successful. sp_companion do_advisory advises you of any configuration options that should be changed.

See Chapter 6, "Running do_advisory" for a complete description of the sp_companion do_advisor option.

Configure for Asymmetric Configuration

Use sp_companion to configure the primary companion for asymmetric configuration:

sp_companiomprimary_server_name"configureproxy_device_namenulllogin_namepassword, cluster_login, cluster_login_password.

Where:

- *primary_server_name* is the name of the primary Adaptive Server as defined in the interfaces file entry and in sysservers.
- The *proxy_device_name* is the device where the proxy user databases are created (if no proxy device is specified, the default devices for the server will be used for proxy databases). For more information, see "sp_companion" on page 183.
- *login_name* is the name of the user performing this cluster operation (they must have both the sa_role and the ha_role).
- password is the password of the person performing this cluster operation

This example configures an Adaptive Server named PERSONEL1 as a secondary companion:

sp_companion "PERSONEL1", configure, null, sa, "Odd2Think"
Server 'MONEY1' is alive and cluster configured.

```
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
                    If there are user databases during the sp_companion configuration, you see
                    messages similar to these:
Step: Created proxy database 'pubs2'
```

Step: Proxy status for database has been set. Please Checkpoint the database 'pubs2'
Step: Server configured in normal companion mode"

Step: Server configured in normal companion mode" Starting companion watch thread

Before you configure the companions for symmetric configuration, you must first configure them for asymmetric configuration.

See "Asymmetric Companion Configuration" on page 17 for more information about asymmetric configuration.

Configure for Symmetric Configuration

After you configure your companions for asymmetric failover, you can configure them for symmetric configuration. In a symmetric configuration, both servers act as primary and secondary companions. See Figure 3-2 on page 20 for a description of symmetric configuration.

Issue sp_companion from the secondary companion to configure it for symmetric configuration. Use the same syntax as for asymmetric configuration. See "Configure for Asymmetric Configuration," above, for a description of the syntax for sp_companion.

The following example adds an Adaptive Server named MONEY1 as the secondary companion to the Adaptive Server named PERSONEL1 described in "Configure for Asymmetric Configuration" on page 91:

```
sp_companion 'MONEY1', configure, null, sa, MyPassword, sa_cluster_login,
MyClusterPassword
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Bring Up Primary Companion as a Monitored Resource

Follow the instructions in this section to start the primary companion as a service that is monitored by the high availability subsystem.

Note Before you begin monitoring the primary companion, make sure you no longer need to shut down the primary server for maintenance or other purposes. Once you begin monitoring the primary companion, you must move it to suspended mode to bring it down. If you are unsure, start the primary server using the startserver script in \$SYBASE/\$SYBASE_ASE/install, finish configuring the companion, then reboot the server using the steps described here.

To start the primary companion as a resource that is monitoring for failover:

- 1 Stop the HACMP services on the primary node.
- 2 Check /tmp/hacmp.out to make sure the node_down event completed, then restart the HACMP services either by using SMIT or by executing this command as "root" at the command line:

```
/usr/sbin/cluster/etc/rc.cluster -boot '-N' '-b' '-i'
```

This automatically executes the *RUNHA_<server_name>.sh* monitor script, which brings up the primary companion and monitors it during crash or hang situations.

Repeat this process on the secondary node to bring up the secondary companion.

Administering Sybase's Failover

This section describes information about:

- Failing back to the primary companion
- Resuming normal companion mode
- Suspending normal companion mode
- Troubleshooting information about common problems with Sybase Failover.

Failing Back to the Primary Node

Failback automatically occurs on HACMP. When HACMP is brought up on the primary node, the *stop_server* event on the secondary node triggers the monitoring script to execute sp_companion 'prepare_failback'.

To fail back to the primary node, make sure that the secondary companion is in secondary failover mode, and bring up HACMP services on the primary node. To make sure that sp_companion 'prepare_failback' was executed successfully, search for this string in /tmp/hacmp.out:

```
SYBASE HA MONITOR: Prepare_failback was successful.
```

Note Before you start the HACMP services on the primary node, make sure that the secondary node is up and the secondary companion is running in secondary failover mode. If the secondary companion or secondary node is not up and running, do not bring up the primary companion. If both nodes are down, or the HACMP services has stopped on both nodes, always restart the secondary node and its HACMP services before restarting the primary node.

Manually Failing Back

Note If the automatic failback failed, examine the logs to make sure that the high availability system performed the following steps. If it did not, you can perform them manually. You must perform them in the sequence described below.

- Stop the HACMP subsystem with the takeover mode on the primary node. This shuts down the primary companion and fails over its resources to the secondary companion.
- 2 Shutdown and then restart your secondary companion. The *RUNHA_servername.sh* restarts the companion automatically after you shut it down if RETRY is set to a value greater than 0.
- 3 Log in as LOGIN_NAME to the secondary companion through isql and make sure that it is running in secondary failover mode.
- 4 Issue sp_companion 'prepare_failback'. For example, to fail back from the secondary companion PERSONEL1:

```
sp_companion MONEY1, 'prepare_failback'
```

5 Restart HACMP on the primary node.

- 6 Log in to the primary companion using isql and make sure that it is running in primary failback mode.
- Issue sp_companion 'resume'. For example, to resume companion mode for primary companion MONEY1:

```
sp_companion PERSONEL1, 'resume'
```

Note You cannot connect clients with the failover property (for example isql -Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Suspending Companion Mode

If you must shut down the primary companion for maintenance but do not want to fail over to the secondary companion, you must temporarily suspend companion mode. When the companion mode is suspended, synchronization between the companions does not occur, and the primary companion cannot fail over to the secondary companion. However, suspended mode is very useful for performing such maintenance tasks as changing configuration parameters:

1 To move to suspended mode, issue:

```
sp_companion <primary_server_name>, suspend
```

For example, to suspend primary companion MONEY1:

```
sp_companion MONEY1, suspend
```

2 Kill the monitoring process so it does not trigger a failover when the companion server goes down. As "root," enter:

```
ps -ef|grep "RUNHA_<server_name>.sh monitor"
kill -9 <pid>
```

For example, to kill the monitoring process for MONEY1 which has a pid of 2509:

```
ps -ef|grep "RUNHA_MONEY1.sh monitor"
kill -9 2509
```

3 Shut down the primary companion.

After killing the monitoring process, you can bring the companion server down as many times as necessary and it will not failover.

Restarting Shutdown Companion During Suspended Mode

Use the start up script in \$SYBASE/\$SYBASE_ASE/install to restart the primary companion without it being monitored:

```
startserver -f ./RUN_<server_name>
```

For example, to start the MONEY1 companion:

```
startserver -f ./RUN_MONEY1
```

If you use this script to start a companion server, it will not fail over when the server goes down, even if it is configured to do so. Use this method only if you are doing maintenance, and you are certain that you do not want the server databases to be accessible when the server is down.

Resuming Normal Companion Mode

The steps for resuming normal companion mode are slightly different depending on whether you are moving from suspended mode or from failover mode.

Resuming Normal Companion Mode from Suspended Mode

To resume normal companion mode between two companions that have been moved to suspended mode:

- 1 Shut down the primary companion if it is not already.
- 2 Stop the HACMP services on the primary node in "graceful" mode.
- 3 Restart the HACMP services on the primary node.

Resuming Normal Companion Mode

To resume normal companion mode between two companions that are in failover mode, simply restart the HACMP services on the primary node, and perform the following:

- 1 Check that both companions are in failback mode by issuing sp_companion with no parameters.
- 2 Resume normal companion mode by issuing:

```
sp_companion secondary_server_name, resume
```

For example to issue normal companion mode for primary companion PERSONEL1:

```
sp_companion PERSONEL1, resume
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
Step: Checkin to See if the remote server is up
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
sys_id ses_id ses_id2 ses_status Purged from s1.
(0 rows affected)
sys_id ses_id ses_id2 ses_status Copied to s1.
(0 rows affected)
sys_id ses_id ses_id2 ses_status Purged from s2.
_____ ______
(0 rows affected)
Step: Syssession information syncup succeeded
```

Dropping Companion Mode

To drop companion mode, issue:

```
sp_companion companion_name, "drop"
```

Dropping companion mode is an irreversible process; you must reconfigure the Adaptive Servers companion servers before you they will failover in a high availability system and retain all the functionality that Sybase's Failover provides. However, the nodes upon which the Adaptive Servers are running are still a monitored by the high availability subsystem.

If you drop the companion mode while the *RUNHA_<servername>.sh* script is running, the script continues to monitor the server for any down or hung instances. If you plan to shutdown the server and do not want the node to failover, you need to kill the monitor process by issuing:

```
kill -9 'ps -ef | grep "RUNHA_<servername>.sh monitor" | grep -v grep | awk
'{print $2}''
```

If you do not kill the monitor process, it triggers a failover of the resources when it detects that the companion has gone down, and tries to restart the companion from either the primary or secondary node, depending on your settings for RETRY and BASIC_FAILOVER.

Troubleshooting Failover on HACMP for AIX

This section includes troubleshooting information about common errors.

Error Message 18750

If a companion server issues error message 18750, check the @@cmpstate of your servers. If your primary companion is in normal companion mode, but the secondary companion is in secondary failover mode, your cluster is in an inconsistent state, and you need to manually recover from this. This inconsistent state may be caused by an sp_companion 'prepare_failback' command failing on the secondary companion. You can determine whether this happened by examining the HACMP log on the secondary node, (located in \(\textit{tmp/hacmp.out} \)). To recover from this, perform the following steps manually:

- 1 Shut down both the primary and the secondary companions.
- 2 Reboot the secondary companion.
- 3 Repair all databases marked "suspect." To determine which databases are suspect, issue:

```
select name, status from sysdatabases
```

Databases marked suspect have a status value of 320.

4 Allow updates to system tables:

```
sp_configure "allow updates", 1
```

5 For each suspect failed over database, perform the following:

```
1> update sysdatabase set status=status-256 where name='database_name'
2> go
1> dbcc traceon(3604)
2> go
1> dbcc dbrecover(database_name)
2> go
```

6 From the secondary companion, issue:

7 Restart the HACMP services on the primary node.

Recovering From a Failed prepare_failback

During a failback, if prepare_failback was executed successfully on the secondary companion but the primary companion fails to boot, perform the following to rollback and then reissue the prepare_failback command:

- 1 Check the primary companion's errorlog and the HACMP error log to find the reason the server failed to boot, and correct the problems.
- 2 Stop the HACMP services on the primary node with takeover
- 3 Login to the secondary companion as LOGIN_NAME, and issue:

```
dbcc ha_admin ("", "rollback_failback")
dbcc ha_admin ("", "rollback_failover")
```

Your companion servers should both be back in the failover mode

4 Restart HACMP on the primary node.

Location of Failover Logs

Sybase's Failover includes the following logs. These logs are helpful for investigating and diagnosing errors encountered during HACMP failover:

/tmp/hacmp.out – contains output of the HACMP activities, as well as the output from the RUNHA_server_name.sh monitoring script. For general HACMP failure, search for the string "ERROR". For output of the RUNHA_server_name.sh script, search for "SYBASE HA MONITOR".

After determining the reason for the failure, correct it, then go to the Cluster Recovery Aids screen of SMIT and do a Recover From Script Failure, before continuing.

If a node does not include a sufficient amount of space in a particular file system, HACMP hangs in the middle of a failover or failback process, which results in a config_too_long lock. If this occurs, you must clean up the full directories, then start SMIT and move to the Cluster Recovery Aids screen and perform a Recover From Script Failure before continuing.

• \$PRIM_CONSOLE_LOG – the location of this log is defined in the RUNHA_server_name.sh monitoring script. This error log includes the Adaptive Server information from the last execution of the RUNHA_server_name.sh script.

CHAPTER 9 Configuring Adaptive Server for Failover on Compaq Tru64 TruCluster Server 5.x

Perform the tasks in this chapter to configure Adaptive Server for Failover on Compaq TruCluster Server 5.x.

It includes the following sections:

Name	Page
Configure Hardware and Operating System for High Availability	103
Prepare Adaptive Server to Work with The HA Subsystem	104
Configure the Compaq Tru64 Subsystem for Sybase's Failover	109
Configure Companion Servers for Failover	115
Administering Sybase's Failover	118
Troubleshooting Failover on TruCluster Server for Compaq Tru64	122

Configure Hardware and Operating System for High Availability

Sybase high availability requires the following hardware and system components:

- Two homogenous, networked systems with similar configurations in terms of resources like CPU, memory, etc.
- These systems should be equipped with the high availability subsystem package and the associated hardware.
- Must have devices that are accessible to both nodes.
- Vendor provided mirroring, not Sybase mirroring, should be used for media failure protection.

See your hardware and operating system documentation for information about installing platform specific high availability software.

Requirements for Running Sybase's Failover on Compaq TruCluster

Configuring for high availability on Compaq TruCluster requires:

- 2 hardware-compatible nodes running Compaq Tru64 version 5.0A with Compaq TruCluster Server version 5.0A.
- A TruCluster resource name for the primary companion (for example, *primary*).
- A TruCluster resource name for the secondary companion (for example, *secondary*).
- The name of the primary Adaptive Server companion name must be the same its TruCluster resource name.
- The name of the secondary Adaptive Server companion must be the same as its TruCluster resource name.

Prepare Adaptive Server to Work with The HA Subsystem

Perform the tasks in this section to prepare Adaptive Server for a high availability configuration.

Install Adaptive Servers

The primary companion can be either a newly installed Adaptive Server, or it can be upgraded from a previous version of Adaptive Server with existing databases, users, and so on.

The secondary companion must be a newly installed Adaptive Server without any user logins or user databases. This ensures that all user logins and database names are unique within the cluster. After configuration for failover is complete, you can add user logins and databases to the secondary companion.

See your the installation documentation for your platform for information about installing and configuring Adaptive Server.

Add Entries for Both Adaptive Servers to the Interfaces File

The interfaces file for both primary and secondary companion must include entries for both companions. For example, the interfaces file for the servers used in the examples above would have entries for both MONEY1 and PERSONEL1. The server entry in the interfaces file must use the same network name that is specified in sysservers. For information about adding entries to the interfaces file, see the installation documentation for your platform.

Add Entries to interfaces File for Client Connections During Failover

To enable clients to reconnect to the failed over companion, you must add an additional line to the interfaces file. By default, clients connect to the port listed in the query line of the server entry. If that port is not available (because that server has failed over), the client connects to the server listed in the *hafailover* line of the server entry. Here is a sample interfaces file for a primary companion named MONEY1 and a secondary companion named PERSONEL1:

```
MONEY1

master tcp ether FIN1 4100
query tcp ether FIN1 4100
```

hafailover PERSONEL1

Use dsedit to add entries to the interfaces file. If the interfaces entries already exist, you must modify them to work for Failover.

See the Utility Programs manual for your platform for information about dsedit.

The sybha Executable

The sybha executable provides the ability for the Adaptive Server High Availability Basis Services library to interact with each platform's high availability cluster subsystem. The Adaptive Server High Availability Basis Services library calls sybha. sybha is located in the \$\$SYBASE_\$\$SYBASE_ASE/bin directory. Before sybha can run, you must change its ownership and permissions. You must also edit a file named \$\$sybhauser\$ in the \$\$SYBASE_\$\$SYBASE_ASE/install\$ directory. This file contains a list of the users who have System Administrator privileges on the cluster. Sybase strongly recommends that severely limit the number of users who have System Administrator privileges on the cluster.

As root, perform the following:

1 Change directory to \$SYBASE/\$SYBASE_ASE/bin directory:

```
cd $SYBASE/$SYBASE ASE/bin
```

2 Change the ownership of the sybha to root:

```
chown root sybha
```

3 Modify the file permissions for sybha to 4755

```
chmod 4755 sybha
```

4 Change directory to \$SYBASE/\$SYBASE_ASE/install directory.

```
cd $SYBASE/$SYBASE ASE/install
```

5 Add the users to the *sybhauser* file who need to administer the high availability subsystem. These logins must be in the format of UNIX login IDs, not Adaptive Server logins. For example:

```
sybase
coffeecup
spooner
venting
howe
```

6 Change the permissions of sybhauser to root:

```
chown root sybhauser
```

7 Modify the file permissions for *sybhauser* so it can only be modified by root:

```
chmod 644 sybhauser
```

Verify Configuration Parameters

You must enable the following configuration parameters before you configure Adaptive Server for failover:

- enable CIS Enables Component Integration Services (CIS). This configuration parameter is enabled by default.
- enable xact coordination Enables Distributed Transaction Management (DTM). This configuration parameter is enabled by default.
- enable HA Enables Adaptive Server to function as a companion in a high availability system. enable HA is off by default. This configuration is static, so you must reboot Adaptive Server for it to take effect. This parameter causes a message to be written to your errorlog stating that you have started the Adaptive Server in a high availability system.

See the *System Administration Guide* for information about enabling configuration parameters.

Add Thresholds to the Master Log

If you have not already done so, you must add a threshold to the master log.

- Define and execute sp_thresholdaction on the master database's log to set a threshold on the number of pages left before a dump transaction occurs. Sybase does not supply sp_thresholdaction. See the Adaptive Server Reference Manual for information about creating this system procedure.
- Place thresholds on the master and sybsystemprocs log segments so they do not fill up:

```
sp_addthreshold "master", "logsegment", 250, sp_thresholdaction
sp_addthreshold "sybsystemprocs", "logsegment", 250, sp_thresholdaction
```

3 You must reboot the primary companion for this static parameter to take effect.

Create New Default Device Other Than Master

By default, the master device is the default device in a newly installed Adaptive Server. This means that, if you create any databases (including the proxy databases used by failover), they are automatically created on the master device. However, adding user databases to master makes it more difficult to restore the master device from a system failure. To make sure that the master device contains as few extraneous user databases as possible, create a new device using disk init. Use sp_diskdefault to specify the new device as the default before you configure Adaptive Server as a companion for failover.

For example, to add a new default device named money_default_1 to the MONEY1 Adaptive Server, enter:

```
sp_diskdefault money1_default1, defaulton
```

The master device continues to also be a default device until you specifically issue the following to suspend it as the default device:

```
sp_diskdefault master, defaultoff
```

See the *Adaptive Server Reference Manual* for more information about disk init and sp_diskdefault.

Add the Local Server to sysservers

Using sp_addserver, add the local server as the local server in sysservers using the network name specified in the interfaces file. For example, if the companion MONEY1 uses the network name of MONEY1 in the interfaces file:

```
sp_addserver MONEY1, local, MONEY1
```

You must reboot Adaptive Server for this change to take effect.

Add Secondary Companion to sysservers

Add the secondary companion as a remote server in *sysservers*:

```
sp_addserver server_name
```

By default, Adaptive Server adds the server with an srvid of 1000. You do not need to reboot Adaptive Server for the change to take effect.

Run installhasvss to Install HA Stored Procedures

Note You must perform the tasks described in Add Entries for Both Adaptive Servers to the Interfaces File, above, before running *installhasvss*. If you run *installhasvss* before performing these tasks you will have to re-run *installmaster* to re-install all the system stored procedures.

The *installhasvss* script performs the following tasks to configure Adaptive Server for failover:

- Installs the stored procedures required for failover (for example, sp_companion).
- Installs the SYB_HACMP server entry in sysservers.

You must have System Administrator privileges to run the *installhasvss* script.

installhasvss in located in the *\$SYBASE_ASE/scripts* directory. To execute the *installhasvss* script, enter:

```
$SYBASE/$SYBASE_OCS/bin/isql -Usa -Ppassword -
Sservername < ../scripts/installhasvss
```

installhasvss prints messages as it creates stored procedures and creates the SYB HACMP server.

Assign ha_role to SA

You must have the ha_role on both Adaptive Servers to run sp_companion. To assign the ha_role, issue the following from isql:

```
sp_role "grant", ha_role, sa
```

You must log out and then log back in to the Adaptive Server for the change to take effect.

Configure the Compaq Tru64 Subsystem for Sybase's Failover

Perform the steps in this section to configure Compaq Tru64 TruCluster Server for Failover.

Modify the ASE_HA.sh Script

The ASE_HA.sh script is used to start, stop, and monitor an Adaptive Server in a high availability environment. Adaptive Server includes this script in the \$SYBASE_\$SYBASE_ASE/install directory. You must make a copy of this script and modify it for your environment for both Adaptive Servers running in the cluster. The modifications you make to the script will slightly differ depending on whether the script is for the primary or secondary companion. You must install the the ASE_HA.sh script in \$\frac{1}{2}\$/var/cluster/caa/script/ASE server name.scr.

Modify the ASE_HA.cap profile

The *ASE_HA.cap* profile specifies some parameters and the name of the action script for the cluster. You must install the modified profile as \(\frac{\sqrt{var/cluster/caa/profile/ASE_server_name.cap}}. \)

To modify the script for your environment:

- 1 Change to the \$SYBASE/\$SYBASE_ASE/install directory.
- 2 As root, copy *ASE_HA.sh* to a file named /var/cluster/caa/script/server_name.scr.

where server_name is the Adaptive Server to be monitored.

For example, to copy a ASE_HA.sh script for a server named MONEY1:

```
cp /var/cluster/caa/script/MONEY1.scr
```

- You must edit the *server_name.scr* script for your environment. The original *ASE_HA.sh* script contains the variables listed below. Edit the lines that include "__FILL_IN__" (and any other lines that require editing) with the values for your site:
 - RECOVERY_TIMEOUT is the maximum amount of time the high availability subsystem waits, in seconds, before determining the companion failed to start. Make sure you set this number that is sufficiently long enough for a loaded companion to reboot.
 RECOVERY_TIMEOUT is also used as the maximum amount of time the subsystem waits for failover and failback to complete.

 SHUTDOWN_TIMEOUT – is the maximum time the high availability subsystem waits for the companion to shutdown before killing it.

Note This value should always be less the amount of time configured for the action script time_out in the profile

- RESPONSE_TIMEOUT is the maximum amount of time the subsystem allows for a simple query to return a result set, and is used to diagnose whether or not the companion server is hung. For example, if isql fails to establish a connection in 60 seconds, it automatically times out and exits. However, if isql successfully connects, but does not return a result set, RESPONSE_TIMEOUT may determine that the companion server is hung. By default, RESPONSE_TIMEOUT is set to 999999.
- ASE FAILOVER can be set to either yes or no:
 - yes Monitors the companion server for hung or dead processes and relocates the TruCluster service to the secondary node. If set to "yes", one must run sp_companion...configure on the server as well to keep the high availability consistent.
 - no Do not relocate the TruCluster subsystem on this node even
 if the primary companion fails over. This setting is useful if you
 need to bring down a companion for maintenance or
 reconfiguration.

Note If you are configuring an asymmetric setup, set ASE_FAILOVER to "no."

Warning! This should only be set to "yes" if BOTH the servers are running ASE version 12.0 or later. Servers of previous versions should have this set to "no".

• BASIC_FAILOVER – is set to either "yes" or "no:"

- yes Use the failover mechanisms provided by the TruCluster subsystem if it determines the servers are running in modes that allow failover. When a failover occurs, the TruCluster subsystem monitor first checks if the companions are in a correct mode to perform a failover. If the companions are not enabled for Sybase's Failover (that is, they do have enable ha set to 1), or they are running in single-server mode, or if the secondary companion is down, the TruCluster subsystem monitor checks if BASIC_FAILOVER is set. If it is, the monitor attempts to start up the primary companion on the secondary node.
- no Do not revert to mode 0 failover (mode 0 restarts the primary companion on the secondary node, and does not involve Sybase's Failover; for more information) even if Sybase's Failover criteria is not met. That is, if BASIC_FAILOVER is set to no, failover does not happen at either the node or the companion level.
- SYBASE The \$SYBASE environment variable.
- retry is the number of times the TruCluster subsystem attempts
 rebooting on the local node before failing over. Set this to a high
 number for an asymmetric setup so the secondary companion is more
 likely to reboot itself if it ever goes down. The default is 0, which
 means that the companion will not reboot on the same node if it goes
 down.
- SYBASE_ASE is the installation directory of Sybase Adaptive Server products. The default is ASE-12 5.
- SYBASE_OCS is the installation directory of Sybase Open Client products. The default is OCS-12_5
- PRIM_SERVER is the name of the primary companion.
- SEC SERVER is the name of the secondary companion.
- PRIM_HOST is the name of the primary host or service interface name.
- SEC_HOST is the name of the secondary host or service interface name.
- HA_LOGIN is the login of the user with the sa_role and ha_role.
 This has to be the same on both the primary and secondary companion.
- HA_PWD is the password for the HA_LOGIN. This has to be the same on both the primary and secondary companion.

4 Edit the script for the primary companion. The example below shows the settings in the *server_name.scr* script for primary companion MONEY1 running on host FIN1, and for secondary companion PERSONEL1 running on host HUM1. In this example, when the primary companion shuts down, the monitor script tries one time to reboot the primary companion on node FIN1. If this fails, the script shuts down the TruCluster services on FIN1 and moves the database devices for MONEY1 to PERSONEL1 on HUM1. If PERSONEL1 is down or in an inconsistent state, the script starts MONEY1 on HUM1

Variable	Primary Companion
ASE_FAILOVER	yes
BASIC_FAILOVER	yes
RETRY	1
PRIM_SERVER	MONEY1
PRIM_HOST	FIN1
HA_LOGIN	"sa"
HA_PWD	"Odd 1Think
SEC_SERVER	PERSONEL1
SEC_HOST	HUM1

5 Edit the script for the secondary companion. These values will differ depending on whether you are using an asymmetric or a symmetric setup.

If this is an asymmetric setup, the values for PRIM_SERVER should be the same as SEC_SERVER (the name of the secondary companion). PRIM_HOST should be the same as SEC_HOST.

If this is a symmetric setup, the values for the PRIM_SERVER, PRIM_HOST, SEC_SERVER, and SEC_HOST in the secondary companion script are the opposite of what is set in the primary companion script.

Table 9-1 describes the values for the variables for both an asymmetric setup and a symmetric setup on primary companion MONEY1 and secondary companion PERSONEL1:

Variables	Asymmetric Secondary companion	Symmetric Secondary Companion
RETRY	10	1
ASE_FAILOVER	no	yes
BASIC_FAILOVER	no	yes
PRIM_SERVER	PERSONEL1	PERSONEL1
PRIM_HOST	HUM1	HUM1
SEC_SERVER	PERSONEL1	MONEY1
SEC_HOST	HUM1	FIN1

Table 9-1: Values for the seconday companion

- 6 Edit the SEC.scr files located in /var/cluster/caa/scripts to include your server names. These scripts contain the string FILL_IN for the values you must change.
- 7 Validate the *server_name.cap* files with the caa_profile command. The syntax is:

```
caa_profile -validate PRIM
and,
    caa_profile -validate SEC
```

if caa_profile does not return an error message, your files are valid.

8 Register your *server_name.cap* file. The syntax is

```
caa_register PRIM
and
caa_register SEC
```

9 Start the *server_name.cap* file. The syntax is:

```
caa_start PRIM
and
caa_start SEC
```

Configure Companion Servers for Failover

Perform the tasks in this section to configure the Adaptive Servers as primary and secondary companions in a high availability system.

Run sp_companion with do_advisory Option

You must configure the secondary companion with sufficient resources to perform the work of both servers during failover. The secondary companion may have attributes that will prevent a successful cluster operation. For example, if both the primary and secondary companions are configured for 250 user logins, during failover, the secondary companion only has the resources for half the number of potential user logins necessary. Instead, both MONEY1 and PERSONEL1 should be configured for 500 user logins.

The sp_companion do_advisory option checks the configuration options on both the primary and the secondary companion to make sure a cluster operation (such as configuring an Adaptive Server as a secondary companion) will be successful. sp_companion do_advisory advises you of any configuration options that should be changed.

See Chapter 6, "Running do_advisory" for a complete description of the sp_companion do_advisor option.

Configure for Asymmetric Configuration

Use sp_companion to configure the primary companion for asymmetric configuration:

sp_companion"primary_server_name" configure with_proxydb_null_login_name password

Where:

- *primary_server_name* is the name of the primary Adaptive Server as defined in the interfaces file entry and in sysservers.
- The with_proxydb indicates that proxy databases are created on the secondary companion for all databases other than system databases. Any subsequent databases that are added also create proxy databases.
- *login_name* is the name of the user performing this cluster operation (they must have both the sa_role and the ha_role).
- password is the password of the person performing this cluster operation

This example configures an Adaptive Server named PERSONEL1 as a secondary companion:

```
sp_companion "PERSONEL1", configure, with proxydb, null, sa, "Odd2Think"
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

If there are user databases during the sp_companion configuration, you see messages similar to these:

```
Step: Created proxy database 'pubs2'
Step: Proxy status for database has been set. Please Checkpoint the database 'pubs2'
Step: Server configured in normal companion mode"
Starting companion watch thread
```

Before you configure the companions for symmetric configuration, you must first configure them for asymmetric configuration.

See "Asymmetric Companion Configuration" on page 17 for more information about asymmetric configuration.

Configure for Symmetric Configuration

After you configure your companions for asymmetric failover, you can configure them for symmetric configuration. In a symmetric configuration, both servers act as primary and secondary companions. See Figure 3-2 on page 20 for a description of symmetric configuration.

Issue sp_companion from the secondary companion to configure it for symmetric configuration. Use the same syntax as for asymmetric configuration. See "Configure for Asymmetric Configuration," above, for a description of the syntax for sp_companion.

The following example adds an Adaptive Server named MONEY1 as the secondary companion to the Adaptive Server named PERSONEL1 described in "Configure for Asymmetric Configuration" on page 115:

```
sp_companion 'MONEY1', configure, with_proxydb, null, sa, MyPassword
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Bring Up Primary Companion as a Monitored Resource

Follow the instructions in this section to start the primary companion as a service that is monitored by the high availability subsystem.

Note Before you begin monitoring the primary companion, make sure you no longer need to shut down the primary server for maintenance or other purposes. Once you begin monitoring the primary companion, you must move it to suspended mode to bring it down. If you are unsure, start the primary server using the startserver script in \$SYBASE/\$SYBASE_ASE/install, finish configuring the companion, then reboot the server using the steps described here.

To start the primary companion as a resource that is monitoring for failover:

1 Restart the TruCluster resource by executing this command as "root" at the command line:

```
caa_start server_name
```

This automatically executes the *<server_name>.scr* monitor script, which brings up the primary companion and monitors it during crash or hang situations.

Repeat this process on the secondary node to bring up the secondary companion.

Administering Sybase's Failover

This section describes information about:

- Failing back to the primary companion
- · Resuming normal companion mode
- Suspending normal companion mode
- Troubleshooting information about common problems with Sybase Failover.

Failing Back to the Primary Node

The monitor scripts executessp_companion...prepare_failback when you are failing back the TruCluster resource to the primary node.

To fail back to the primary node, make sure that the secondary companion is in secondary failover mode, and relocates the TruCluster resource on the primary node using:

```
caa_relocate server_name
```

Where *server_name* is the name of the primary companion, and *host_name* is the name of the host on which it is running.

To make sure that sp_companion 'prepare_failback' was executed successfully, search for this string in \$SYBASE/\$SYBASE_ASE/install/server_name_na.log:

```
SYBASE HA MONITOR: Prepare_failback was successful.
```

Note Before you relocate the TruCluster resource on the primary node, make sure that the secondary node is up and the secondary companion is running in secondary failover mode. If the secondary companion or secondary node is not up and running, do not relocate the TruCluster resource. If both nodes are down, restart the secondary node before restarting the primary node.

Manually Failing Back

Note If the automatic failback failed, examine the logs to make sure that the high availability system performed the following steps. If it did not, you can perform them manually. You must perform them in the sequence described below.

- 1 Relocate the primary node's TruCluster resource to the secondary node. This shuts down the primary companion and fails over its resources to the secondary companion.
- 2 Shutdown and then restart your secondary companion. The *server_name.scr* restarts the companion automatically after you shut it down if RETRY is set to a value greater than 0.
- 3 Log in as LOGIN_NAME to the secondary companion through isql and make sure that it is running in secondary failover mode.

4 Issue sp_companion 'prepare_failback'. For example, to fail back from the secondary companion PERSONEL1:

```
sp_companion MONEY1, 'prepare_failback'
```

- 5 Relocate the TruCluster resource back to the primary node.
- 6 Log in to the primary companion using isql and make sure that it is running in primary failback mode.
- 7 Issue sp_companion 'resume'. For example, to resume companion mode for primary companion MONEY1:

```
sp_companion PERSONEL1, 'resume'
```

Note You cannot connect clients with the failover property (for example isql -Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Suspending Companion Mode

If you must shut down the primary companion for maintenance but do not want to fail over to the secondary companion, you must temporarily suspend companion mode. When the companion mode is suspended, synchronization between the companions does not occur, and the primary companion cannot fail over to the secondary companion. However, suspended mode is very useful for performing such maintenance tasks as changing configuration parameters:

1 To move to suspended mode, issue:

```
sp_companion primary_server_name, suspend
```

For example, to suspend primary companion MONEY1:

```
sp_companion MONEY1, suspend
```

Restarting Shutdown Companion During Suspended Mode

Use the start up script in \$SYBASE/\$SYBASE_ASE/install to restart the primary companion without it being monitored:

```
startserver -f ./RUN_server_name
```

For example, to start the MONEY1 companion:

```
startserver -f ./RUN_MONEY1
```

If you use this script to start a companion server, it will not fail over when the server goes down, even if it is configured to do so. Use this method only if you are doing maintenance, and you are certain that you do not want the server databases to be accessible when the server is down.

Resuming Normal Companion Mode

The steps for resuming normal companion mode are slightly different depending on whether you are moving from suspended mode or from failover mode.

Resuming Normal Companion Mode from Suspended Mode

To resume normal companion mode between two companions that have been moved to suspended mode:

- 1 Shut down the primary companion if it is not already.
- 2 Issue the following to restart the TruCluster resource on the primary node:

```
caa start server name
```

Resuming Normal Companion Mode

To resume normal companion mode between two companions that are in failover mode, simply restart the TruCluster services on the primary node, and perform the following:

- 1 Check that both companions are in failback mode by issuing sp_companion with no parameters.
- 2 Resume normal companion mode by issuing:

```
sp_companion secondary_server_name, resume
```

For example to issue normal companion mode for primary companion PERSONEL1:

```
sp_companion PERSONEL1, resume
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server:'MONEY1' to Server:'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server:'PERSONEL1' to Server:'MONEY1'
Step: Checkin to See if the remote server is up
Step: Synchronizing server logins from companion server
```

```
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
sys_id ses_id ses_id2 ses_status Purged from s1.

(0 rows affected)
sys_id ses_id ses_id2 ses_status Copied to s1.

(0 rows affected)
sys_id ses_id ses_id2 ses_status Purged from s2.

(0 rows affected)
Step: Syssession information syncup succeeded
```

Dropping Companion Mode

To drop companion mode, issue:

```
sp_companion companion_name, "drop"
```

Dropping companion mode is an irreversible process; you must reconfigure the Adaptive Servers companion servers before you they will failover in a high availability system and retain all the functionality that Sybase's Failover provides. However, the nodes upon which the Adaptive Servers are running are still a monitored by the high availability subsystem.

Troubleshooting Failover on TruCluster Server for Compaq Tru64

This section includes troubleshooting information about common errors.

Error Message 18750

If a companion server issues error message 18750, check the @@cmpstate of your servers. If your primary companion is in normal companion mode, but the secondary companion is in secondary failover mode, your cluster is in an inconsistent state, and you need to manually recover from this. This inconsistent state may be caused by an sp_companion 'prepare_failback' command failing on the secondary companion. You can determine whether this happened by examining the log on the secondary node, (located in \$SYBASE/SYBASE_ASE/install/server_name_ha.log). To recover from this, perform the following steps manually:

- 1 Shut down both the primary and the secondary companions.
- 2 Reboot the secondary companion.
- 3 Repair all databases marked "suspect." To determine which databases are suspect, issue:

```
select name, status from sysdatabases
```

Databases marked suspect have a status value of 320.

4 Allow updates to system tables:

```
sp_configure "allow updates", 1
```

5 For each suspect failed over database, perform the following:

```
1> update sysdatabase set status=status-256 where name='database_name'
2> go
1> dbcc traceon(3604)
2> go
1> dbcc dbrecover(database_name)
2> go
```

6 From the secondary companion, issue:

```
sp_companion primary_companion_name, prepare_failback
```

For example, from primary companion MONEY1:

```
sp_companion MONEY1, prepare_failback
```

Make sure that this command executes successfully.

7 Restart the TruCluster resource on the primary node.

Recovering from a Failed prepare_failback

During a failback, if prepare_failback was executed successfully on the secondary companion but the primary companion fails to boot, perform the following to rollback and then reissue the prepare_failback command:

- 1 Check the primary companion's errorlog and the TruCluster error log to find the reason the server failed to boot, and correct the problems.
- Stop the TruCluster service on the primary node with caa_stop server_name
- 3 Login to the secondary companion as LOGIN_NAME, and issue:

```
dbcc ha_admin ("", "rollback_failback")
dbcc ha_admin ("", "rollback_failover")
```

Your companion servers should both be back in the failover mode

4 Restart the TruCluster resource on the primary node.

Location of Failover Logs

Sybase's Failover includes the following logs. These logs are helpful for investigating and diagnosing errors encountered during TruCluster failover:

• \$SYBASE/SYBASE_ASE/install/server_name.ha_log - contains output of the TruCluster activities, as well as the output from the server_name.scr monitoring script. For general TruCluster failure, search for the string "ERROR". For output of the server_name.scr script, search for "SYBASE HA MONITOR".

After determining the reason for the failure, correct it, and restart the TruCluster resource.

CHAPTER 10 Configuring Adaptive Server for Failover on Sun

This chapter lists the steps necessary to configure Adaptive Server for Failover on Sun.

It includes the following sections:

Name	Page
Configure Hardware and Operating System for High Availability	125
Prepare Adaptive Server to Work with the HA Subsystem	126
Configuring the Sun Cluster Subsystem for Sybase's Failover	132
Configure Companion Servers for Failover	136
Administrating Sybase's Failover	139
Troubleshooting Failover for Sun Cluster	142

Configure Hardware and Operating System for High Availability

Sybase high availability requires the following hardware and system components:

- Two homogenous, networked systems with similar configurations in terms of resources like CPU, memory, etc.
- These systems should be equipped with the high availability subsystem package and the associated hardware.
- Must have devices that are accessible to both nodes.
- The system must have a logical volume manager (LVM) to maintain unique device pathnames across the cluster nodes.
- Configure both public and private networks on both the nodes.
- Create volumes and volume groups on the multihost disks.
- Create one logical host on both the primary and secondary hosts.

- Register one or more volume groups on each logical host.
- Use third-party vendor mirroring rather than Sybase mirroring for media failure protection.
- For more information about commands for running Sun Cluster, see the Sun Cluster documentation.

See your hardware and operating system documentation for information about installing platform specific high availability software.

Prepare Adaptive Server to Work with the HA Subsystem

Perform the tasks in this section to prepare Adaptive Server for a high availability configuration.

Install Adaptive Servers

Install both the primary and the secondary servers. They must be installed in the same location on each node. The primary companion can be either a newly installed Adaptive Server, or it can be upgraded from a previous version of Adaptive Server with existing databases, users, and so on. The secondary companion must be a newly installed Adaptive Server and cannot have any user logins or user databases. This is to make sure that all user logins and database names are unique within the cluster. After configuration for failover is complete, you can add user logins and databases to the secondary companion.

If you are installing on the local disk, make sure any databases are created on the multihost disk.

See your the installation documentation for your platform for information about installing and configuring Adaptive Server.

Add Entries for Both Adaptive Servers to the Interfaces File

The interfaces file for both primary and secondary companion must include entries for both companions. For example, the interfaces file for the servers used in the setups described in this manual would have entries for both MONEY1 and PERSONEL1. The server entry in the interfaces file must use the same network name that is specified in sysservers. For information about adding entries to the interfaces file, see the installation documentation for your platform.

Add Entries to interfaces File for Client Connections During Failover

To enable clients to reconnect to the failed over companion, you must add an additional line to the interfaces file. By default, clients connect to the port listed in the query line of the server entry. If that port is not available (because that server has failed over), the client connects to the server listed in the *hafailover* line of the server entry. Here is a sample interfaces file for a primary companion named MONEY1 and a secondary companion named PERSONEL1:

MONEY1

Use dsedit to add entries to the interfaces file. If the interfaces entries already exist, you must modify them to work for Failover.

See the Utility Programs manual for your platform for information about dsedit.

Make the Value of \$SYBASE the Same for Both Companions

If *\$SYBASE* is installed on the local disk, then *\$SYBASE* on both companions must point to the same directory path name. This is not necessary if *\$SYBASE* is installed on the shared disk. You can accomplish this by either:

- Making sure that the *\$SYBASE* release directory on each companion is created in the same directory.
- If the companions have the *\$SYBASE* release directory in different locations, create a directory with the same path on both companions that acts as a symbolic link to the actual *\$SYBASE* release directory.

For example, even though primary companion MONEY1 has a release directory of /usr/u/sybase1 and PERSONEL1 has uses /usr/u/sybase2 as its release directory, their \$SYBASE must point to the same path.

Both MONEY1 and PERSONEL1 have /SYBASE, which they establish as a symbolic link to their respective \$SYBASE release directories. On MONEY1, /SYBASE is a link to /usr/u/sybase1, and on PERSONEL1, /SYBASE is a li[nk to /use/u/sybase2.

Note The remote monitors for either companion do not function if you do not make the value of \$SYBASE the same for both companions.

The sybha Executable

The sybha executable provides the ability for the Adaptive Server High Availability Basis Services library to interact with each platform's high availability cluster subsystem. The Adaptive Server High Availability Basis Services library calls sybha. sybha is located in the \$\$SYBASE_\$\$SYBASE_ASE_bin directory. Before sybha can run, you must change its ownership and permissions. You must also edit a file named \$\$sybhauser\$ in the \$\$SYBASE_\$\$SYBASE_ASE_install directory. This file contains a list of the users who have System Administrator privileges on the cluster. Sybase strongly recommends that severely limit the number of users who have System Administrator privileges on the cluster.

As root, perform the following:

1 Change directory to \$SYBASE_\$SYBASE_ASE/bin directory:

```
cd $SYBASE/$SYBASE ASE/bin
```

2 Change the ownership of the sybha to root:

```
chown root sybha
```

3 Modify the file permissions for sybha to 4755

```
chmod 4755 sybha
```

4 Change directory to \$SYBASE_\$SYBASE_ASE/install directory.

```
cd $SYBASE/$SYBASE ASE/install
```

5 Add the users to the *sybhauser* file who need to administer the high availability subsystem. These logins must be in the format of UNIX login IDs, not Adaptive Server logins. For example:

sybase coffeecup spooner venting howe

6 Change the permissions of sybhauser to root:

```
chown root sybhauser
```

7 Modify the file permissions for *sybhauser* so it can only be modified by root:

chmod 644 sybhauser

Create New Default Device Other Than Master

By default, master is the default device in a newly installed Adaptive Server. This means that, if you create any databases (including the proxy databases used by failover), they are automatically created on the master device. However, adding user databases to master makes it more difficult to restore the master device from a system failure. To make sure that the master device contains as few extraneous user databases as possible, create a new device using disk init. Use sp_diskdefault to specify the new device as the default before you configure Adaptive Server as a companion for failover.

For example, to add a new default device named money_default_1 to the MONEY1 Adaptive Server, enter:

```
sp_diskdefault money1_default1, defaulton
```

The master device continues to also be a default device until you specifically issue the following to suspend it as the default device:

```
sp_diskdefault master, defaultoff
```

See the *Adaptive Server Reference Manual* for more information about disk init and sp_diskdefault.

Add the Local Server to sysservers

Using sp_addserver, add the local server as the local server in sysservers using the network name specified in the interfaces file. For example, if the companion MONEY1 uses the network name of MONEY1 in the interfaces file:

```
sp_addserver MONEY1, local, MONEY1
```

You must reboot Adaptive Server for this change to take effect.

Add Secondary Companion to sysservers

Add the secondary companion as a remote server in sysservers:

```
sp_addserver server_name
```

By default, Adaptive Server adds the server with an srvid of 1000. You do not need to reboot Adaptive Server for the change to take effect.

Run installhasvss to Install HA Stored Procedures

Note You must perform the tasks described in Add Entries for Both Adaptive Servers to the Interfaces File, above, before running *installhasvss*. If you run *installhasvss* before performing these tasks you will have to re-run *installmaster* to re-install all the system stored procedures.

The *installhasvss* script performs the following tasks to configure Adaptive Server for failover:

- Installs the stored procedures required for failover (for example, sp_companion).
- Installs the SYB HACMP server in sysservers.

You must have System Administrator privileges to run the *installhasvss* script.

installhasvss in located in the *\$SYBASE_ASE/scripts* directory. To execute the *installhasvss* script, enter:

```
$SYBASE/$SYBASE_OCS/bin/isql -Usa -Ppassword - Sservername < ../scripts/installhasvss
```

installhasvss prints messages as it creates stored procedures and creates the SYB_HACMP server.

Assign ha_role to SA

You must have the ha_role on both Adaptive Servers to run sp_companion. To assign the ha_role, issue the following from isql:

```
sp_role "grant", ha_role, sa
```

You must log out and then log back in to the Adaptive Server for the change to take effect.

Verify Configuration Parameters

You must enable the following configuration parameters before you configure Adaptive Server for failover:

- enable CIS Enables Component Integration Services (CIS). This configuration parameter is enabled by default.
- enable xact coordination Enables Distributed Transaction Management (DTM). This configuration parameter is enabled by default.
- enable HA Enables Adaptive Server to function as a companion in a high availability system. enable HA is off by default. This configuration is static, so you must reboot Adaptive Server for it to take effect. This parameter causes a message to be written to your errorlog stating that you have started the Adaptive Server in a high availability system.

See the *System Administration Guide* for information about enabling configuration parameters.

Add Thresholds to the Master Log

If you have not already done so, you must add a threshold to the master log.

- Define and execute sp_thresholdaction on the master database's log to set a threshold on the number of pages left before a dump transaction occurs. Sybase does not supply sp_thresholdaction. See the Adaptive Server Reference Manual for information about creating this system procedure.
- 2 Place thresholds on the master log segment so it does not fill up:

```
sp_addthreshold "master", "logsegment", 250, sp_thresholdaction
```

3 You must reboot the primary companion for this static parameter to take effect.

Configuring the Sun Cluster Subsystem for Sybase's Failover

See the Sun Cluster high availability subsystem manuals for information about installing the high availability subsystem.

This section assumes that the high availability subsystem is already installed.

Note The *\$SYBASE*/*\$SYBASE_ASE/install* directories for both companions must include RUNSERVER files for both companions after installing Adaptive Server on the local disks.

inst_ha_script sets up the environment for Sybase Failover to run with the Sun Cluster high availability subsystem. inst_ha_scripts is located in \$SYBASE/%SYBASE_ASE/install. Before you run this script, you must edit it so that:

- The \$SYBASE environment variable points to the correct directory.
- SC_DIR, SYB_DIR, BIN_DIR, and SCSYB_DIR variables are set correctly for your site.

After you have modified *inst_ha_scripts* for your site, as root, run it to:

- Copy the following scripts to /opt/SUNWcluster/ha/sybase:
 - hasybase_fmon
 - hasybase_fmon_start
 - sybase_ccd_toggles
 - sybase_db_restart
 - sybase_db_shutdown
 - sybase_fm_check
 - sybase_fm_init
 - sybase_fm_start
 - sybase_fm_stop
 - sybase_get_lh
 - sybase_get_version
 - sybase_shutdown

- sybase_status
- sybase_status_svcs
- sybase svc abort
- sybase_svc_abort_net
- sybase_svc_start
- sybase_svc_start_net
- sybase_svc_stop
- sybase_svc_stop_net
- 2 Copy the following scripts to /opt/SUNWcluster/bin
 - hasybase
 - dbms utilities
- 3 Change the permissions for the files listed in steps 1 and 2 so the owner and group is bin, and have their permissions set to 755. For example, to change the permissions for *sybase_svc_stop*, move to /opt/SUNWcluster/bin and issue:

```
chmod 755 sybase_svc_stop
chown bin sybase_svc_stop
chgrp bin sybase_svc_stop
```

- 4 Copy the following scripts to /etc/opt/SUNWscsyb
 - hasybase support
 - hasybase config V1
- 5 Change the permissions for all these files so the owner is *root* and group is *sys*, and have their permissions set to 444. For example, to change the permissions for *hasybase_support*, move to */opt/SUNWcluster/bin* and issue:

```
chmod 444 hasybase_support
chown root hasybase_support
chgrp sys hasybase_support
```

Note This ends the tasks *inst_ha_scripts* performs. You must manually perform the rest of the steps in this section.

1 Create a file named *sybtab* in the */var/opt/sybase* directories for both nodes. This file must be identical on both nodes. Edit *sybtab* to contain:

- The name and release directory location of the primary and secondary companion
- The name and release directories of Backup Server for the primary and secondary companion
- The name of \$SYBASE_ASE and \$SYBASE_OCS directories

Use the following syntax for each entry:

```
server_name: $SYBASE path
```

Where *server_name* is the name of the Adaptive Server or Backup Server.

For example, the *sybtab* file for MONEY1 and PERSONEL1 would look similar to:

```
MONEY1:/SYBASE12_5

MONEY1_back:/SYBASE12_5

PERSONEL1:/SYBASE12_5

PERSONEL1_back:/SYBASE12_5

SYBASE_ASE:ASE-12_5

SYBASE_OCS:OCS-12_5
```

2 Run the following command to make sure the logical hosts are running on both nodes:

```
haget -f mastered
```

haget returns the name of the logical host it is mastering. For example, if this command is run on FIN1, it returns:

```
loghost-MONEY1
```

- 3 If you have installed the \$SYBASE directory on a multihost disk, create the setup files for the fault monitor. Copy the following directories (with their subdirectories) and files from \$SYBASE to /var/opt/sybase:
 - ctlib.loc
 - interfaces
 - charsets/iso 1/
 - locales/locales.dat
 - locales/us_english/

The ctlib.loc file appears in /var/opt/sybase and in /var/opt/sybase/locales/us_english/iso_1.

4 Register the Sybase service using the hareg command. Run hareg on only one node of the cluster. As "root," enter:

hareg -s -r sybase -h loghost-primary_companion,loghost-secondary_companion

Where loghost-primary_companion and loghost-secondary_companion are the two logical hosts defined on the primary and secondary nodes. For example, to register the Sybase service for primary companion MONEY1 and secondary companion PERSONEL1:

hareg -s -r sybase -h loghost-MONEY1,loghost-PERSONEL1

For more information about creating logical hosts and the hareg command, see your Sun documentation.

5 Check the status of the Sybase service. As "root," issue:

hareq

hareg should return:

sybase off

If the output shows that Sybase service is off, then, still as "root," activate the Sybase service:

hareg -y sybase

hareg returns:

sybase on

Register the primary and secondary companions with the logical hosts by issuing the hasybase command on either node of the cluster:

hasybase insert server_name loghost_name 60 10 120 300 srvlogin/srvpasswd /\$SYBASE/\$SYBASE_ASE/install/RUNSERVER_file_name

Where:

- *server_name* is the name of the companion server
- loghost-loghost_name is the name of the logical host on which the companion server is registered.
- 60,10,120,300 indicate the probe cycle time, connectivity probe cycle count, probe timeout, and restart delay respectively.
- *srvlogin/srvpasswd* is the login name and password the cluster subsystem uses to monitor and shut down the ASE server.
- RUNSERVER_file_name is the run server file for the companion server.

For example to register primary companion MONEY1 on loghost *loghost-MONEY1*:

hasybase insert MONEY1 loghost-MONEY1 60 10 120 300 sa//SYBASE120/\$SYBASE_ASE/install/RUN_MONEY1

To register secondary companion PERSONEL1 on logical *loghost-PERSONEL1*:

hasybase insert PERSONEL1 loghost-PERSONEL1 60 10 120 300 sa/ /SYBASE120/\$SYBASE_ASE/install/RUN_PERSONEL1

See your Sun documentation for more information about the hasybase command.

7 Issue the hasybase command to start the primary and secondary companions:

```
hasybase start companion_name
```

This will also invoke the monitors for both companion servers.

Where *companion_name* is the name of the companion you want to start monitoring. For example, to begin monitoring MONEY1:

hasybase start MONEY1

Note hasybase starts the companions automatically if they are not already running when you issue the command.

Configure Companion Servers for Failover

Perform the tasks in this section to configure the Adaptive Servers as primary and secondary companions in a high availability system.

Run sp_companion with do_advisory Option

You must configure the secondary companion with sufficient resources to perform the work of both servers during failover. The secondary companion may have attributes that will prevent a successful cluster operation. For example, if both the primary and secondary companions are configured for 250 user logins, during failover, the secondary companion only has the resources for half the number of potential user logins necessary. Instead, both MONEY1 and PERSONEL1 should be configured for 500 user logins.

The sp_companion do_advisory option checks the configuration options on both the primary and the secondary companion to make sure a cluster operation (such as configuring an Adaptive Server as a secondary companion) will be successful. sp_companion do_advisory advises you of any configuration options that should be changed.

See Chapter 6, "Running do_advisory" for a complete description of the sp_companion do_advisory option.

Configure for Asymmetric Configuration

Use sp_companion to configure the primary companion for asymmetric configuration:

sp_companion"primary_server_name"configure with_proxydb_null_login_name_password

Where:

- *primary_server_name* is the name of the primary Adaptive Server as defined in the interfaces file entry and in sysservers.
- The with_proxydb indicates that proxy databases are created on the secondary companion for all databases other than system databases. Any subsequent databases that are added also create proxy databases.
- *login_name* is the name of the user performing this cluster operation (they must have the ha_role).
- password is the password of the person performing this cluster operation

This example configures an Adaptive Server named PERSONEL1 as a secondary companion:

sp_companion "PERSONEL1", configure, with_proxydb, null, sa, Odd2Think
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server:'MONEY1' to Server:'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.

```
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
                     If user databases already exist while you are using sp_companion, you see
                     messages similar to these:
Step: Created proxy database 'pubs2'
 Step: Proxy status for database has been set. Please Checkpoint the database
'pubs2'
 Step: Server configured in normal companion mode"
 Starting companion watch thread
```

See "Asymmetric Companion Configuration" on page 17 for more information about asymmetric configuration.

Configure for Symmetric Configuration

After you configure your companions for asymmetric failover, you can configure them for symmetric configuration. In a symmetric configuration, both servers act as primary and secondary companions. See Figure 3-2 on page 20 for a description of symmetric configuration.

Issue sp_companion from the secondary companion to configure it for symmetric configuration. Use the same syntax as for asymmetric configuration. See ""Configure for Asymmetric Configuration" on page 137," above, for a description of the syntax for sp_companion.

The following example adds an Adaptive Server named MONEY1 as the secondary companion to the Adaptive Server named PERSONEL1 described in "Configure for Asymmetric Configuration" on page 137:

```
sp_companion 'MONEY1', configure, with_proxydb, null, sa, Think2Odd
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Administrating Sybase's Failover

This section includes information about using Sybase Failover.

Failing Back to the Primary Companion

Note When you register the logical hosts, disable the automatic failback option. Failback should be a planned event.

Failback moves the primary companion's shared disks from the secondary node back to the primary node and starts the primary companion on the primary node.

1 After your primary host is ready to take over the primary companion, issue this command from the secondary companion:

```
sp_companion primary_companion_name, prepare_failback
```

Where *primary_companion_name* is the name of primary companion server.

This command moves the primary companion's logical host to the primary host.

For example, to fail back the primary companion MONEY1, issue this command from the secondary companion PERSONEL1:

```
sp_companion MONEY1, prepare_failback
```

2 Make sure the primary companion's logical host is moved successfully to the primary host by issuing this command:

```
haget -f mastered
```

The output shows the primary host monitoring the logical host of the primary companion.

3 Start the primary companion:

```
hasybase start primary_companion_name
```

For example to start the primary companion MONEY1:

```
hasybase start MONEY1
```

4 To resume normal companion mode, issue the following from the primary companion.

```
sp_companion secondary_companion_name, resume
```

Where *secondary_companion_name* is the name of the secondary companion server. For example, to resume normal companion mode for primary companion MONEY1:

```
sp_companion PERSONEL1, resume
```

Note You cannot connect clients with the failover property (for example isql - Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Suspending Normal Companion Mode

Suspended mode temporarily disables the ability of the primary companion to fail over to the secondary companion. To switch from normal companion mode to suspended mode:

1 Stop the high availability subsystem from monitoring the primary and secondary companion as resources. As "root," issue:

```
hasybase stop primary_companion_name hasybase stop secondary_companion_name
```

For example, to stop monitoring primary and secondary companions MONEY1 and PERSONEL1:

```
hasybase stop MONEY1 hasybase stop PERSONEL1
```

2 Suspend normal companion mode. From the secondary companion, issue:

```
sp_companion companion_name, suspend
```

For example, to suspend primary companion MONEY1 for maintenance, connect to secondary companion PERSONEL1 and issue:

```
sp_companion MONEY1, suspend
```

To put the entire logical host in maintenance mode, refer to Sun Cluster System Administration Guide for details.

Resuming Normal Companion Mode

To move from suspended mode to normal companion mode:

- 1 Make sure both companions are running.
- 2 Begin monitoring the primary and secondary companion as resources. Issue the following as root:

```
hasybase start primary_companion_name hasybase start secondary_companion_name
```

For example, to begin monitoring primary and secondary companions MONEY1 and PERSONEL1:

```
hasybase start MONEY1 hasybase start PERSONEL1
```

3 Resume normal companion mode. From the secondary companion, issue:

```
sp_companion primary_companion_name, resume
```

For example, to resume normal companion mode for primary companion MONEY1:

```
sp_companion MONEY1, resume
```

Note You cannot connect clients with the failover property (for example isql -Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Dropping Companion Mode

To drop companion mode, issue:

```
sp_companion companion_name, "drop"
```

Dropping companion mode is an irreversible process; you must reconfigure the Adaptive Servers companion servers before you they will failover in a high availability system and retain all the functionality that Sybase's Failover provides. However, the companion server are still a monitored by the high availability subsystem. To stop the high availability subsystem from monitoring the companions, issue:

hasybase stop companion_server_name

Troubleshooting Failover for Sun Cluster

This section includes troubleshooting information about common errors.

When you shut down a companion, it is restarted on the same node instead
of failing over the first time. It fails over on the second shutdown. This is
an issue with the Sun Monitor.

As a workaround, set *restart_delay* to a large value (say, 50000) when you issue *hasybase* insert (step 6 on 158) so the companion always fails over within the time specified by the *restart_delay* value if the companion is shut down. To use this workaround, you must start the companion using the hasybase start command; you cannot start the companion using the Sybase RUNSERVER file.

- Sybase has not analyzed the hasybase_config_V1 file for Adaptive Server version 12.5.
- If any of your nodes have a large number of remote NFS mounts, you may see NFS errors, and your response time from this node may be slow when the logical host is deported from this node. Specifically, when you issue sp_companion...prepare_failback from the secondary node, and the primary companions logical host is being deported to the primary host, you will see a slow response from the secondary node. This is temporary, and should revert to the normal response time in a few minutes. To avoid this, make sure your secondary host is working with a normal response time before you issue sp_companion...resume from the primary host.
- If your cluster includes only two nodes and does not include any quorum disks, and a node in your cluster fails, split-brain partitions occur and failover does not proceed without user intervention. Every 10 seconds, the system displays:

*** ISSUE ABORTPARTITION OR CONTINUEPARTITION ***

along with the commands you must issue to either abort or continue. To continue, issue:

scadmin continuepartition <localnode> <clustername>

To avoid this situation, make sure you have quorum disks defined on both nodes.

- Error message 18759. If a companion server issues error message 18750, check the @@cmpstate of your servers. If your primary companion is in normal companion mode, but the secondary companion is in secondary failover mode, your cluster is in an inconsistent state, and you need to manually recover from this. This inconsistent state may be caused by an sp_companion 'prepare_failback' command failing on the secondary companion. To recover from this, perform the following steps manually:
 - a Issue the following to stop monitoring both companion servers:

hasybase stop companion_name

- b Shut down both the primary and the secondary companions.
- c As root, issue the following to move the primary logical host back to the secondary node:

haswitch secondary_host_name primary_log_host

- d restart the secondary companion.
- e Repair all databases marked "suspect." To determine which databases are suspect, issue:

```
select name, status from sysdatabases
```

Databases marked suspect have a status value of 320.

f Allow updates to system tables:

```
sp_configure "allow updates", 1
```

g For each suspect failed over database, perform the following:

```
1> update sysdatabase set status=status-256 where
name='database_name'
2> go
1> dbcc traceon(3604)
2> go
1> dbcc dbrecover(database_name)
2> go
```

h From the secondary companion, issue:

```
sp_companion primary_companion_name, prepare_failback
```

For example, from primary companion MONEY1:

```
sp_companion MONEY1, prepare_failback
```

Make sure that this command executes successfully.

i Issue the following to resume monitoring the primary companion:

```
hasybase start primary_companion_name
```

Recovering from a Failed prepare_failback

During a failback, if prepare_failback was executed successfully on the secondary companion but the primary companion fails to boot, perform the following to rollback and then reissue the prepare_failback command:

- 1 Check the primary companion's errorlog and the HADBMS error log to find the reason the server failed to boot, and correct the problems.
- 2 Issue the following to stop monitoring the primary companion:

```
hasybase stop primary_companion_name
```

3 As root, issue the following to move the primary logical host back to the secondary node:

```
haswitch seconary_host_name primary_log_host
```

4 Login to the secondary companion and issue:

```
dbcc ha_admin ("", "rollback_failback")
dbcc ha_admin ("", "rollback_failover")
```

Your companion servers should both be back in the failover mode. For more information about dbcc ha_admin, see "dbcc Options for High Availability Systems" on page 177.

5 Reissue sp_companion...prepare_failback on the secondary companion.

Location of the Logs

Use this information for debugging your high availability subsystem:

- Adaptive Server error log (the location is defined in the RUNSERVER file)
- Messages from HASYBASE layer (located in /var/opt/SUNWscsyb/hadbms.log
- Console log located in /var/adm/messages
- CCD logs are located in /var/opt/SUNWCluster/ccd/ccd.log

CHAPTER 11 Configuring Adaptive Server for Failover on Windows NT

This chapter lists the steps necessary to configure Adaptive Server for Failover on Windows NT.

It includes the following sections:

Name	Page
Configure Hardware and Operating System for High Availability	147
Prepare Adaptive Server for HA Configuration	148
Configuring Windows NT for Failover	153
Configure Windows NT for Failover Using the Cluster Administrator	155
Configuring and Securing Microsoft Cluster Server	157
Troubleshooting Sybase Failover on Windows NT	160

Configure Hardware and Operating System for High Availability

Sybase high availability requires the following hardware and system components:

- Windows NT Enterprise Edition (with Service Pack 6 and 6a) and Microsoft Cluster Server installed on both nodes, residing on local disk storage with the same path on both nodes (for example, C:\WINNT and C:\WINNT\Cluster on both nodes).
- A Microsoft certified cluster. See your Microsoft documentation for a description of what constitutes a certified cluster.
- Adaptive Server software installed on both cluster nodes, with the Sybase release directory (%SYBASE%) residing on local disk storage on the nodes (rather than shared disk storage).
- Sybase data devices on shared disk drives.

 Both Adaptive Servers have an independent shared disk (or set of shared disks) for their data device storage. This area of shared disk stores all the companion database device files. The other companion cannot use this area of shared disk for any of its data devices.

Prepare Adaptive Server for HA Configuration

Perform the tasks in this section to prepare Adaptive Server for a high availability configuration.

Install Adaptive Servers

Install both the primary and secondary Adaptive Servers according to the instructions in the Windows NT installation guide. Do not use the machine name as the Adaptive Server name.

The primary companion can be either a newly installed Adaptive Server, or it can be upgraded from a previous version of Adaptive Server with existing databases, users, and so on.

The secondary companion must be a newly installed Adaptive Server without any user logins or user databases. This ensures that all user logins and database names are unique within the cluster. After configuration for failover is complete, you can add user logins and databases to the secondary companion.

Place all data and log devices (including the master and sybsystemprocs devices) on dedicated shared disks, and the corresponding cluster resources must be in a dedicated MSCS group.

If you are installing on the local disk, make sure any databases are created on the shared disk.

See Installing Adaptive Server and OmniConnect for Windows NT for more information.

Changing the Domain Administration Account

After you install the Adaptive Servers, they run under an operating system account known as "LocalSystem." For a regular installation of Adaptive Server, this works fine, however, for a clustered operation, the Adaptive Server must be able to communicate over the network to the other cluster node using Windows NT operating system services. Because the Local System account is not allowed to access any NT operating system services related to the network, it cannot communicate with the other node. You must reconfigure both Adaptive Servers to run under a domain administration account.

To configure Adaptive Server to run as a domain administrator:

- 1 Start the Services application from the Windows NT Control Panel.
- 2 Select the service corresponding to the Adaptive Server. Its service name uses this syntax:
 - Sybase SQLServer _ *server_name*For example, Sybase SQLServer_MONEY1
- 3 Click Startup to display the service's startup properties dialog box.
- 4 Select the This Account radio button from the Log On As group.
- 5 Enter a valid domain administration account name (for example, MYDOMAIN\AdminUser1). Enter and then confirm this account's password.
- 6 Click OK to save these changes.
- 7 Restart the Adaptive Server to use these changes.

Add Entries for Both Adaptive Servers to sql.ini

The *sql.ini* file must include entries for both companions. For example, the *sql.ini* file for the cluster described in this manual would have entries for both MONEY1 and PERSONEL1. The server entry in the *sql.ini* file must use the same network name that is specified in *sysservers*. For information about adding entries to *sql.ini*, see*Installing Adaptive Server and OmniConnect for Windows NT*.

Add Entries to sql.ini for Client Connections During Failover

By default, clients connect to the port listed in the query line of the server entry. If that port is not available (because that server has failed over), the client connects to the server listed in the hafailover line of the server entry in sql.ini. Here is a sample *sql.ini* file for a primary companion named MONEY1 and a secondary companion named PERSONEL1:

```
[MONEY1]
query=TCP,FN1,9835
master=TCP,FN1,9835
hafailover=PERSONEL1
[PERSONEL1]
query=TCP,HUM1,7586
master=TCP,HUM1,7586
hafailover=MONEY1
```

Use dsedit to add entries to the *sql.ini* file. If *sql.ini* entries already exist, you must modify them to work for Failover.

See Installing Adaptive Server and OmniConnect for Windows NT for information about dsedit.

Create New Default Device Other Than Master

The master device is the default device in a newly installed Adaptive Server. This means that, if you create any databases (including the proxy databases used by Failover), they are automatically created on the master device. However, adding user databases to master makes it more difficult to restore the master device from a system failure. To make sure that the master device contains as few extraneous user databases as possible, create a new device using disk init (make sure this device is on a dedicated shared disk). Use sp_diskdefault to specify the new device as the default before you configure Adaptive Server as a companion for failover. For example, to add a new default device named *money default 1* to the MONEY1 Adaptive Server, enter:

```
sp_diskdefault money1_default1, defaulton
```

The master device continues to also be a default device until you suspend it as the default device:

```
sp_diskdefault master, defaultoff
```

See the *Adaptive Server Reference Manual* for more information about disk init and sp_diskdefault.

Add Primary Companion as a Local Server

Using sp_addserver, list the local server as the local server in *sysservers* using the network name specified in the *sql.ini* file. For example, if the companion MONEY1 uses the network name of MONEY1 in the *sql.ini* file:

```
sp_addserver MONEY1, local, MONEY1
```

You must reboot Adaptive Server for this change to take effect.

Add Secondary Companion to sysservers

Add the secondary companion as a remote server in sysservers:

```
sp_addserver server_name
```

By default, Adaptive Server adds the server with a srvid of 1000. You do not need to reboot Adaptive Server for the change to take effect.

Run insthasy to Install HA Stored Procedures

Run the *insthasy* script on both Adaptive Servers. The *insthasy* script:

- Installs the stored procedures required for Failover (for example, sp_companion).
- Installs the SYB HACMP server in sysservers.

You must have System Administrator privileges to run the *insthasy* script.

insthasv is located in the *%SYBASE%\ASE-12_5\scripts* directory. To execute *insthasv*, enter:

%SYBASE%\OCS-12_5\bin\isql -Usa -Ppassword -Sservername < %SYBASE\ASE-12_5\scripts\insthasv

insthasv prints messages as it creates stored procedures and creates the SYB_HACMP server.

Assign ha_role to SA

You must have the ha_role on both Adaptive Servers to run sp_companion. To assign the ha_role, issue the following from isql:

```
sp_role "grant", ha_role, user_name
```

You must log out and then log back in to the Adaptive Server for the change to take effect.

Verify Configuration Parameters

You must enable the following configuration parameters before you configure Adaptive Server for failover:

- enable CIS enables Component Integration Services (CIS). This configuration parameter is enabled by default.
- enable xact coordination enables Distributed Transaction Management (DTM). This configuration parameter is enabled by default.
- enable HA enables Adaptive Server to function as a companion in a high availability system. enable HA is off by default. This configuration is static, so you must reboot Adaptive Server for it to take effect. This parameter causes a message to be written to your error log stating that you have started the Adaptive Server in a high availability system.

See the *System Administration Guide* for information about enabling configuration parameters.

Run sp_companion with do_advisory Option

You must configure the secondary companion with sufficient resources to perform the work of both servers during failover. For example, if both the primary and secondary companions are configured for 250 user logins, during failover, the secondary companion has only half the number of potential user logins necessary. MONEY1 and PERSONEL1 should both be configured for 500 user logins.

The sp_companion do_advisory option checks the configuration options on both the primary and the secondary companion to make sure a cluster operation (such as configuring an Adaptive Server as a secondary companion) will be successful. sp_companion do_advisory advises you of any configuration options you should change.

Configuring Windows NT for Failover

You can configure Failover on Windows NT either from the command line or using the Cluster Administrator. Configuring from the command line is described below; configuring with the Cluster Administrator is described in "Configure Windows NT for Failover Using the Cluster Administrator" on page 155.

If you are configuring for a symmetric setup, you must first configure the cluster for an asymmetric setup.

Configure for Asymmetric Configuration from the Command Line

To configure the primary companion for asymmetric configuration, enter:

sp_companion "primary_server_name", configure, with_proxydb, login_name,
password, cluster_login, cluster_login_password

Where:

- *primary_server_name* is the name of the primary Adaptive Server as defined in the *sql.ini* file entry and in sysservers.
- The *with_proxydb* indicates that proxy databases are created on the secondary companion for all databases other than system databases. Any subsequent databases that are added also create proxy databases.
- *login_name* is the name of the user performing this cluster operation (they must have both the ha_role and sa_role).
- password is the password of the person performing this cluster operation.
- *cluster_login* The login that the high availability subsystem uses to log in to the companion to control it. This login must exist in the primary before running sp_companion...configure and must have sa_role and ha_role.
- cluster_login_password is the user's password for logging in to the cluster.

This example configures an Adaptive Server named PERSONEL1 as a secondary companion:

```
1> sp_companion "PERSONEL1", configure, with_proxydb, sa, MyPassword,
sa_cluster_login, MyClusterPassword
2> go
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server:'MONEY1' to Server:'PERSONEL1'
```

```
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
                    If user databases already exist when run sp_companion, you see these
                    messages:
```

Step: Created proxy database 'pubs2'
Step: Proxy status for database has been set. Please Checkpoint the database

Step: Server configured in normal companion mode" Starting companion watch thread

Before you configure the companions for symmetric configuration, you must first configure them for asymmetric configuration.

See "Asymmetric Companion Configuration" on page 17 for more information about asymmetric configuration.

Configure for Symmetric Setup from the Command Line

You must configure your companions for an asymmetric setup before you can configure them for a symmetric setup. In a symmetric configuration, both servers act as primary and secondary companions. See "Symmetric Companion Configuration" on page 19 for a description of symmetric configuration.

'pubs2'

Issue sp_companion from the secondary companion to configure it for symmetric configuration. Use the same syntax as for asymmetric configuration.

The following example adds an Adaptive Server named MONEY1 as the secondary companion to the Adaptive Server named PERSONEL1 described in "Configure for Asymmetric Configuration from the Command Line" on page 153:

```
1> sp_companion 'MONEY1', configure, with proxydb, sa, MyPassword,
sa_cluster_login, MyClusterPassword
2> go
Server 'MONEY1' is alive and cluster configured.
Step: Access verified from Server: 'MONEY1' to Server: 'PERSONEL1'
Server 'PERSONEL1' is alive and cluster configured.
Step: Access verified from Server: 'PERSONEL1' to Server: 'MONEY1'
(1 row affected)
Step: Companion servers configuration check succeeded
Step: Server handshake succeeded
Step: Master device accessible from companion
Step: Added the servers 'MONEY1' and 'PERSONEL1' for cluster config
Step: Server configuration initialization succeeded
Step: Synchronizing server logins from companion server
Step: Synchronizing remoteserver from companion server
Step: Synchronizing roles from companion server
Step: Synchronizing server-wide privs from companion server
Step: User information syncup succeeded
Step: Server configured in normal companion mode
```

Configure Windows NT for Failover Using the Cluster Administrator

The Cluster Administrator utility is a graphical user interface that walks you through the configuration process. These section assumes that the Microsoft Cluster Server is installed on your system.

- 1 Create a cluster group. See you Microsoft Cluster Server documentation for information.
- 2 Move the dedicated shared disks for the companion you are configuring into the cluster group you created in step 1. See your Microsoft Cluster Server documentation for information.
- 3 Select | Administrative Tools | Cluster Administrator.
- 4 Select File | Resource | New Resource.
- 5 On the New Resource screen enter:
 - Name the name of the package you are configuring.
 - Description a brief description of the package. This field is not required.
 - Resource type select Sybase Companion Server
 - Group group in which you want this cluster included. This field is not required
 - Click OK to create this group.
- 6 Select Change Group then select the name of the group to move the physical disk resources (data and log devices) of the primary companion to this new group. Click OK. You see the Possible Owners screen.
- 7 The Possible Owners screen specifies the nodes on which this resource can be brought online. Both nodes must be listed as possible owners in the right-hand window of this screen. If the list is not correct, use Add or Remove to correct it. Select Next.
- 8 The Dependencies screen lists the services that must be brought online first before starting this resource. Make sure the shared disk device is listed as a dependency. Select Next.
- 9 On the ASE Server Information screen enter:
 - The name of the Adaptive Server you are configuring as the primary companion.
 - The System Administrator login for this companion (this must be "sa"
 - The System Administrator password for this login.
 - A password check to make sure the password you entered is correct.
 Select Next.

10 Enter the name of the Adaptive Server that is to be the secondary companion in the Companion Server Information field.

To configure the companions in a symmetric setup, select symmetric. Select Next.

- 11 On the Cluster Parameters screen, select Use System Generated Cluster Login. This provides a system-generated setup log that is used when the cluster logs into the Adaptive Server. Select Next. (Alternatively, you can create the login on the primary companion, assign it both the sa_role and ha_role before you perform this step.)
- 12 (Optional) On the Setup Options screen, enter the path to the error log that records the steps made during this configuration (this log is very helpful if you need to call Technical Support). Select Finish.
- 13 The next screen lists the configuration that you have selected for this cluster configuration. Select Back and re-enter the appropriate data to change any information. When the configuration is correct, select Next to configure this cluster resource.

You see a series of messages as the two Adaptive Servers are configured. If any error messages appear, address the issues and select Next. You do not have to start over again.

When the configuration is complete, the companions are in normal companion mode in either an asymmetric or symmetric setup, depending on what you specified in the Companion Server Information screen.

Configuring and Securing Microsoft Cluster Server

This section describes the steps for setting the pending timeout and failback properties for the primary companion's cluster resource. If you are configuring a symmetric setup, you must set the properties for both companions.

• When the Microsoft Cluster Server (MSCS) takes the cluster resource for the primary companion on or off line, it allows for a certain amount of time to perform its processing before assuming that the operation will not complete. By default, this amount of time is 180 seconds (3 minutes). This value is known as the "pending timeout," and can be set for each resource in the MSCS cluster. For the Sybase Companion Server resource, the pending timeout period must be long enough to boot the Adaptive Server, run recovery on its databases, and possibly execute sp_companion resume. For companions that have large databases, it is likely that this processing will take more than 180 seconds, and you should set the pending timeout property to a higher number.

If you are repairing or restarting the primary node after a failover, MSCS
automatically fails back to the primary node as soon as the primary node
comes back up unless the MSCS group containing the Sybase Companion
Server resource is set to not automatically fail back.

To configure both of these properties:

- 1 Select Start | Administrative Tools | Cluster Administrator.
- 2 From the Cluster Administrator window, select Configure an Existing Resource.
- 3 Select Advanced from the Properties window.
- 4 Change the Pending Timeout property to a value that is comfortably larger than the longest time the server takes to recover, plus about 2 minutes.
- 5 Select Failback and make sure the Prevent Failback radio button is selected.
- Click OK.

Check the MSCS Configuration

Use the Cluster Administrator, to verify the configuration of MSCS is correct:

- There should be a new cluster resource of type "Sybase Companion Server" for each companion that can fail over. In an asymmetric setup, there is one of these resources, for a symmetric setup, there are two of these resources.
 - The names of these resources are same as the names of the primary and secondary companions they are managing. For example, if you created an asymmetric setup where PERSONEL1 is the secondary companion for MONEY1, there should be a new cluster resource called MONEY1.
- The new cluster resources described above should all be in their own group, which is named *companion_name_GRP*, and where *companion_name* is the name of the companion server resources they contain.

 The cluster group described above should contain one for each physical cluster disk upon which the companions data devices reside.

Securing the MSCS Cluster

The Sybase integration software that interfaces MSCS to Adaptive Server requires a login (with ha_role and sa_role) and password for the Adaptive Server you are configuring as a companion server. This allows the integration software to log into Adaptive Server when it needs to control it for cluster operations.

The login and its password are stored as part of the Windows NT registry Cluster Database (under *HKLM\Cluster*). This information is encrypted to prevent users from obtaining privileged login information by browsing the registry using tools like *REGEDIT.EXE* and *REGEDT32.EXE*. However, as with any reversible encryption, there is a possibility that a user could break the encryption. To address this possibility, Sybase recommends that you protect the appropriate area of the registry using a Discretionary Access Control List (DACL) that allows only administrators access to the information.

Perform the following to encrypt the cluster login and password

- 1 Run REGEDT32.EXE.
- 2 From the window titled HKEY_LOCAL_MACHINE on Local Machine, Double click on the Cluster folder. A subtree opens containing registry keys.
- 3 Select the Resources registry key.
- 4 Select Permissions from the Security menu. A dialog called Registry Key Permissions is displayed.
- 5 Select Remove from the Registry Key Permissions dialog box to remove all entries displayed except CREATOR OWNER and *machine_name\Administrators*, where *machine_name* is the local machine name. This prevents anyone except administrative users from reading this part of the registry
- 6 Click OK to commit the changes

Repeat this process on both cluster nodes.

Troubleshooting Sybase Failover on Windows NT

This section includes troubleshooting information about common errors.

Error Message 18750

If a companion server issues error message 18750, check the @@cmpstate of your servers. If your primary companion is in normal companion mode, but the secondary companion is in secondary failover mode, your cluster is in an inconsistent state, and you need to manually recover from this. This inconsistent state may be caused by an sp_companion 'prepare_failback' command failing on the secondary companion. You can determine whether this happened by examining the log on the secondary node. To recover from this, perform the following steps manually:

- 1 Reboot the secondary companion.
- 2 Repair all databases marked "suspect." To determine which databases are suspect, issue:

```
select name, status from sysdatabases
```

Databases marked suspect have a status value of 320.

3 Allow updates to system tables:

```
sp_configure "allow updates", 1
```

4 For each suspect, failed-over database, perform the following:

```
1> update sysdatabases set status=status-256 where name='database_name'
2> go
1> dbcc traceon(3604)
2> go
1> dbcc dbrecover(database_name)
2>go
```

5 From the secondary companion, issue:

```
\verb|sp_companion|| \textit{primary_companion}| \textit{name}, \textit{prepare\_failback}|
```

For example, from secondary companion PERSONEL1:

```
sp_companion MONEY1, prepare_failback
```

Make sure that this command executes successfully.

6 Make sure the primary companion is up and running, a then resume normal companion mode. From the primary companion, issue:

```
sp_companion secondary_companion, resume
```

For example, from the primary companion MONEY1:

```
sp_companion PERSONEL1, resume
```

Make sure the Sybase Companion Server resource for the companion relationship is located on the primary node (use Move Group to move it if not) and is Offline. Then, bring the resource online using the Cluster Administrator.

Recovering from a Failed prepare_failback

During a failback, if prepare_failback was executed successfully on the secondary companion but the primary companion fails to boot, perform the following to rollback and then reissue the prepare_failback command:

- 1 Check the primary companion's system event log to find the reason the server failed to boot, and correct the problems.
- 2 Check that the MSCS group that contains the resource for the primary server is located on the secondary node. If not, use Move Group to move it there
- 3 Login to the secondary companion and issue:

```
dbcc ha_admin ("", "rollback_failback")
dbcc ha_admin ("", "rollback_failover")
```

- 4 Verify secondary companion is in normal companion mode
- 5 Check that the MSCS resource for the primary server is online. If not, manually bring the resource online using the Cluster Administrator.
- 6 As root, start up the package for the primary companion to run on secondary node.

```
/usr/sbin/cmrunpkg -n <secondary_node> primary_companion_package_name
```

Your secondary companion is now in failover mode. Once you verify that everything is ready for the primary companion to failback to normal companion mode, you can either issue sp_companion...prepare_failback or Move Group.

APPENDIX A Troubleshooting Second Point of Failures

This chapter discusses common problems that result from secondary point of failures with the high availability subsystem.

Troubleshooting with dbcc ha_admin

Sybase's Failover includes dbcc ha_admin, which addresses second point of failures. A second point of failure for a high availability system occurs when the primary companion is already in failover mode, and another point in the system fails.

See "dbcc Options for High Availability Systems" on page 177 for information about dbcc ha_admin syntax and a complete list of options.

Re-Installing installmaster and installhasvss

Perform the steps in the following sections to re-install either *installmaster* or *installhasyss*.

Re-Installing installmaster

After you install *installmaster* on a companion server, you should only re-run this script if the stored procedures it creates are corrupted, or if you need to install a newer version of *installmaster*. dbcc ha_admin (' ', state_machine) temporarily moves the companion to single-server mode so the *installmaster* can safely reinstall or update the stored procedures. Do not run *installmaster* without running dbcc ha_admin.

Note Because dbcc ha_admin moves the companion to single-server mode, you should only run this command when there is no concurrent activity.

Preform the following to re-install *installmaster*:

1 Run dbcc ha_admin to move the local companion server to single-server mode:

```
dbcc ha_admin (' ', 'state_machine', 'halt')
```

Where ' 'is used for a placeholder.

- 2 Re-run installmaster.
- 3 Run dbcc ha_admin to return the companion server to its original mode:

```
dbcc ha_admin (' ', 'state_machine', 'restart')
```

4 You *must* re-install *installhasvss* after you re-install *installmaster*. See "Re-Installing installhasvss" on page 164, for more information.

Re-Installing installhasvss

After you install *installhasvss* on a companion server, you should only re-run this script if the stored procedures it creates are corrupted, or if you need to install a newer version of *installhasvss*. dbcc ha_admin ('', state_machine) temporarily moves the companion to single-server mode so the *installhasvss* can safely reinstall or update the stored procedures. If you attempt to run *installhasvss* without running dbcc ha_admin, the companion issues the following error message:

```
Server is not in single-server mode.

Please run dbcc ha_admin (' ', 'state_machine', 'halt') and try again
```

Note Because dbcc ha_admin moves the companion to single-server mode, you should only run this command when there is no concurrent activity.

Preform the following to re-install installhasvss:

- 1 Make a note of the srvnetname for the SYB_HACMP entry in sysservers. When it is configured for Sybase Failover, SYB_HACMP points to the companion server's svrnetname (for example, the srvnetname for the SYB_HACMP entry on companion server MONEY1 is PERSONEL1). If the local node crashes while you are re-running *installhasvss*, this name is removed from sysservers, and you will have to replace it manually.
- 2 Run dbcc ha_admin to move the companion to single-server mode:

```
dbcc ha_admin (' ', 'state_machine', 'halt')
```

Where ' 'is used for a placeholder.

3 Re-run *installhasvss*. After *installhasvss* finishes, the companion server reverts to its original mode.

If the node crashes after you perform step 2, above, the srvnetname of the remote server is removed from sysservers. If this occurs, add the name of the remote server to sysservers by issuing:

```
sp_addserver SYB_HACMP, null, 'remote_server_svrnetname'
```

Run dbcc ha_admin to return the companion server to its original mode:

```
dbcc ha admin (' ', 'state machine', 'restart')
```

Using dbcc ha_admin to Address Second Point of Failures for Failover and prepare_failback

dbcc ha_admin includes the rollback_failover and rollback_failback options. These dbcc options should be only as a last resort, and only by System Administrators who are knowledgeable about the high availability subsystem.

These options allow you to rollback the steps performed by:

- A failover that did not complete because of either a problem with the high availability subsystem (for example, all the disks were not available during the failover, so the companion marks all the databases as suspect) or the secondary companion crashed during the failover.
- A sp_companion...prepare_failback the did not complete because of either a problem with the high availability subsystem or the primary companion failed to reboot during the failback steps.

You must preform platform specific steps before you issue either dbcc ha_admin rollback_failover or rollback_failback. See the configuration chapter for your platform for information.

Error Messages 18805, 18769, 18836

The following are common error messages you may receive:

• Error message 18805 –

Warning: Server '%1!' is configured for ASE HA services. The networkname in its SYB_HACMP entry does not point to the local server. If this is due to an earlier failed cluster command, refer to the System Administration Guide

If the local node is running in single-server mode and the srvnetname entry for SYB_HACMP is set correctly, its network name is the same as the local servers network name. This error occurs when SYB_HACMP's network name is set another server's network name. If this occurs because of an earlier failed cluster operation, use sp_addserver to set the srvnetname of SYB_HACMP to the local servers network name. Note that during normal companion mode, the svrnetname for SYB_HACMP always points to the remote companion's network name, and should never be changed.

Error message 18769 –

The HA cluster is currently in use for other cluster operations. Retry the command later. If the problem persists, it may be due to an earlier failed cluster command; check the System Administration Guide (Error %1!).

All cluster operations receive a cluster-wide lock and then immediately release the lock when they are done. This error occurs when you perform a cluster operation but the previous cluster operation did not release the cluster-wide lock. For information about releasing a cluster-wide lock, see "Cluster Locks in a High Availability Node" on page 14.

• Error message 18836 –

Configuration operation '%1!' can not proceed due to Quorum AdvisoryCheck failure. Please run 'do_advisory' command to find the incompatible attribute and fix it

sp_companion checks a series of quorum attributes to confirm the compatibility between the companion servers. One of your companion servers has attribute settings that are not compatible. Run do_advisory for a list of the problem attributes. See Chapter 6, "Running do_advisory" for information.

APPENDIX B

Changes to Commands, System Procedures, System Databases, and New dbcc Commands, and Functions

This chapter discusses the changes to commands, system procedures, and system databases when Adaptive Server is configured for failover.

Table 11-1: Changes to commands in asymmetric and symmetric mode

Command	Asymmetric setup	Symmetric setup
create role	During normal	These commands have
add role	companion mode, any	the same behavior in
drop role	changes made to the primary companion	symmetric mode as they have in
alter role	with these commands are synchronized with the secondary companion server.	asymmetric configuration.
	During failover mode, the secondary companion is updated with create role, create role and alter role changes. The primary companion is updated with this information during failback mode.	
	You cannot run drop role during failover mode.	
	You cannot run these commands during suspended mode.	

Command	Asymmetric setup	Symmetric setup
create database	During normal companion mode, create database creates a proxy database on the secondary companion.	create database has the same behavior in symmetric setup as it has in asymmetric setup.
	During failover mode, create database is not allowed to run because the primary companion's model database is not in failover mode.	
	During failback mode, create database is allowed only under special circumstances.	
	You cannot run create database during suspended mode.	
alter database	During nomal companion mode, alter database adds 2MB of space to the database.	alter database has the same behavior in symmetric setup as it has in asymmetric setup.

Command	Asymmetric setup	Symmetric setup
disk init	During normal companion mode, disk init has the same behavior as in symmetric configuration. During failover mode, the secondary server can add devices to its local set by ensuring the unique device name space. During suspended mode, disk init cannot run.	During normal companion mode, disk init ensures that the secondary companion does not already have a disk with same physical and logical name, and that the secondary companion server can access the device. disk init is not allowed to run during failover mode because it cannot verify access to the disk on the primary companion. However, disk init is allowed to perform some special duties like log expansion. During suspended mode, disk init cannot run.
disk mirror disk remirror disk unmirror	Sybase mirroring is not supported for high availability	Sybase mirroring is not supported for high availability
drop database	During normal companion mode, drop database informs the companion server to free the database name space and may request to drop the proxy database.	This command has the same behavior in symmetric setup as is has in asymmetric setup.
	During failover mode, there are no restrictions on the drop database command. During suspended mode, you cannot run drop database.	

Command	Asymmetric setup	Symmetric setup
grant revoke	During normal companion mode, changes to permissions from these commands	This command has the same behavior in symmetric setup as is has in asymmetric
	are synchronized across the companion servers.	setup.
	During failover mode, there are no restrictions for grant. You cannot run revoke during failover mode.	
	During suspended mode, you cannot issue either grant or revoke.	
shutdown		
shutdown with nowait		

Changes to System Procedures in Adaptive Server Configured for Failover

Using proxy databases guarantees unique database names with the cluster, but it does not guarantee unique database IDs. The same database may have a different database ID before and after failover. Because the database IDs may change, system procedures are automatically recompiled after failover to make sure they do not use an incorrect or out-of-date database or object ID from sysprocedures.

During failover mode, Adaptive Server performs a domain check to make sure that, if there are system procedures with duplicate names in the two Adaptive Servers, the system procedure in the correct domain is run. This domain check is only performed in failover mode.

System Procedures Hold Table Lock When Modifying System Tables

System procedures cannot acquire table locks on system tables explicitly. However, in a system using Sybase's Failover, system procedures on both companions could attempt to modify the system tables at the same time. To prevent deadlocks, if you issue a system procedure to modify a system table, the system procedure acquires a table lock on the proxy table of the system table it is modifying. That is, if you issue a system procedure to alter the syslogins system table on primary companion MONEY1, the system procedure acquires a table lock on the syslogins proxy table on the secondary companion, PERSONEL1. The system procedure then modifies the syslogins proxy table on PERSONEL1, and the syslogins proxy table updates the syslogins system table on MONEY1. After the changes are committed, the table locks on the proxy syslogins system table are released. Any other system procedures that need to make changes to the same system table are in a queue for that table. After the lock is released, they acquire the table lock.

You can set the amount of time, in seconds, system procedures wait in the queue for the locked proxy system table with the sp_configure "dtm lock timeout period" command. For more information, See the dtm lock timeout period parameter description in "Setting Configuration Parameteres" in the *System Administration Guide*.

Changes to System Procedures in A Failover Configuration

This section describes the system procedures whose behavior changes when Adaptive Server is configured for Failover. After Adaptive Server is configured as a companion server:

- System procedures have no change to their default functionality when they are run in single-server mode.
- You cannot run any of the system procedures listed in Table 11-2 or Table 11-3 during failback mode.
- The first column of Table 11-2 and Table 11-3 "Normal Companion Mode," describes the behavioral changes for system procedures issued from an asymmetric primary, asymmetric secondary, or symmetric companion.
- The last column of Table 11-2 Table 11-3 "Failover Mode," describes the behavioral changes for system procedures issued during either asymmetric secondary failover or symmetric failover.

Table 11-2 lists the system procedures that change *server-wide* attributes (for example, the default language or the resource limit):

- During normal companion mode, all the system procedures listed in Table 11-2 must be run from master.
- These system procedures cannot be run during asymmetric secondary suspended mode or symmetric suspended mode.
- An X indicates that the system procedure does not run in the listed mode.

Table 11-2: Changes in system procedures that alter server-wide attributes

	Normal Companion	Asymmetric Primary Suspended	Failover	
System procedure	Mode	Mode	Mode	
sp_add_resource_limit				
sp_add_time_range				
sp_addexternlogin				
sp_addlanguage				
sp_addlogin				
sp_addremotelogin				
sp_addserver				
sp_defaultdb				
sp_defaultlanguage				
sp_drop_resource _limit	You must manually run this system procedure on the remote server as well to synchronize the companions	X	X	
sp_drop_time_range		X	X	
sp_dropexternlogin		X	X	
sp_droplanguage		X	X	
sp_droplogin		X	X	
sp_dropremotelogin		X	X	
sp_dropserver		X	X	
sp_locklogin				
sp_modify_resource _limit	You must manually run this system procedure on the remote server as well to synchronize the companions			

System procedure	Normal Companion Mode	Asymmetric Primary Suspended Mode	Failover Mode
sp_modify_time_range			
sp_password			
sp_remotelogin			
sp_remoteoption			
sp_serveroption			
sp_setlangalias			

Table 11-3 lists the system procedures that change the attributes of the database in which they are run (such as adding a user, alias, or group to the current database). You cannot run these system procedures from master during either secondary suspended or symmetric suspended mode. An X indicates that you cannot run the system procedure in the listed mode.

Table 11-3: System procedures that alter database-wide attributes when they are run in master

System procedure	Normal Companion Mode	Asymmetric Primary Suspended Mode	Failover Mode	Notes
sp_addalias				
sp_addgroup				
sp_addtype				
sp_adduser				
sp_changedbowner			X	See below for additional restrictions for this system procedure.
sp_changegroup	You must manually run this system procedure on the remote server as well to synchronize the companions			
sp_dropalias		X	X	
sp_dropgroup		X	X	
sp_droptype		X	X	
sp_dropuser		X	X	

System procedure	Normal Companion Mode	Asymmetric Primary Suspended Mode	Failover Mode	Notes
sp_renamedb			X	See below for additional restrictions for this system procedure.

sp_changedbowner and sp_renamedb cannot run during failover mode, and have the following additional behavior changes:

- sp_changedbowner After you run this procedure on local companion, you must manually run it on the remote server as well to synchronize the companions if the following are true:
 - You are not running this command in master.
 - The companion is in suspended or normal companion mode
 - The companion was configured using the with_proxydb option.
- sp_renamedb You must first run this system procedure in the primary database and then run it in the proxy database on the remote server, if the following are true:
 - You do not run this command in master
 - The companion is in suspended or normal companion mode
 - The companion is configured using the with_proxydb option

dbcc Options for High Availability Systems

Sybase Failover includes dbcc ha_admin, which addresses second point of failures. Second point of failures a situations in which a cluster operation fails because of problems with the high availability subsystem. For example, if you issue sp_companion 'prepare_failback' and the secondary companion crashes. dbcc ha_admin provides a method of backing out of the cluster operation. After dbcc ha_admin is complete, you can re-issue the cluster operation.

Note dbcc ha_admin should only by a System Administrator who is familiar with the high availability subsystem. Issuing this command at the wrong time may only further trouble an already problematic situation.

Table 11-4 includes information about the dbcc ha_admin options.

Table 11-4: dbcc ha_admin options

rable 11 4. about a_aamin options			
Option Name	Function	Syntax and Comments	
rollback_failback	Rolls back the effect of sp_companion prepare_failback and returns the companion to the failover mode. This command works irrespective of the results of prepare_failback command.	 dbcc ha_admin (" ", rollback_failback) Where " " is a required empty placeholder Can only be used in failback mode. Any failback threads waiting for the resume command are killed with this command. You may need to perform platform-specific steps to prepare you companions for rollback_failback option. See the configuration chapter for your platform for more information. This command is only issued from the secondary companion. 	
rollback_failover	Rolls back the effects of failover from the primary companion, and returns it to normal companion mode. rollback_failover does not affect the secondary companion.	 dbcc ha_admin (" ", rollback_failover) Where "" is a required empty placeholder This command can only be used in failover mode. You may need to perform platform-specific steps to prepare you companions for rollback_failover option. See the configuration chapter for your platform for more information. rollback_failover has no effect on the companion server that failed. The companion server that takes over the failed companion's work load resumes normal companion mode. This command is only issued from the secondary companion. This command works even when failover marked the databases "suspect" 	

Option Name	Function	Syntax and Comments
drop_failoverdb	Only used in failover mode. drop_failoeverdb drops the failed-over databases that could not be dropped with the drop database command. This command also cleans up the master_companion of all the metadata relating to the dropped database	dbcc ha_admin (" ", drop_failoverdb database_name) Where " is a required empty placeholder, and database_name is the name of the database you are dropping. Use as a last resort, when you must drop a database to complete the load of another database.
clusterlock	Releases cluster- wide locks that were left behind by a client performing a cluster operation	dbcc ha_admin (" ", clusterlock) For more information about cluster-wide locks and releasing them, see "Cluster Locks in a High Availability Node" on page 14.
state_machine	Moves the companion server to single-server mode.	dbcc ha_admin (' ', 'state_machine', 'halt') Where "" is a required empty placeholder. For information about using this option, see "Re-Installing installmaster and installhasvss" on page 163.
session	Invokes clients that are sleeping because of a failed sp_companionresu me. Clients that are invoked disconnect from the secondary companion and connect to the primary companion.	dbcc ha_admin (SYB_HACMP, session, "drop")

dbcc dbrepair Option for Sybase Failover

Sybase Failover adds the dropproxydb option to dbcc dbrepair.

Table 11-5: dbcc dbrepair dropproxydb option

Option Name	Function	Syntax and Comments
dropppoxydb	Drops proxy databases.	dbcc dbrepair(database_name, dropproxydb)
		Where <i>database_name</i> is the name of the database whose proxy database you are dropping.

APPENDIX C Open Client Functionality in a Failover Configuration

This chapter discusses the changes required for Open Client to work with Sybase's Failover.

CTLIB Application Changes

Note An application installed in a cluster must be able to run on both the primary and secondary companions. That is, if you install an application that requires a parallel configuration, the secondary companion must also be configured for parallel processing so it can run the application during failover.

You must modify all of your applications that are written with CTLIB API calls before they can work with Sybase's failover software. The following steps describe the modifications:

Set the CS_HAFAILOVER property using the ct_config and ct_con_props CTLIB API calls. You can set this property at either the context or the connection level. This property is set using the following syntax:

ct_config(context, action, CS_HAFAILOVER, buf, buflen, outlen)
ct_con_props(connection, action, CS_HAFAILOVER, buf, buflen, outlen)

2 Modify the interfaces file so clients fail over to the secondary companion.

The *interfaces* file includes a line labeled *hafailover* that enables clients for reconnect to the secondary companion when the primary companion crashes or you issue a shutdown with nowait, triggering failover.

See "Add Entries for Both Adaptive Servers to the Interfaces File" on page 48 for information about adding this line to the interfaces file.

- Write application failover messages according to the following parameters:
- As soon as the companion begins to go down, clients receive an
 informational message that failover is about to occur. Treat this as an
 informational message in the client error handlers.
- Once the failover property is set (from step 1) and the interfaces file has a
 valid entry for the *hafailover* server, the client connection is an failover
 connection, and clients reconnect to the secondary companion
 appropriately.

However, if the failover property is set but the interfaces file does not have a entry for the hafailover server (or vice-versa), then it is a not a failover connection. Instead, it is a normal non-high availability connection with the failover property turned off. The user must check the failover property to know whether or not the connection was a failover connection.

Add return codes.

When a successful failover occurs, the client issues a return value named CS_RET_HAFAILOVER, which is specific to the following CTLIB API calls:

```
ret = ct_results(cmd, result_type)
ret = ct_send(cmd)
```

CS_RET_HAFAILOVER is returned from the API call during a synchronous connection. In an asynchronous connection, these API `s issue CS_PENDING and the callback function returns CS_RET_HAFAILOVER. Depending on the return code, the customer can do the required processing, such as sending the next command to be executed.

2 Rebuild your applications, linking them with the libraries included with the failover software.

Note You cannot connect clients with the failover property (for example isql -Q) until you issue sp_companion resume. If you do try to reconnect them after issuing sp_companion prepare_failback, the client hangs until you issue sp_companion resume.

Glossary

Mode

This glossary describes terms used in this book. For a description of Adaptive Server and SQL terms, refer to the *Adaptive Server Glossary*.

Asymmetrical A high availability system consisting of one primary companion and one

secondary companion. In an asymmetric system, only the primary companion can failover. In this system, the secondary Adaptive Server is

also known as a "hot stand-by."

Companion Server Each Adaptive Server in a high availability system is a companion. One

of the Adaptive Servers is a **companion** (see below for definition) and the other is the **secondary** companion (see below for definition).

Cluster A collection of nodes in a high availability system. A cluster for the

Adaptive Server high availability system consists of two nodes.

Failback The planned event during which Adaptive Server is migrated back to, and

restarted on, the original machine. This involves moving the failed-over databases, devices, and client connections from the secondary companion

to the restarted primary companion.

Failover During failover, Adaptive Server migrates to another machine which takes

over the responsibility of managing the failed over Adaptive Server. Failover can occur because of either a scheduled maintenance or a failure

of Adaptive Server or the machine running Adaptive Server.

Failover Mode The mode of the primary companion after it has failed over and is running

on the secondary companion.

High Availability A system that is designed to reduce the amount of downtime a system

suffers.

Node A machine in a high availability system.

Normal Companion The mode during which two Adaptive Servers in a high availability

system are functioning as independent servers and are configured to

failover during a scheduled maintenance or system failure.

Primary companion The Adaptive Server whose databases and connections are migrated to the

secondary Adaptive Server during failover.

Proxy Databases Place holder databases created on the secondary companion for every user

database on the primary companion. Proxy databases reserve the database names so that during failover, all database names are unique on the system. For more information about proxy databases, see Chapter 5, "Proxy Databases,

User Databases, and Proxy System Tables"

Secondary companion

The Adaptive Server configured to accept the failed over primary Adaptive

Server during failover

Single-Server Mode The mode of Adaptive Server when it is being configured for high availability.

During this mode, Adaptive Server cannot failover.

Suspended Companion Mode

The mode of Adaptive Server after companion mode has been suspended.

During this mode, Adaptive Server cannot failover; it is working independently

of the other Adaptive Server.

Symmetrical A high availability system in which two independent Adaptive Servers act as

failover servers for each other. That is, each Adaptive Server acts as both a

primary and a secondary companion.

Index

A	alter role command 169
	ASE_HA.sh script
Adaptive Server adding entries in interfaces file for HP 48	editing in DEC 110
adding entries in interfaces file in DEC 105	editing in HP 55
adding entries in interfaces file in IBM 78	editing in IBM 84
adding entries in interfaces file in Sun 127	asymmetric configurations 17–20
	described 17
adding entries in interfaces file in Sun during failover 127	in DEC 115
adding entries in sql.ini file in Windows NT during	in IBM 91
failover 150	in Sun 137
adding entries in the sql.ini file in Windows NT	in Windows NT 153
149	interfaces file entries in 11
changing domain administration accounts in	performance of Adaptive Server in 19
Windows NT 149	asymmetric mode
considerations in IBM 77	add role command 169
installing in DEC 104	alter role command 169
installing in HP 48	create database command 170
installing in IBM 77	create role command 169
installing in Sun 126	defined 183
installing in Windows NT 148	disk init command 171
performance in asymmetric configuration 19	disk mirror command 171
performance in symmetric configuration 20	disk remirror command 171
preparing in HP 48	disk unmirror command 171
preparing in IBM 77	drop database command 171
preparing in Sun 126	drop role command 169
preparing in Windows NT 148	grant command 172
two-phease commit transactions and 7	revoke command 172
add role command 169	shutdown command 172
adding entries in Adaptive Server interface files	shutdown with nowait command 172
during failover in Sun 127	asymmetrical, defined 183
in DEC 105	audit trails and failover 24
in HP 48	auditing 21
in IBM 78	configuration parameters 21
in Sun 127	setting options 23
adding entries in Adaptive Server sql.ini files in	
Windows NT 149	
during failover 150	C
allow procedure grouping auditing configuration	•
parameter 22	check password for digit auditing configuration
	DALAIHEIEL 7.7.

client connections	configuration requirements
cluster locks, for 15	in DEC 103
failover and 11	in HP 47
cluster	in IBM 76
defined 183	configurations
described 4	asymmetric 17–20
Cluster Administrator in Windows NT 155	asymmetric, in DEC 115
cluster locks	asymmetric, in IBM 91
client connections for 15	asymmetric, in Sun 137
cluster-wide locks 14	asymmetric, in Windows NT 153
HA node, in 14	Cluster Administrator in Windows NT 155
releasing 14	Microsoft Cluster Server (MSCS) in Windows NT
clusterlock option in dbcc ha_admin option 178	157
cluster-wide locks in cluster locks 14	symmetric 17–20
@@cmpstate global variable 27	symmetric, in DEC 117
companion cluster and disk mirroring 6	symmetric, in IBM 92
companion failover 9	symmetric, in Sun 138
companion mode	symmetric, in Windows NT 154
dropping in DEC 122	verifying Microsoft Cluster Server (MSCS) in
dropping in IBM 70, 98	Windows NT 158
dropping in Sun 142	configuring
suspending in DEC 120	Adaptive Servers 2
suspending in IBM 96	companion servers for auditing 21
suspending in Sun 141	HA in DEC 103–124
companion servers	HA in HP 47–73
configuring in DEC 115	HA in IBM 75–101
configuring in IBM 90	HA in Sun 125–145
configuring in Sun 136	HA in Windows NT 147–159
defined 183	parameters for auditing 21
described 1	connection failover 9
determining mode of 26	create database command 170
failback mode 28	degraded performances of 19
modes of 27	create role command 169
naming with @@hacmpservername 20	CTLIB API calls, modifying for failover 181
normal companion mode 27	
resuming from normal companion to suspended mode	
29	_
single-server mode 27	D
suspended mode 28	database IDs and failover 172
Component Integration Services (CIS), creating proxy	databases
databases with 32	creating proxy 32
configuration parameters	proxy 31–36
verifying in DEC 107	required number of open databases 3
verifying in IBM 81	dbcc dbrepair option, dropproxydb option in 179
verifying in Sun 131	dbcc ha_admin option 14, 177
verifying in Windows NT 152	clusterlock 178
•	

described 163	disk mirroring and companion clusters 6
drop_failoverdb option 178	disk remirror command 171
prepare_failback option and 165	disk unmirror command 171
rollback_failback option in 165, 177	do_advisory option
rollback_failover option in 165, 177	described 39
second points of failure and 165	failback, running in 13
session 178	group attributes 40
state_machine option 178	in IBM 91
dbcc options in Sybase Failover 177	in Sun 137
DEC configuration 103–124	in Windows NT 152
adding entries in interfaces files 105	output of 43
adding local servers to sysservers 108	syntax for 43
adding secondary companions to sysservers 108	domain
adding thresholds to master log 107	administration accounts in Windows NT, changing
asymmetric configuration 115	149
companion servers for failover 115	checks during failover 172
creating new default devices 108	domains 30
dropping companion mode 122	drop database command 171
editing ASE_HA.sh script 110	drop role command 169
failing back manually 119	drop_failoverdb option in dbcc ha_admin option 178
failover log location 124	dropproxydb option in dbcc dbrepair option 179
ha_role and sp_companion 109	dtm lock timeout period command 173
installhasvss script 109	•
installing Adaptive Server 104	
interfaces files, adding entries in 105	_
parameters, verifying 107	E
primary companions as monitored resource 118	error message 18750 in IBM 99
recovering from failed prepare_failback 124	
requirements 103	
restarting shutdown companion during suspended	_
mode 120	F
resuming normal companion mode 121	failback 28
sybha executable 106	defined 183
symmetric configuration 117	described 1, 12
troubleshooting failover on TruCluster 122	do_advisory option, running 13
verifying parameters 107	manual method in DEC 119
default devices, creating new	manual method in IBM 95
in DEC 108	performing 13
in HP 51	primary companion in Sun, to 140
in IBM 82	primary node in DEC, to 119
in Sun 129	primary node in IBM, to 95
in Windows NT 150	sp_companion, issuing 13
devices, required number of 3	sp_companion, syntax for 13
disk failures and failover 6	failover
disk init command 171	adding entries in Adaptive Server interface files
disk mirror command 171	during failover in Sun 127

adding entries in Adaptive Server sql.ini files in	G
Windows NT during 150	grant command 172
administering in DEC 118	5.4 17.2
administering in IBM 94	
administering in Sun 139	
applications running with 3	Н
audit trails and 24	HA configurations
changes in system procedures caused by 172	illustrated 5
client connections and 11	HA node
companion failover 9	cluster locks in 14
configuration considerations 6	HA stored procedures
configuring datatypes for 7	installing in HP 52
configuring in HP 53	ha_role
configuring in Windows NT 153	sp_companion and, in DEC 109
connection failover 9	sp_companion and, in HP 52
database IDs and 172	sp_companion and, in IBM 83
dbcc ha_admin option 177	sp_companion and, in Sun 130, 151
dbcc options 177	HACMP
defined 183	configuring resource groups in IBM 89
described 1, 9	troubleshooting for AIX in IBM 99
disk failures and 6	@@hacmpservername global variable 20
disk mirroring and 6	hafailover label, adding in interfaces file 11
domain checks during 172	high availability
domains used in 30	See also HA
HA and 4	defined 183
hafailover label in interfaces file 11	failover and 4
illustrated 11	subsystem 4
modes 25–29	HP configuration 47–73
modifying CTLIB API calls 181	\$SYBASE 49
requirements 2	adding local server to sysservers 51
sequential steps for 9	adding secondary companion to sysservers 51
shutdown command, using 2	creating new default device 51
stable mode 25	editing ASE_HA.sh script 55
sybsecurity and 24	failover 53
sysdevices, mapping 10	ha_role and sp_companion 52
system failover 9	installhasvss script 52
system procedures with databaser-wide changes and 175	installing Adaptive Server 48
	interfaces files, adding entries in 48
system procedures with server-wide changes and 174 table locks and 173	package configuration 54
transitional mode 25	package control script in 60
user logins in 12	parameters, verifying 52
failover logs	preparing Adaptive Server 48
location in DEC 124	requirements 47
location in IBM 100	sybha executable 50
IOCAUOII III IDIVI 100	•

	installing stored procedures 6
IBM configuration 75–101	interfaces files
\$SYBASE 79	adding entries in Adaptive Server for HP 48
Adaptive Server, installing 77	adding entries in Adaptive Server in DEC 105
adding local servers to sysservers 82	adding entries in Adaptive Server in IBM 78
adding secondary companions to sysservers 82	adding entries in Adaptive Server in Sun 127
adding thresholds to master log 81	adding entries in Adaptive Server in Sun during failover 127
asymmetric configuration 91	asymmetric configuration 11
companion servers for failover 90	hafailover label, adding 11
creating new default devices 82	
dropping companion mode 70, 98	
editing ASE_HA.sh script 84	
error message 18750 99	L
failing back manually 95	local servers
failover log location 100	
ha_role and sp_companion 83	adding with sysservers in DEC 108 adding with sysservers in HP 51
HACMP resource groups 89	
installhasvss script 83	adding with sysservers in IBM 82 adding with sysservers in Sun 129
installing Adaptive Server 77	8
interfaces files, adding entries in 78	adding with sysservers in Windows NT 151
parameters, verifying 81	logins
preparing Adaptive Server 77	failover, in 12
primary companions as monitored resource 94	requirements 2
recovering from failed prepare_failback 100	logs
requirements 76	adding thresholds in master log in Sun 131
restarting shutdown companion during suspended	failover log location in DEC 124
mode 97	failover log location in IBM 100 location in Sun 145
resuming normal companion mode 97	location in Sun 145
sp_companion and do_advisory option 91	
sybha executable 80	
symmetric configuration 92	M
troubleshooting failover on HACMP 99	
installhasvss script	manual failback
installing HA stored procedures in DEC 109	in DEC 119 in IBM 95
installing HA stored procedures in HP 52	
installing HA stored procedures in IBM 83	master log adding thresholds in DEC 107
installing HA stored procedures in Sun 130	ε
installing stored procedures 6	8
re-installing 164	adding thresholds in Sun 131
installmaster script	max roles enabled per user auditing configuration
re-installing 164	parameter 22
running installhasvss before 6	maximum failed login auditing configuration parameter
stored procedures for failover and 6	23 Microsoft Cluster Server (MSCS) in Windows NT
insthasv script	Microsoft Cluster Server (MSCS) in Windows NT 157
installing HA stored procedures in Windows NT	13/
151	

minimum password length auditing configuration parameter 23	verifying configurations in Sun 131 verifying configurations in Windows NT 152
modes	prepare_failback
@ @cmpstate, determining with 27companion servers 27failback mode 28normal companion mode 27	dbcc ha_admin option and 165 recovering from, in DEC 124 recovering from, in IBM 100 recovering from, in Sun 144
resuming from normal companion to suspended mode 29	sp_companion, issuing 13 sp_companion, syntax for 13
suspended mode 28 MSCS (Microsoft Cluster Server) in Windows NT 157	primary companions 4 as monitored resource in DEC 118 as monitored resource in IBM 94 defined 183
N	described 1 proxy databases 31–36
node 4 defined 183 described 1 normal companion mode 27 defined 183 resuming from suspended mode 29 resuming in DEC 121 resuming in IBM 97 resuming in Sun 141	commands not used in 34 configuring for failover 31 creating 32 defined 184 size 33 sp_dboption command and 35 system procedures, issuing 35 updating manually 35
number of	
devices, requirements 3 open databases, requirements 3 open databases, sp_configure command 3 user connections, sp_configure command 3 user connections, requirements 3	Q quorom attributes of sp_companion 44
	R
O open databases, required number of 3	recovering from failed prepare_failback in DEC 124 in IBM 100 in Sun 144 re-installing
P	installhasvss script 164 installmaster script 164
package configuration in HP 54 control script, creating in HP 60 parameters verifying configurations in DEC 107	remote servers adding with sysservers in HP 51 requirements failover 2 resources 2
verifying configurations in HP 52 verifying configurations in IBM 81	resource groups configuring in HACMP in IBM 89

	1 1:
resource requirements 2	do_advisory option in Sun 137
resuming operations 12	do_advisory optionin Windows NT 152
revoke command 172	failback, issuing during 13
rollback_failback option in dbcc ha_admin option	failback, syntax for issuing 13
165, 177	ha_role in DEC 109
rollback_failover option in dbcc ha_admin option	ha_role in HP 52
165, 177	ha_role in IBM 83
	ha_role in Sun 130
	ha_role in Windows NT 151
S	quorom attributes 44
3	sp_companion command
secondary companions 4	do_advisory option described 39
defined 184	sp_companion prepare_failback command 14
described 1	sp_companion resume command 14
secure default login auditing configuration parameter	sp_configure command
22	number of open databases 3
servers	number of user connections 3
adding local with sysservers in HP 51	sp_dboption command and proxy databases 35
adding remote with sysservers in HP 51	sql.ini files
adding secondary companion with sysservers in	adding entries in Adaptive Server in Windows NT
DEC 108	149
adding secondary companion with sysservers in	adding entries in Adaptive Server in Windows NT
IBM 82	during failover 150
adding secondary companion with sysservers in	srids requirements 3
Sun 130	stable failover mode 25
adding secondary companion with sysservers in	state_machine option in dbcc ha_admin option 178
Windows NT 151	stored procedures
failback mode 28	installhasvss script and 6
normal companion mode 27	insthasy script and 6
resuming from normal companion to suspended	Sun clusters
mode 29	configuring 132
suspended mode 28	troubleshooting failover 142
SYB_HACMP 7	Sun configuration 125–145
servers, companion	\$SYBASE 127
modes of 27	adding local servers to sysservers 129
naming with @@hacmpservername 20	adding secondary companions to sysservers 130
session option in dbcc ha_admin option 178	adding thresholds to master log 131
shutdown command 172	asymmetric configuration 137
shutdown companion	companion servers for failover 136
restarting during suspended mode in DEC 120	configuring Sun clusters 132
restarting during suspended mode in IBM 97	creating new default devices 129
shutdown with nowait command 172	dropping companion mode 142
single-server mode 27	ha_role and sp_companion 130
defined 184	installhasvss script 130
sp_companion 26	installing Adaptive Server 126
do_advisory option in IBM 91	interfaces files during failover, adding entries in

127	drop role command 169
interfaces files, adding entries in 127	grant command 172
log locations 145	revoke command 172
parameters, verifying 131	shutdown command 172
preparing Adaptive Server 126	shutdown with nowait command 172
recovering from failed prepare_failback 144	sysdevices, mapping during failover 10
resuming normal companion mode 141	sysservers
sp_companion and do_advisory option 137	adding local server in HP 51
sybha executable 128	adding local servers in DEC 108
symmetric configuration 138	adding local servers in IBM 82
troubleshooting failover for Sun clusters 142	adding local servers in Sun 129
suspended mode 28	adding local servers in Windows NT 151
defined 184	adding secondary companionr in HP 51
resuming to normal companion mode 29	adding secondary companions in DEC 108
retarting shutdown companion in DEC 120	adding secondary companions in IBM 82
retarting shutdown companion in IBM 97	adding secondary companions in Sun 130
SYB_HACMP 7	adding secondary companions in Windows NT
installhasvss script and 7	151
procedures if dropped accidentally 7	system failover 9
\$SYBASE	system procedures
setting value in HP 49	changes due to failover 172
setting value in IBM 79	proxy databases, issuing in 35
setting value in Sun 127	systemwide password expiration auditing configuration
sybha executable	parameter 22
running in DEC 106	
running in HP 50	
running in IBM 80	Т
running in Sun 128	I .
sybsecurity and failover 24	table locks and failover 173
symmetric configuration 17–20	thresholds
in DEC 117	adding to master log in DEC 107
in IBM 92	adding to master log in IBM 81
in Sun 138	adding to master log in Sun 131
in Windows NT 154	transitional failover mode 25
performance of Adaptive Server in 20	troubleshooting
symmetric mode	dbcc ha_admin option 163
add role command 169	failover for Sun clusters 142
alter role command 169	failover on HACMP for AIX in IBM 99
create database command 170	failover on TruCluster in DEC 122
create role command 169	TruCluster
defined 184	troubleshooting in DEC 122
disk init command 171	two-phase commit transactions
disk mirror command 171	Adaptive Server and 7
disk remirror command 171	
disk unmirror command 171	
drop database command 171	

U

unified login required auditing configuration parameter 22
updating proxy databases 35
use security services auditing configuration parameter 22
user connections, required number of 3
logins in failover 12

W

Windows NT configuration 147–159 adding local servers to sysservers adding secondary companions to sysservers 151 asymmetric configuration 153 changing domain administration accounts after installing 149 Cluster Administrator 155 creating new default devices 150 failover 153 ha_role and sp_companion installing Adaptive Server 148 insthasy script 151 Microsoft Cluster Server (MSCS) 157 parameters, verifying 152 preparing Adaptive Server 148 sp_companion and do_advisory option 152 sql.ini files during failover, adding entries in 150 sql.ini files, adding entries in 149 symmetric configuration 154 verifying Microsoft Cluster Server (MSCS) 158